

**APPENDIX A**

to

**Response of Charter Communications, Inc. to Connect America Phase II Challenges  
by Mid-Communications, Inc. and Mankato Citizens Telephone Company**

**505-1**

WC Docket Nos. 10-90, 14-93; DA 14-1447

	Census Block 15 Digit FIPS Code	State	Name of Entity Making Initial Challenge	FRN of Entity Making Initial Challenge (if provided)	Type of Supporting Evidence
1	270131701001085	MN	MidCom	0003713955	B000001
2	270131701001113	MN	MidCom	0003713955	B000002
3	270131701001114	MN	MidCom	0003713955	B000003
4	270131701001122	MN	MidCom	0003713955	B000004
5	270131701001124	MN	MidCom	0003713955	B000005
6	270131701003009	MN	Mankato; MidCom	0003713930; 0003713955	B000006
7	270131701003010	MN	MidCom	0003713955	B000007
8	270131701003011	MN	MidCom	0003713955	B000008
9	270131701003013	MN	MidCom	0003713955	B000009
10	270131701003014	MN	MidCom	0003713955	B000010
11	270131701003015	MN	MidCom	0003713955	B000011
12	270131701003017	MN	MidCom	0003713955	B000012
13	270131701003018	MN	MidCom	0003713955	B000013
14	270131701003020	MN	MidCom	0003713955	B000014
15	270131701003023	MN	MidCom	0003713955	B000015
16	270131701003025	MN	MidCom	0003713955	B000016
17	270131701003026	MN	MidCom	0003713955	B000017
18	270131701003027	MN	MidCom	0003713955	B000018
19	270131701003028	MN	MidCom	0003713955	B000019
20	270131701003030	MN	MidCom	0003713955	B000020
21	270131701003031	MN	MidCom	0003713955	B000021
22	270131701003032	MN	MidCom	0003713955	B000022
23	270131701003034	MN	MidCom	0003713955	B000023
24	270131701003035	MN	MidCom	0003713955	B000024
25	270131701003037	MN	MidCom	0003713955	B000025
26	270131701003038	MN	MidCom	0003713955	B000026
27	270131701003045	MN	MidCom	0003713955	B000027
28	270131701003046	MN	MidCom	0003713955	B000028
29	270131701003047	MN	MidCom	0003713955	B000029
30	270131701003048	MN	MidCom	0003713955	B000030
31	270131701003049	MN	MidCom	0003713955	B000031
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34	270131702001057	MN	Mankato	0003713930	B000034
35	270131702001058	MN	Mankato	0003713930	B000035
36	270131702001059	MN	Mankato	0003713930	B000036
37	270131702001062	MN	Mankato	0003713930	B000038
38	270131702001064	MN	Mankato	0003713930	B000039
39	270131702001065	MN	Mankato	0003713930	B000040
40	270131702001066	MN	Mankato	0003713930	B000041
41	270131702001068	MN	Mankato	0003713930	B000042
42	270131702001071	MN	Mankato	0003713930	B000043
43	270131702001072	MN	Mankato	0003713930	B000044
44	270131702001073	MN	Mankato	0003713930	B000045



## Appendix 505-1(A) Index

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53	270131702001108	MN	Mankato	0003713930	B000054
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55	270131702001127	MN	Mankato	0003713930	B000056
56	270131702001131	MN	Mankato	0003713930	B000057
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58	270131702001135	MN	Mankato	0003713930	B000059
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62	270131702001140	MN	Mankato	0003713930	B000063
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73	270131702001201	MN	Mankato	0003713930	B000074
74	270131702002003	MN	Mankato; MidCom	0003713930; 0003713955	B000075
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79	270131702002019	MN	Mankato	0003713930	B000080
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84	270131702002036	MN	Mankato	0003713930	B000085
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88	270131702002041	MN	Mankato	0003713930	B000089
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90	270131702002044	MN	Mankato	0003713930	B000091
91	270131702002047	MN	Mankato	0003713930	B000092

## Appendix 505-1(A) Index

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100	270131702002072	MN	Mankato	0003713930	B000101
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103	270131702002079	MN	Mankato	0003713930	B000104
104	270131702002080	MN	Mankato	0003713930	B000105
105	270131702002089	MN	MidCom	0003713955	B000106
106	270131702002090	MN	MidCom	0003713955	B000107
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111	270131702002108	MN	Mankato	0003713930	B000112
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## Appendix 505-1(A) Index

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149	270131703001132	MN	Mankato	0003713930	B000149
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151	270131703002000	MN	Mankato	0003713930	B000151
152	270131703002001	MN	Mankato	0003713930	B000152
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175	270131703003018	MN	Mankato	0003713930	B000175
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185	270131704001016	MN	Mankato	0003713930	B000185

## Appendix 505-1(A) Index

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189	270131704001030	MN	Mankato	0003713930	B000189
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191	270131704002001	MN	Mankato	0003713930	B000191
192	270131704002002	MN	Mankato	0003713930	B000192
193	270131704002003	MN	Mankato	0003713930	B000193
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196	270131704002007	MN	Mankato	0003713930	B000196
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200	270131704002011	MN	Mankato	0003713930	B000200
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## Appendix 505-1(A) Index

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237	270131705002037	MN	Mankato	0003713930	B000237
238	270131705002038	MN	Mankato	0003713930	B000238
239	270131705002048	MN	Mankato	0003713930	B000239
240	270131705003000	MN	Mankato	0003713930	B000240
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245	270131705003010	MN	Mankato	0003713930	B000245
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252	270131706001004	MN	Mankato	0003713930	B000252
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255	270131706001007	MN	Mankato	0003713930	B000255
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276	270131707001001	MN	Mankato	0003713930	B000276
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278	270131707001016	MN	Mankato	0003713930	B000278
279	270131707001019	MN	Mankato	0003713930	B000279

## Appendix 505-1(A) Index

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283	270131707001032	MN	Mankato	0003713930	B000283
284	270131707001033	MN	Mankato	0003713930	B000284
285	270131707001034	MN	Mankato	0003713930	B000285
286	270131707001035	MN	Mankato	0003713930	B000286
287	270131707001037	MN	Mankato	0003713930	B000287
288	270131707001038	MN	Mankato	0003713930	B000288
289	270131707001040	MN	Mankato	0003713930	B000289
290	270131707001041	MN	Mankato	0003713930	B000290
291	270131707001042	MN	Mankato	0003713930	B000291
292	270131707001043	MN	Mankato	0003713930	B000292
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294	270131707002002	MN	Mankato	0003713930	B000294
295	270131707002003	MN	Mankato	0003713930	B000295
296	270131707002004	MN	Mankato	0003713930	B000296
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299	270131707002007	MN	Mankato	0003713930	B000299
300	270131707002011	MN	Mankato	0003713930	B000300
301	270131707002012	MN	Mankato	0003713930	B000301
302	270131707002015	MN	Mankato	0003713930	B000302
303	270131707002018	MN	Mankato	0003713930	B000303
304	270131707002019	MN	Mankato	0003713930	B000304
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308	270131707002026	MN	Mankato	0003713930	B000308
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320	270131708001025	MN	Mankato	0003713930	B000320
321	270131708002000	MN	Mankato	0003713930	B000321
322	270131708002001	MN	Mankato	0003713930	B000322
323	270131708002002	MN	Mankato	0003713930	B000323
324	270131708002003	MN	Mankato	0003713930	B000324
325	270131708002004	MN	Mankato	0003713930	B000325
326	270131708002009	MN	Mankato	0003713930	B000326



## Appendix 505-1(A) Index

327	270131708002011	MN	Mankato	0003713930	B000327
328	270131708002012	MN	Mankato	0003713930	B000328
329	270131708002015	MN	Mankato	0003713930	B000329
330	270131708002016	MN	Mankato	0003713930	B000330
331	270131708002019	MN	Mankato	0003713930	B000331
332	270131708002022	MN	Mankato	0003713930	B000332
333	270131708002023	MN	Mankato	0003713930	B000333
334	270131708002024	MN	Mankato	0003713930	B000334
335	270131708002027	MN	Mankato	0003713930	B000335
336	270131708002028	MN	Mankato	0003713930	B000336
337	270131708003001	MN	Mankato	0003713930	B000337
338	270131708003002	MN	Mankato	0003713930	B000338
339	270131708003003	MN	Mankato	0003713930	B000339
340	270131708003004	MN	Mankato	0003713930	B000340
341	270131708003005	MN	Mankato	0003713930	B000341
342	270131708003006	MN	Mankato	0003713930	B000342
343	270131708003009	MN	Mankato	0003713930	B000343
344	270131708003010	MN	Mankato	0003713930	B000344
345	270131708003012	MN	Mankato	0003713930	B000345
346	270131708003013	MN	Mankato	0003713930	B000346
347	270131708003014	MN	Mankato	0003713930	B000347
348	270131708003015	MN	Mankato	0003713930	B000348
349	270131708003016	MN	Mankato	0003713930	B000349
350	270131708003017	MN	Mankato	0003713930	B000350
351	270131708003018	MN	Mankato	0003713930	B000351
352	270131708003019	MN	Mankato	0003713930	B000352
353	270131708003023	MN	Mankato	0003713930	B000353
354	270131708003025	MN	Mankato	0003713930	B000354
355	270131708003030	MN	Mankato	0003713930	B000355
356	270131708003031	MN	Mankato	0003713930	B000356
357	270131708003033	MN	Mankato	0003713930	B000357
358	270131708003036	MN	Mankato	0003713930	B000358
359	270131708004007	MN	Mankato	0003713930	B000359
360	270131708004013	MN	Mankato	0003713930	B000360
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363	270131708004017	MN	Mankato	0003713930	B000363
364	270131708004018	MN	Mankato	0003713930	B000364
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366	270131708004021	MN	Mankato	0003713930	B000366
367	270131708004022	MN	Mankato	0003713930	B000367
368	270131708004023	MN	Mankato	0003713930	B000368
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370	270131708004025	MN	Mankato	0003713930	B000370
371	270131708004026	MN	Mankato	0003713930	B000371
372	270131708004027	MN	Mankato	0003713930	B000372
373	270131708004028	MN	Mankato	0003713930	B000373

## Appendix 505-1(A) Index

374	270131708004034	MN	Mankato	0003713930	B000374
375	270131708004035	MN	Mankato	0003713930	B000375
376	270131709002113	MN	Mankato	0003713930	B000376
377	270131709002115	MN	Mankato	0003713930	B000377
378	270131709003003	MN	Mankato	0003713930	B000378
379	270131709003006	MN	Mankato	0003713930	B000379
380	270131709003008	MN	Mankato	0003713930	B000380
381	270131709003009	MN	Mankato	0003713930	B000381
382	270131709003010	MN	Mankato	0003713930	B000382
383	270131709003011	MN	Mankato	0003713930	B000383
384	270131709003021	MN	Mankato	0003713930	B000384
385	270131709003022	MN	Mankato	0003713930	B000385
386	270131709003023	MN	Mankato	0003713930	B000386
387	270131709003026	MN	Mankato	0003713930	B000387
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389	270131709003030	MN	Mankato	0003713930	B000389
390	270131709003032	MN	Mankato	0003713930	B000390
391	270131709003034	MN	Mankato	0003713930	B000391
392	270131709003035	MN	Mankato	0003713930	B000392
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394	270131709003038	MN	Mankato	0003713930	B000394
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397	270131711011003	MN	Mankato	0003713930	B000397
398	270131711011005	MN	Mankato	0003713930	B000398
399	270131711011009	MN	Mankato	0003713930	B000399
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404	270131711011016	MN	Mankato	0003713930	B000404
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413	270131711012000	MN	Mankato	0003713930	B000413
414	270131711012001	MN	Mankato	0003713930	B000414
415	270131711013001	MN	Mankato	0003713930	B000415
416	270131711013003	MN	Mankato	0003713930	B000416
417	270131711013005	MN	Mankato	0003713930	B000417
418	270131711013007	MN	Mankato	0003713930	B000418
419	270131712021000	MN	Mankato	0003713930	B000419
420	270131712021001	MN	Mankato	0003713930	B000420



## Appendix 505-1(A) Index

421	270131712021003	MN	Mankato	0003713930	B000421
422	270131712021004	MN	Mankato	0003713930	B000422
423	270131712021005	MN	Mankato	0003713930	B000423
424	270131712021007	MN	Mankato	0003713930	B000424
425	270131712021009	MN	Mankato	0003713930	B000425
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428	270131712021015	MN	Mankato	0003713930	B000428
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432	270131712022006	MN	Mankato	0003713930	B000432
433	270131712022008	MN	Mankato	0003713930	B000433
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435	270131712022013	MN	Mankato	0003713930	B000435
436	270131712022016	MN	Mankato	0003713930	B000436
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438	270131712022018	MN	Mankato	0003713930	B000438
439	270131712022019	MN	Mankato	0003713930	B000439
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450	270131713002027	MN	Mankato; MidCom	0003713930; 0003713955	B000450
451	270131713002030	MN	Mankato; MidCom	0003713930; 0003713955	B000451
452	270131713003000	MN	Mankato	0003713930	B000452
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454	270131716001001	MN	Mankato	0003713930	B000454
455	270131716001005	MN	Mankato	0003713930	B000455
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461	270131716001018	MN	Mankato	0003713930	B000461
462	270131716001019	MN	Mankato	0003713930	B000462
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466	270131716001023	MN	Mankato	0003713930	B000466
467	270131716001024	MN	Mankato	0003713930	B000467

## Appendix 505-1(A) Index

468	270131716001026	MN	Mankato	0003713930	B000468
469	270131716001027	MN	Mankato	0003713930	B000469
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512	271034805012034	MN	Mankato	0003713930	B000511
513	271034805012035	MN	Mankato	0003713930	B000512
514	271034805012037	MN	Mankato	0003713930	B000513

## Appendix 505-1(A) Index

515	271034805012038	MN	Mankato	0003713930	B000514
516	271034805012039	MN	Mankato	0003713930	B000515
517	271034805012041	MN	Mankato	0003713930	B000516
518	271034805012049	MN	Mankato	0003713930	B000517
519	271034805013007	MN	Mankato	0003713930	B000518
520	271034805013011	MN	Mankato	0003713930	B000519
521	271034805013013	MN	Mankato	0003713930	B000520
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523	271034805013019	MN	Mankato	0003713930	B000522
524	271034805013020	MN	Mankato	0003713930	B000523
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526	271034805013028	MN	Mankato	0003713930	B000525
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530	271034805021009	MN	Mankato	0003713930	B000529
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532	271034805021012	MN	Mankato	0003713930	B000531
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560	271034805021092	MN	Mankato	0003713930	B000559
561	271034805021093	MN	Mankato	0003713930	B000560

## Appendix 505-1(A) Index

562	271034805021107	MN	Mankato	0003713930	B000561
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564	271034806001001	MN	Mankato	0003713930	B000563
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577	271034806002017	MN	Mankato	0003713930	B000576
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584	271034806003005	MN	Mankato	0003713930	B000583
585	271034806003013	MN	Mankato	0003713930	B000584
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592	271034806003026	MN	Mankato	0003713930	B000591
593	271034806003027	MN	Mankato	0003713930	B000592
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597	271034806003035	MN	Mankato	0003713930	B000596
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599	271034806004004	MN	Mankato	0003713930	B000598
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601	271034806004007	MN	Mankato	0003713930	B000600
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607	271034806004019	MN	Mankato	0003713930	B000606
608	271034806004020	MN	Mankato	0003713930	B000607

## Appendix 505-1(A) Index

609	271034806004022	MN	Mankato	0003713930	B000608
610	271034806004023	MN	Mankato	0003713930	B000609





270131701001085

Security Code: [REDACTED]

Statement of Service

September 24, 2011



EAGLE LAKE MN 56024- [REDACTED]

**Account Information**Account  
Phone Number  
For Service at [REDACTED]

EAGLE LAKE MN 56024- [REDACTED]

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visit us at [www.charter.com](http://www.charter.com) or call  
1-888-GETCHARTER (1-888-438-2427)**Charter News**

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**Summary**

Previous Balance

Payments Received

Remaining Balance

Charter TV Services

Charter Internet Services

Charter Phone Services

Taxes and Fees

Current Charges

**Total Due by 10/15/11****Payment Options**

**Pay Online** - Create or Login to MyAccount to pay or view your bill online at [charter.com/myaccount](http://charter.com/myaccount).

**Pay by Mail** - Detach this portion of your statement and send it with your check made payable to Charter in the enclosed envelope. Please do not include correspondences of any type with payments. For questions or concerns, please call 1-888-438-2427.

**Change of billing address**

Check here and make changes on the back.

September 24, 2011

Account  
Phone Number  
For Service at [REDACTED]

EAGLE LAKE MN 56024- [REDACTED]

**Total Due by 10/15/11**

Amount you are enclosing: [REDACTED]

CHARTER COMMUNICATIONS  
PO BOX 3149  
MILWAUKEE WI 53201-3149

CHARTER B000001



October 21, 2014  
 Account:  
 Phone Number:  
 Security Code:  
 Service At

EAGLE LAKE MN 56024

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 visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
 call 1-888-GET-CHARTER (1-888-438-2427)

### Summary

Previous Balance
Payments Received -Thank You!
Remaining Balance
Charter Spectrum TV™
Charter Spectrum Internet™
Charter Spectrum Voice™
Other Charges
One-Time Charges
Taxes, Fees and Charges
Current Charges
<b>Total Due by 11/10/14</b>

### Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

Welcome to a bigger, faster, more powerful world!  
 -Your services have been upgraded to the new Charter Spectrum™ Triple Play at no cost to you. Watch over 200 available HD channels in mind-blowing clarity, surf with double the Internet speeds starting at 60 Mbps and call with advanced, reliable Voice service. Just sit back, relax and enjoy. To learn more, visit [charter.com/spectrum](http://charter.com/spectrum). Welcome to Charter Spectrum.

**Tip of the Month - Primetime On Demand** - Watch Primetime on your time with Charter On Demand. Access new Primetime shows the day after they air, catch up on past episodes or watch new ones. **IT'S EASY TO USE!** Press the On Demand button on your remote, go to channel 1 or visit [charter.net/ondemand](http://charter.net/ondemand) to learn more.



EAGLE LAKE MN 56024

October 21, 2014

Account:  
 Phone Number:  
 Service at

EAGLE LAKE MN 56024

**Total Due by 11/10/14**

Amount you are enclosing

\$

CHARTER COMMUNICATIONS  
 PO BOX 3149  
 MILWAUKEE WI 53201-3149





July 21, 2014  
 Account:  
 Phone Number:  
 Security Code:  
 Service At

EAGLE LAKE MN 56024

#### Contact Us

visit us at [charter.com](http://charter.com) or call  
 1-888-GET-CHARTER (1-888-438-2427)

#### Summary

Previous Balance
Payments Received - Thank You!
Past Due Balance - Due Now
Charter TV®
Charter Internet®
Charter Phone®
Other Charges
One-Time Charges
Taxes, Fees and Charges
Current Charges Due By 08/10/14
<b>Total Due</b>

#### Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

**Annual Notices** - Pursuant to FCC customer notification requirements, please see the enclosed Annual Notice, which provides important standard terms and conditions for Charter TV service. To obtain the current channel lineup available in your area, please go to [charter.com/channellineup](http://charter.com/channellineup), click on your state, and choose your local area. To obtain a paper copy of your channel lineup or rate card, please contact us at 1-888-438-2427, or visit your local Charter Store. To find the nearest Charter Store location, go to [charter.com/locations](http://charter.com/locations).

**Internet \$29.99 / Phone \$19.99** - Get more of a good thing with Charter Internet® and Charter Phone®. Upgrade today and enjoy faster Internet speeds up to 30 Mbps, 10x faster than DSL for \$29.99 per month for 12 months when bundled and talk more with unlimited local and long distance calling for \$19.99 per month. Call 1-866-517-6115 to upgrade today!

July 21, 2014

Account:  
 Phone Number:  
 Service at

EAGLE LAKE MN 56024



EAGLE LAKE MN 56024

#### Total Due

Amount you are enclosing

\$

CHARTER COMMUNICATIONS  
 PO BOX 3149  
 MILWAUKEE WI 53201-3149





November 6, 2014  
**Auto Pay Notice**  
 Account:  
 Phone Number:  
 Security Code:  
 Service At

EAGLE LAKE MN 56024

**Contact Us**

visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
 call 1-888-GET-CHARTER (1-888-438-2427)

**Summary**

Previous Balance

Payments Received -Thank You!

**Remaining Balance**

Charter Spectrum TV™

Charter Spectrum Internet™

Charter Spectrum Voice™

Other Charges

Partial Month Charges

Taxes, Fees and Charges

Current Charges

YOUR AUTO PAY WILL BE PROCESSED 11/27/14

**Total Due by Auto Pay**

**Charter News**

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

**Important Information about your Channel Lineup -**

Effective on or after December 16, 2014, the following changes will be made to your channel lineup:

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- El Rey will launch on Digi Tier 1 channel 218 and 885 in HD
- Mexico 22 HD will launch on Latino View channel 851
- Multimedios TV HD will launch on Latino View channel 852
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- ATRES Series HD will launch on Latino View channel 865
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- FX Movie Channel on channel 164 and 860 in HD will move from Digital View Plus / Digi Tier 1 to Expanded Service / Charter Select

Charter  
**Spectrum**



EAGLE LAKE MN 56024

November 6, 2014

Account:  
 Phone Number:  
 Service at

EAGLE LAKE MN 56024

**Total Due by Auto Pay**

CHARTER COMMUNICATIONS  
 PO BOX 3149  
 MILWAUKEE WI 53201-3149

CHARTER B000004





November 9, 2014  
 Account:  
 Phone Number:  
 Security Code:  
 Service At

EAGLE LAKE MN 56024

**Contact Us**  
 visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
 call 1-888-GET-CHARTER (1-888-438-2427)

### Summary

Previous Balance
Payments Received -Thank You!
<b>Remaining Balance</b>
Charter Spectrum TV™
Charter Spectrum Internet™
Other Charges
Taxes, Fees and Charges
Current Charges
<b>Total Due by 11/29/14</b>

### Charter News

Important Information about your Channel Lineup -  
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Charter  
**Spectrum**



EAGLE LAKE MN 56024

November 9, 2014

Account:  
 Phone Number:  
 Service at

EAGLE LAKE MN 56024

**Total Due by 11/29/14**

Amount you are enclosing

\$

CHARTER COMMUNICATIONS  
 PO BOX 3149  
 MILWAUKEE WI 53201-3149





October 26, 2014  
 Account:  
 Phone Number:  
 Security Code:  
 Service At

EAGLE LAKE MN 56024

#### Contact Us

visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
 call 1-888-GET-CHARTER (1-888-438-2427)

#### Summary

Previous Balance
Payments Received -Thank You!
<b>Remaining Balance</b>
Charter Spectrum TV™
Charter Spectrum Internet™
Charter Spectrum Voice™
Other Charges
Taxes, Fees and Charges
Current Charges

Total Due by 11/15/14

#### Charter News

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Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

Important Information about your Channel Lineup -  
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- FX Movie Channel on channel 164 and 860 in HD will move from Digital View Plus / Digi Tier 1 to Expanded Service / Charter Select



EAGLE LAKE MN 56024

October 26, 2014

Account:  
 Phone Number:  
 Service at

EAGLE LAKE MN 56024

Total Due by 11/15/14

Amount you are enclosing

\$

CHARTER COMMUNICATIONS  
 PO BOX 3149  
 MILWAUKEE WI 53201-3149





May 23, 2014  
 Account:  
 Phone Number:  
 Security Code:  
 Service At

EAGLE LAKE MN 56024

**Contact Us**  
 visit us at [www.charter.com](http://www.charter.com) or call  
 1-888-GET-CHARTER (1-888-438-2427)

### Summary

Previous Balance  
 Payments Received -Thank You!  
 Remaining Balance  
 Charter TV®  
 Charter Internet®  
 Other Charges  
 One-Time Charges  
 Partial Month Charges  
 Taxes, Fees and Charges  
 Current Charges

Total Due by 06/12/14

### Charter News



Live It with Charter® Member Status

Member Id #: 1061282213

Tier: Preferred | Point Balance: 35596 \*

For every \$1 spent with Charter you earn 10 points. Visit [liveitwithcharter.com](http://liveitwithcharter.com) to redeem your points for amazing rewards! Questions? Email [membercare@liveitwithcharter.com](mailto:membercare@liveitwithcharter.com)

\*May not reflect most recent account activity.

2014 Privacy Notices - Charter's updated Privacy Policy is enclosed in this month's statement.

Tip of the Month - Are you planning a move? Charter can make it a little easier with one phone call. Give us a call and we'll transfer your services to your new address, at no cost to you. It's that simple. To learn more, visit [charter.com/move](http://charter.com/move) or call 1-888-GET-CHARTER.

SHOWTIME® Instant Upgrade Silver - You could WIN a Kindle Fire HD® or \$10,000 Grand Prize. Grab your remote, go to channel 2495 to upgrade instantly to Charter TV® Silver and you'll be entered to WIN! Enjoy 50 additional channels including Showtime®, HBO® and Cinemax®, TV on the go- including SHOWTIME ANYTIME® and so much more.

May 23, 2014

Account:  
 Phone Number:  
 Service at

EAGLE LAKE MN 56024

Total Due by 06/12/14

Amount you are enclosing \$



EAGLE LAKE MN 56024

CHARTER COMMUNICATIONS  
 PO BOX 3149  
 MILWAUKEE WI 53201-3149





November 8, 2014

Account:

Phone Number:

Security Code:

Service At

EAGLE LAKE MN 56024

**Contact Us**

visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
call 1-888-GET-CHARTER (1-888-438-2427)

**Summary**

Previous Balance

Payments Received -Thank You!

**Remaining Balance**

Charter Spectrum TV™

Charter Spectrum Internet™

Taxes, Fees and Charges

Current Charges

**Total Due by 11/28/14****Charter News**

Important Information about your Channel Lineup -  
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will be made to your channel lineup:

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- El Rey will launch on Digi Tier 1 channel 218 and 885 in HD
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November 8, 2014

Account:

Phone Number:

Service at

EAGLE LAKE MN 56024

EAGLE LAKE MN 56024

**Total Due by 11/28/14**

Amount you are enclosing

\$

CHARTER COMMUNICATIONS  
PO BOX 3149  
MILWAUKEE WI 53201-3149





October 21, 2014  
**Auto Pay Notice**  
 Account:  
 Phone Number:  
 Security Code:  
 Service At

EAGLE LAKE MN 56024

**Contact Us**  
 visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
 call 1-888-GET-CHARTER (1-888-438-2427)

### Summary

Previous Balance
Payments Received -Thank You!
<b>Remaining Balance</b>
Charter Spectrum Internet™
Charter Spectrum Voice™
Other Charges
Taxes, Fees and Charges
Current Charges
YOUR AUTO PAY WILL BE PROCESSED 11/11/14
<b>Total Due by Auto Pay</b>

### Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

**\$39.99 Spectrum TV** - Experience the best in TV entertainment with Charter Spectrum TV™. Enjoy crystal clear HD that won't go out in bad weather like satellite. With Charter TV, you'll get over 200 FREE HD channels available, instant access to thousands of movies and shows On Demand and advanced sound and picture that's up to 6x sharper resolution than standard TV. Call 1-866-517-6136 to add Charter Spectrum TV for \$39.99 per month for 12 months (excludes equipment).

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EAGLE LAKE MN 56024

October 21, 2014

Account:  
 Phone Number:  
 Service at

EAGLE LAKE MN 56024

**Total Due by Auto Pay**

CHARTER COMMUNICATIONS  
 PO BOX 3149  
 MILWAUKEE WI 53201-3149





October 27, 2014  
 Account:  
 Phone Number:  
 Security Code:  
 Service At

EAGLE LAKE MN 56024

### Contact Us

visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
 call 1-888-GET-CHARTER (1-888-438-2427)

### Summary

Previous Balance  
 Payments Received -Thank You!

Remaining Balance  
 Charter Spectrum TV™  
 Charter Spectrum Internet™  
 Charter Spectrum Voice™  
 Other Charges  
 Taxes, Fees and Charges  
 Current Charges

Total Due by 11/16/14

### Charter News

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- FX Movie Channel on channel 164 and 860 in HD will move from Digital View Plus / Digi Tier 1 to Expanded Service / Charter Select

Charter  
**Spectrum**



EAGLE LAKE MN 56024

October 27, 2014

Account:  
 Phone Number:  
 Service at

EAGLE LAKE MN 56024

Total Due by 11/16/14

Amount you are enclosing

\$

CHARTER COMMUNICATIONS  
 PO BOX 3149  
 MILWAUKEE WI 53201-3149



November 12, 2014  
 Account:  
 Phone Number:  
 Security Code:  
 Service At

EAGLE LAKE MN 56024-

#### Contact Us

visit us at [charter.com](http://charter.com) or call  
 1-888-GET-CHARTER (1-888-438-2427)

#### Summary

Previous Balance
Payments Received -Thank You!
Adjustments
Remaining Balance
Charter TV®
Charter Internet®
Charter Phone®
Other Charges
Taxes, Fees and Charges
Current Charges

Total Due by 12/02/14

#### Charter News

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EAGLE LAKE MN 56024

November 12, 2014

Account:  
 Phone Number:  
 Service at

EAGLE LAKE MN 56024-

Total Due by 12/02/14

Amount you are enclosing

\$

CHARTER COMMUNICATIONS  
 PO BOX 3149  
 MILWAUKEE WI 53201-3149





October 27, 2014  
 Account:  
 Phone Number:  
 Security Code:  
 Service At

EAGLE LAKE MN 56024

**Contact Us**  
 visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
 call 1-888-GET-CHARTER (1-888-438-2427)

### Summary

Previous Balance  
 Payments Received -Thank You!  
 Remaining Balance  
 Charter TV®  
 Charter Spectrum Internet™  
 Charter Spectrum Voice™  
 Taxes, Fees and Charges  
 Current Charges  
 Total Due by 11/16/14

### Charter News

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Charter  
**Spectrum**



EAGLE LAKE MN 56024

October 27, 2014

Account:  
 Phone Number:  
 Service at

EAGLE LAKE MN 56024

Total Due by 11/16/14

Amount you are enclosing

\$

CHARTER COMMUNICATIONS  
 PO BOX 3149  
 MILWAUKEE WI 53201-3149





October 14, 2014  
**Auto Pay Notice**  
 Account:  
 Phone Number:  
 Security Code:  
 Service At

EAGLE LAKE MN 56024

**Contact Us**  
 visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
 call 1-888-GET-CHARTER (1-888-438-2427)

### Summary

Previous Balance

Payments Received -Thank You!

Remaining Balance

Charter Spectrum TV™

Charter Spectrum Internet™

Charter Spectrum Voice™

Other Charges

Taxes, Fees and Charges

Current Charges

YOUR AUTO-PAY WILL BE PROCESSED 11/04/14

Total Due by Auto Pay

### Charter News

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Charter  
**Spectrum**

October 14, 2014

Account:  
 Phone Number:  
 Service at

EAGLE LAKE MN 56024



EAGLE LAKE MN 56024

**Total Due by Auto Pay**

CHARTER COMMUNICATIONS  
 PO BOX 3149  
 MILWAUKEE WI 53201-3149





November 3, 2014  
 Account:  
 Phone Number:  
 Security Code:  
 Service At

EAGLE LAKE MN 56024

### Contact Us

visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
 call 1-888-GET-CHARTER (1-888-438-2427)

### Summary

Previous Balance

Payments Received -Thank You!

#### Remaining Balance

Charter Spectrum TV™

Charter Spectrum Internet™

Charter Spectrum Voice™

Other Charges

Taxes, Fees and Charges

Current Charges

Total Due by 11/23/14

### Charter News

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Charter  
**Spectrum**



EAGLE LAKE MN 56024

November 3, 2014

Account:  
 Phone Number:  
 Service at

EAGLE LAKE MN 56024

Total Due by 11/23/14

Amount you are enclosing

\$

CHARTER COMMUNICATIONS  
 PO BOX 3149  
 MILWAUKEE WI 53201-3149

CHARTER B000014





October 24, 2014  
 Account:  
 Phone Number:  
 Security Code:  
 Service At

EAGLE LAKE MN 56024

#### Contact Us

visit us at [charter.com](http://charter.com) or call  
 1-888-GET-CHARTER (1-888-438-2427)

#### Summary

Previous Balance  
 Payments Received -Thank You!

Remaining Balance  
 Charter Internet®  
 Charter Phone®  
 Other Charges  
 Taxes, Fees and Charges  
 Current Charges

Total Due by 11/13/14

#### Charter News

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EAGLE LAKE MN 56024

October 24, 2014

Account:  
 Phone Number:  
 Service at

EAGLE LAKE MN 56024

Total Due by 11/13/14

Amount you are enclosing

\$

CHARTER COMMUNICATIONS  
 PO BOX 3149  
 MILWAUKEE WI 53201-3149





November 12, 2014  
 Account:  
 Phone Number:  
 Security Code:  
 Service At

EAGLE LAKE MN 56024

### Contact Us

visit us at [charter.com](http://charter.com) or call  
 1-888-GET-CHARTER (1-888-438-2427)

### Summary

Previous Balance  
 Payments Received -Thank You!  
 Adjustments

#### Remaining Balance

Charter TV®  
 Charter Internet®  
 Charter Phone®  
 Other Charges  
 Taxes, Fees and Charges  
 Current Charges

Total Due by 12/02/14

### Charter News

Important Information about your Channel Lineup -  
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November 12, 2014

Account:  
 Phone Number:  
 Service at

EAGLE LAKE MN 56024



EAGLE LAKE MN 56024

Total Due by 12/02/14

Amount you are enclosing

\$

CHARTER COMMUNICATIONS  
 PO BOX 3149  
 MILWAUKEE WI 53201-3149





October 17, 2014  
 Account:  
 Phone Number:  
 Security Code:  
 Service At

EAGLE LAKE MN 56024

#### Contact Us

visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
 call 1-888-GET-CHARTER (1-888-438-2427)

#### Summary

Previous Balance  
 Payments Received -Thank You!

Remaining Balance  
 Charter Spectrum TV™  
 Charter Spectrum Internet™  
 Charter Spectrum Voice™  
 Other Charges  
 Taxes, Fees and Charges  
 Current Charges

Total Due by 11/06/14

#### Charter News

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Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

Welcome to a bigger, faster, more powerful world!  
 -Your services have been upgraded to the new Charter Spectrum™ Triple Play at no cost to you. Watch over 200 available HD channels in mind-blowing clarity, surf with double the Internet speeds starting at 60 Mbps and call with advanced, reliable Voice service. Just sit back, relax and enjoy. To learn more, visit [charter.com/spectrum](http://charter.com/spectrum) Welcome to Charter Spectrum.

DVR - Fast forward to more DVR with 4 DVRs and over 780 hours of storage at \$19.99 per month (excludes equipment). Record up to 8 shows at once and have the ability to pause, play and rewind live TV in each room, so everyone in your home can watch what they want, when they want. Call 1-866-608-4185 to upgrade today.



EAGLE LAKE MN 56024

October 17, 2014

Account:  
 Phone Number:  
 Service at

EAGLE LAKE MN 56024

Total Due by 11/06/14

Amount you are enclosing

\$

CHARTER COMMUNICATIONS  
 PO BOX 3149  
 MILWAUKEE WI 53201-3149





November 2, 2014  
 Account:  
 Phone Number:  
 Security Code:  
 Service At

EAGLE LAKE MN 56024

**Contact Us**  
 visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
 call 1-888-GET-CHARTER (1-888-438-2427)

### Summary

Previous Balance  
 Payments Received - Thank You!

Remaining Balance  
 Charter Spectrum TV™  
 Charter Spectrum Internet™  
 Charter Spectrum Voice™  
 Other Charges  
 Taxes, Fees and Charges  
 Current Charges

Total Due by 11/22/14

### Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

**Promotion Discount** - Thank you for being a Charter customer. We hope you are continuing to take advantage of all that your Charter Services have to offer.

When you signed up for new Charter service, you received a discounted promotional rate on your bill. This promotion is coming to an end beginning with next month's statement.

Thank you again for your business. It is our pleasure to serve you.

**Tip of Month - Networks On The Go** - Watch more on-the-go. Now you can take even more of your favorite shows, movies and sporting events with you wherever you go. With over 45 available networks on-the-go, you can watch TV even when you're away from home. To catch up on shows you've missed, simply download the apps to your mobile devices and start watching. Visit [charter.net/onthego](http://charter.net/onthego) to learn more.



EAGLE LAKE MN 56024

November 2, 2014

Account:  
 Phone Number:  
 Service at

EAGLE LAKE MN 56024

**Total Due by 11/22/14**

Amount you are enclosing

\$

CHARTER COMMUNICATIONS  
 PO BOX 3149  
 MILWAUKEE WI 53201-3149





November 6, 2014  
 Account:  
 Phone Number:  
 Security Code:  
 Service At

EAGLE LAKE MN 56024

**Contact Us**  
 visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
 call 1-888-GET-CHARTER (1-888-438-2427)

### Summary

Previous Balance
Payments Received - Thank You!
<b>Remaining Balance</b>
Charter Spectrum TV™
Charter Internet®
Charter Spectrum Voice™
Taxes, Fees and Charges
Current Charges
<b>Total Due by 11/26/14</b>

### Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

Important Information about your Channel Lineup - Effective on or after December 16, 2014, the following changes will be made to your channel lineup:

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- El Rey will launch on Digi Tier 1 channel 218 and 885 in HD
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- ATRES Series HD will launch on Latino View channel 865
- FOX Sports 2 on channel 408 and 812 in HD will move from Digital View / Digi Tier 1 & Sports View / Digi Tier 2 to Expanded Service / Charter Select
- FX Movie Channel on channel 164 and 860 in HD will move from Digital View Plus / Digi Tier 1 to Expanded Service / Charter Select

Charter  
**Spectrum**



EAGLE LAKE MN 56024

November 6, 2014

Account:  
 Phone Number:  
 Service at

EAGLE LAKE MN 56024

**Total Due by 11/26/14**

Amount you are enclosing \$

CHARTER COMMUNICATIONS  
 PO BOX 3149  
 MILWAUKEE WI 53201-3149





November 10, 2014  
 Account:  
 Phone Number:  
 Security Code:  
 Service At

EAGLE LAKE MN 56024

### Contact Us

visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
 call 1-888-GET-CHARTER (1-888-438-2427)

### Summary

Previous Balance

Payments Received

Past Due Balance - Due Now

Charter Spectrum Internet™

Charter Spectrum Voice™

One-Time Charges

Current Charges Due By 11/30/14

Total Due

### Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

**\$39.99 Spectrum TV** - Experience the best in TV entertainment with Charter Spectrum TV™. Enjoy crystal clear HD that won't go out in bad weather like satellite. With Charter TV, you'll get over 200 FREE HD channels available, instant access to thousands of movies and shows On Demand and advanced sound and picture that's up to 6x sharper resolution than standard TV. Call 1-877-961-8551 to add Charter Spectrum TV for \$39.99 per month for 12 months (excludes equipment).

Añade el NUEVO Latino View por solo \$6.99 al mes / Add the NEW Latino View for only \$6.99 a month - Gózate más de 50 canales en español por solo \$6.99 al mes. Lo mejor en deportes, novelas, películas, videos musicales y mucho más. Enjoy more than 50 channels in Spanish for only \$6.99 per month. The best sports, soap operas, movies, music videos and much more. Call 1-866-980-3069 to upgrade today!



EAGLE LAKE MN 56024

November 10, 2014

Account:  
 Phone Number:  
 Service at

EAGLE LAKE MN 56024

Total Due

Amount you are enclosing

\$

CHARTER COMMUNICATIONS  
 PO BOX 3149  
 MILWAUKEE WI 53201-3149





November 10, 2014  
 Account:  
 Phone Number:  
 Security Code:  
 Service At

EAGLE LAKE MN 56024

**Contact Us**  
 visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
 call 1-888-GET-CHARTER (1-888-438-2427)

### Summary

Previous Balance
Payments Received
Past Due Balance - Due Now
Charter Spectrum Internet™
Charter Spectrum Voice™
One-Time Charges
Current Charges Due By 11/30/14
<b>Total Due</b>

### Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

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EAGLE LAKE MN 56024

November 10, 2014

Account:  
 Phone Number:  
 Service at

EAGLE LAKE MN 56024

**Total Due**

Amount you are enclosing

\$

CHARTER COMMUNICATIONS  
 PO BOX 3149  
 MILWAUKEE WI 53201-3149





November 6, 2014  
 Account:  
 Phone Number:  
 Security Code:  
 Service At

EAGLE LAKE MN 56024

### Contact Us

visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
 call 1-888-GET-CHARTER (1-888-438-2427)

### Summary

Previous Balance  
 Payments Received -Thank You!

Remaining Balance  
 Charter Spectrum TV™  
 Charter Spectrum Internet™  
 Charter Spectrum Voice™  
 Other Charges  
 Taxes, Fees and Charges  
 Current Charges

Total Due by 11/26/14

### Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

Important Information about your Channel Lineup - Effective on or after December 16, 2014, the following changes will be made to your channel lineup:

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- ATRES Series HD will launch on Latino View channel 865
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- FX Movie Channel on channel 164 and 860 in HD will move from Digital View Plus / Digi Tier 1 to Expanded Service / Charter Select

Charter  
**Spectrum**



EAGLE LAKE MN 56024

November 6, 2014

Account:  
 Phone Number:  
 Service at

EAGLE LAKE MN 56024

Total Due by 11/26/14

Amount you are enclosing

\$

CHARTER COMMUNICATIONS  
 PO BOX 3149  
 MILWAUKEE WI 53201-3149





October 17, 2014  
 Account:  
 Phone Number:  
 Security Code:  
 Service At

EAGLE LAKE MN 56024

### Contact Us

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 call 1-888-GET-CHARTER (1-888-438-2427)

### Summary

Previous Balance
Payments Received - Thank You!
Adjustments
Past Due Balance - Due Now
Charter Spectrum TV™
Charter Spectrum Internet™
Charter Spectrum Voice™
Other Charges
One-Time Charges
Taxes, Fees and Charges
Current Charges Due By 11/06/14
<b>Total Due</b>

### Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

Welcome to a bigger, faster, more powerful world!  
 -Your services have been upgraded to the new Charter Spectrum™ Triple Play at no cost to you. Watch over 200 available HD channels in mind-blowing clarity, surf with double the Internet speeds starting at 60 Mbps and call with advanced, reliable Voice service. Just sit back, relax and enjoy. To learn more, visit [charter.com/spectrum](http://charter.com/spectrum). Welcome to Charter Spectrum.

Tip of the Month - Primetime On Demand - Watch Primetime on your time with Charter On Demand. Access new Primetime shows the day after they air, catch up on past episodes or watch new ones. **IT'S EASY TO USE!** Press the On Demand button on your remote, go to channel 1 or visit [charter.net/ondemand](http://charter.net/ondemand) to learn more.



EAGLE LAKE MN 56024

October 17, 2014

Account:  
 Phone Number:  
 Service at

EAGLE LAKE MN 56024

**Total Due**

Amount you are enclosing

\$

CHARTER COMMUNICATIONS  
 PO BOX 3149  
 MILWAUKEE WI 53201-3149





October 13, 2014  
 Account:  
 Phone Number:  
 Security Code:  
 Service At

EAGLE LAKE MN 56024

#### Contact Us

visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
 call 1-888-GET-CHARTER (1-888-438-2427)

#### Summary

Previous Balance
Payments Received - Thank You!
Past Due Balance - Due Now
Charter Spectrum TV™
Charter Spectrum Internet™
One-Time Charges
Taxes, Fees and Charges
Current Charges Due By 11/02/14
<b>Total Due</b>

#### Charter News

Welcome to a bigger, faster, more powerful world! Your services have been upgraded to the new Charter Spectrum™ at no cost to you. Watch over 200 available HD channels in mind-blowing clarity and double the Internet speeds starting at 60 Mbps. Just sit back, relax and enjoy. To learn more, visit [charter.com/spectrum](http://charter.com/spectrum). Welcome to Charter Spectrum.

Tip of the Month - Primetime On Demand - Watch Primetime on your time with Charter On Demand. Access new Primetime shows the day after they air, catch up on past episodes or watch new ones. **IT'S EASY TO USE!** Press the On Demand button on your remote, go to channel 1 or visit [charter.net/ondemand](http://charter.net/ondemand) to learn more.



EAGLE LAKE MN 56024

October 13, 2014

Account:  
 Phone Number:  
 Service at

EAGLE LAKE MN 56024

**Total Due**

Amount you are enclosing

\$

CHARTER COMMUNICATIONS  
 PO BOX 3149  
 MILWAUKEE WI 53201-3149

CHARTER B000024





November 2, 2014  
 Account:  
 Phone Number:  
 Security Code:  
 Service At

EAGLE LAKE MN 56024

#### Contact Us

visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
 call 1-888-GET-CHARTER (1-888-438-2427)

#### Summary

Previous Balance  
 Payments Received -Thank You!

**Remaining Balance**  
 Charter Spectrum TV™  
 Charter Spectrum Internet™  
 Charter Spectrum Voice™  
 Other Charges  
 Taxes, Fees and Charges

Current Charges

Total Due by 11/22/14

#### Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

**Important Account Update** - Thank you for being a Charter customer.

This is just a reminder as you review this month's statement that the promotional period for one or more of your Charter services has now come to an end. Your new monthly rate will be \$147.94 for Charter TV, \$49.99 for Charter Internet and \$19.99 for Charter Phone, plus applicable taxes and fees.

Again, thank you for your business. It is our pleasure to serve you.

Charter  
**Spectrum**



EAGLE LAKE MN 56024

November 2, 2014

Account:  
 Phone Number:  
 Service at

EAGLE LAKE MN 56024

**Total Due by 11/22/14**

Amount you are enclosing

\$

CHARTER COMMUNICATIONS  
 PO BOX 3149  
 MILWAUKEE WI 53201-3149





October 17, 2014

Account:

Phone Number:

Security Code:

Service At

EAGLE LAKE MN 56024

**Contact Us**

visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
call 1-888-GET-CHARTER (1-888-438-2427)

**Summary**

Previous Balance

Payments Received -Thank You!

**Remaining Balance**

Charter Spectrum TV™

Charter Spectrum Internet™

Taxes, Fees and Charges

Current Charges

**Total Due by 11/06/14****Charter News**

Welcome to a bigger, faster, more powerful world!  
Your services have been upgraded to the new Charter Spectrum™ at no cost to you. Watch over 200 available HD channels in mind-blowing clarity and double the Internet speeds starting at 60 Mbps. Just sit back, relax and enjoy. To learn more, visit [charter.com/spectrum](http://charter.com/spectrum).  
Welcome to Charter Spectrum.

**Important Information about your Channel Lineup -**  
Effective on or after December 16, 2014, the following changes will be made to your channel lineup:

- mun2 will launch on Digi Tier 1 channel 286
- El Rey will launch on Digi Tier 1 channel 218 and 885 in HD
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- ATRES Series HD will launch on Latino View channel 865
- FOX Sports 2 on channel 408 and 812 in HD will move from Digital View / Digi Tier 1 & Sports View / Digi Tier 2 to Expanded Service / Charter Select
- FX Movie Channel on channel 164 and 860 in HD will move from Digital View Plus / Digi Tier 1 to Expanded Service / Charter Select

October 17, 2014

Account:

Phone Number:

Service at

EAGLE LAKE MN 56024



EAGLE LAKE MN 56024

**Total Due by 11/06/14**

Amount you are enclosing

\$

CHARTER COMMUNICATIONS  
PO BOX 3149  
MILWAUKEE WI 53201-3149





November 6, 2014  
 Account:  
 Phone Number:  
 Security Code:  
 Service At

EAGLE LAKE MN 56024

### Contact Us

visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
 call 1-888-GET-CHARTER (1-888-438-2427)

### Summary

Previous Balance  
 Payments Received - Thank You!

**Remaining Balance**  
 Charter Spectrum TV™  
 Charter Spectrum Internet™  
 Charter Spectrum Voice™  
 Other Charges  
 Taxes, Fees and Charges  
 Current Charges

Total Due by 11/26/14

### Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

**Important Information about your Channel Lineup -**  
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- ATRES Series HD will launch on Latino View channel 865
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- FX Movie Channel on channel 164 and 860 in HD will move from Digital View Plus / Digi Tier 1 to Expanded Service / Charter Select

Charter  
**Spectrum**



EAGLE LAKE MN 56024

November 6, 2014

Account:  
 Phone Number:  
 Service at

EAGLE LAKE MN 56024

Total Due by 11/26/14

Amount you are enclosing

\$

CHARTER COMMUNICATIONS  
 PO BOX 3149  
 MILWAUKEE WI 53201-3149





October 23, 2014  
 Account:  
 Phone Number:  
 Security Code:  
 Service At

EAGLE LAKE MN 56024

#### Contact Us

visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
 call 1-888-GET-CHARTER (1-888-438-2427)

#### Summary

Previous Balance
Payments Received -Thank You!
<b>Remaining Balance</b>
Charter TV®
Charter Spectrum Internet™
Charter Spectrum Voice™
Taxes, Fees and Charges
Current Charges
<b>Total Due by 11/12/14</b>

#### Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

Important information about your Channel Lineup -  
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- ATRES Series HD will launch on Latino View channel 865
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- FX Movie Channel on channel 164 and 860 in HD will move from Digital View Plus / Digi Tier 1 to Expanded Service / Charter Select



EAGLE LAKE MN 56024

October 23, 2014

Account:  
 Phone Number:  
 Service at

EAGLE LAKE MN 56024

**Total Due by 11/12/14**

Amount you are enclosing \$

CHARTER COMMUNICATIONS  
 PO BOX 3149  
 MILWAUKEE WI 53201-3149





November 8, 2014  
 Account:  
 Phone Number:  
 Security Code:  
 Service At

EAGLE LAKE MN 56024

#### Contact Us

visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
 call 1-888-GET-CHARTER (1-888-438-2427)

#### Summary

Previous Balance
Payments Received - Thank You!
<b>Remaining Balance</b>
Charter Spectrum TV™
Charter Spectrum Internet™
Charter Spectrum Voice™
Other Charges
Taxes, Fees and Charges
Current Charges
<b>Total Due by 11/28/14</b>

#### Charter News

**Important Information about your Channel Lineup -**  
 Effective on or after December 16, 2014, the following changes will be made to your channel lineup:

- mun2 will launch on Digi Tier 1 channel 286
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- FX Movie Channel on channel 164 and 860 in HD will move from Digital View Plus / Digi Tier 1 to Expanded Service / Charter Select

**Adult Pay-Per-View** - Effective on or after December 9, 2014, Adult Pay-Per-View programming on channel(s) 961 - 970, will be removed from Charter's lineup. Adult On Demand content will still be available. To access Adult On Demand, press the On Demand button on your remote or go to channel 1.

Charter  
**Spectrum**



EAGLE LAKE MN 56024

November 8, 2014

Account:  
 Phone Number:  
 Service at

EAGLE LAKE MN 56024

**Total Due by 11/28/14**

Amount you are enclosing \$

CHARTER COMMUNICATIONS  
 PO BOX 3149  
 MILWAUKEE WI 53201-3149





November 3, 2014  
 Account:  
 Phone Number:  
 Security Code:  
 Service At

EAGLE LAKE MN 56024

#### Contact Us

visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
 call 1-888-GET-CHARTER (1-888-438-2427)

#### Summary

Previous Balance
Payments Received - Thank You!
<b>Remaining Balance</b>
Charter Spectrum TV™
Charter Spectrum Internet™
Charter Spectrum Voice™
Other Charges
Taxes, Fees and Charges
Current Charges

Total Due by 11/23/14

#### Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

Important Information about your Channel Lineup - Effective on or after December 16, 2014, the following changes will be made to your channel lineup:

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- ATRES Series HD will launch on Latino View channel 865
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- FX Movie Channel on channel 164 and 860 in HD will move from Digital View Plus / Digi Tier 1 to Expanded Service / Charter Select

Charter  
**Spectrum**



EAGLE LAKE MN 56024

November 3, 2014

Account:  
 Phone Number:  
 Service at

EAGLE LAKE MN 56024

Total Due by 11/23/14

Amount you are enclosing

\$

CHARTER COMMUNICATIONS  
 PO BOX 3149  
 MILWAUKEE WI 53201-3149





October 27, 2014  
 Account:  
 Phone Number:  
 Security Code:  
 Service At

EAGLE LAKE MN 56024

#### Contact Us

visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
 call 1-888-GET-CHARTER (1-888-438-2427)

#### Summary

Previous Balance  
 Payments Received -Thank You!  
 Past Due Balance - Due Now  
 Charter Spectrum Internet™  
 Charter Spectrum Voice™  
 One-Time Charges  
 Current Charges Due By 11/16/14  
 Total Due

#### Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

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**Tip of the Month** - Primetime On Demand - Watch Primetime on your time with Charter On Demand. Access new Primetime shows the day after they air, catch up on past episodes or watch new ones. **IT'S EASY TO USE!** Press the On Demand button on your remote, go to channel 1 or visit [charter.net/ondemand](http://charter.net/ondemand) to learn more.

Charter  
**Spectrum**



EAGLE LAKE MN 56024

October 27, 2014

Account:  
 Phone Number:  
 Service at

EAGLE LAKE MN 56024

**Total Due**

Amount you are enclosing

\$

CHARTER COMMUNICATIONS  
 PO BOX 3149  
 MILWAUKEE WI 53201-3149



270131702001053



November 12, 2014  
 Account:  
 Phone Number:  
 Security Code:  
 Service At

MANKATO MN 56001-

**Contact Us**

visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
 call 1-888-GET-CHARTER (1-888-438-2427)

**Summary**

Previous Balance  
 Payments Received - Thank You!

**Remaining Balance**  
 Charter Spectrum TV™  
 Charter Spectrum Internet™  
 Other Charges  
 Partial Month Charges  
 Taxes, Fees and Charges  
 Current Charges

Total Due by 12/02/14

**Charter News**

Important Information about your Channel Lineup -  
 Effective on or after December 16, 2014, the following changes  
 will be made to your channel lineup:

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- El Rey will launch on Digi Tier 1 channel 218 and 885 in HD
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MANKATO MN 56001-

November 12, 2014

Account:  
 Phone Number:  
 Service at

MANKATO MN 56001-

Total Due by 12/02/14

Amount you are enclosing \$

CHARTER COMMUNICATIONS  
 PO BOX 3149  
 MILWAUKEE WI 53201-3149

CHARTER B000032





October 24, 2014  
 Account:  
 Phone Number:  
 Security Code:  
 Service At

MANKATO MN 56001

#### Contact Us

visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
 call 1-888-GET-CHARTER (1-888-438-2427)

#### Summary

Previous Balance
Payments Received -Thank You!
<b>Remaining Balance</b>
Charter Spectrum TV™
Charter Spectrum Internet™
Charter Spectrum Voice™
Other Charges
Taxes, Fees and Charges
Current Charges
<b>Total Due by 11/13/14</b>

#### Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

Important information about your Channel Lineup - Effective on or after December 16, 2014, the following changes will be made to your channel lineup:

- mun2 will launch on Digi Tier 1 channel 286
- El Rey will launch on Digi Tier 1 channel 218 and 885 in HD
- Mexico 22 HD will launch on Latino View channel 851
- Multimedios TV HD will launch on Latino View channel 852
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- ATRES Series HD will launch on Latino View channel 865
- FOX Sports 2 on channel 408 and 812 in HD will move from Digital View / Digi Tier 1 & Sports View / Digi Tier 2 to Expanded Service / Charter Select
- FX Movie Channel on channel 164 and 860 in HD will move from Digital View Plus / Digi Tier 1 to Expanded Service / Charter Select



MANKATO MN 56001

Account:  
 Phone Number:  
 Service at

MANKATO MN 56001

**Total Due by 11/13/14**

Amount you are enclosing

\$

CHARTER COMMUNICATIONS  
 PO BOX 3149  
 MILWAUKEE WI 53201-3149





October 18, 2014  
 Account:  
 Phone Number:  
 Security Code:  
 Service At

MANKATO MN 56001

**Contact Us**  
 visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
 call 1-888-GET-CHARTER (1-888-438-2427)

### Summary

Previous Balance  
 Payments Received -Thank You!

**Remaining Balance**  
 Charter Spectrum TV™  
 Charter Spectrum Internet™  
 Charter Spectrum Voice™  
 Other Charges  
 Taxes, Fees and Charges  
 Current Charges

**Total Due by 11/07/14**

### Charter News

**Note** - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

**Welcome to a bigger, faster, more powerful world!**  
 -Your services have been upgraded to the new Charter Spectrum™ Triple Play at no cost to you. Watch over 200 available HD channels in mind-blowing clarity, surf with double the Internet speeds starting at 60 Mbps and call with advanced, reliable Voice service. Just sit back, relax and enjoy. To learn more, visit [charter.com/spectrum](http://charter.com/spectrum). Welcome to Charter Spectrum.

**DVR** - Fast forward to more DVR with 4 DVRs and over 780 hours of storage at \$19.99 per month (excludes equipment). Record up to 8 shows at once and have the ability to pause, play and rewind live TV in each room, so everyone in your home can watch what they want, when they want. Call 1-866-608-4185 to upgrade today.



MANKATO MN 56001-

October 18, 2014

Account:  
 Phone Number:  
 Service at

MANKATO MN 56001-

**Total Due by 11/07/14**

Amount you are enclosing

\$

CHARTER COMMUNICATIONS  
 PO BOX 3149  
 MILWAUKEE WI 53201-3149





November 12, 2014  
 Account:  
 Phone Number:  
 Security Code:  
 Service At

MANKATO MN 56001

**Contact Us**  
 visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
 call 1-888-GET-CHARTER (1-888-438-2427)

### Summary

Previous Balance  
 Payments Received -Thank You!

**Remaining Balance**  
 Charter Spectrum TV™  
 Charter Spectrum Internet™  
 Charter Spectrum Voice™  
 Other Charges  
 One-Time Charges  
 Partial Month Charges  
 Taxes, Fees and Charges

Current Charges

**Total Due by 12/02/14**

### Charter News

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- FX Movie Channel on channel 164 and 860 in HD will move from Digital View Plus / Digi Tier 1 to Expanded Service / Charter Select



MANKATO MN 56001

November 12, 2014

Account:  
 Phone Number:  
 Service at

MANKATO MN 56001

**Total Due by 12/02/14**

Amount you are enclosing

\$

CHARTER COMMUNICATIONS  
 PO BOX 3149  
 MILWAUKEE WI 53201-3149





270131702001059

Security Code: [REDACTED]

Statement of Service

September 12, 2011



MANKATO MN 56001 [REDACTED]

**Account Information**Account  
Phone Number  
For Service at [REDACTED]

MANKATO MN 56001 [REDACTED]

Contact Us

For Billing or Service Inquiries  
visit us at [www.charter.com](http://www.charter.com) or call  
1-888-GETCHARTER (1-888-438-2427)**Charter News**

MOVING? Charter makes it fast, simple and easy to set up your new house with TV, Internet and Phone services. Just call 1-866-608-4102 or visit [charter.com/move](http://charter.com/move) today so that your new services are ready to enjoy. Make your new house a Charter home!



Live It with Charter Status - Platinum ; Points - 7769 \*  
For every \$1 spent with Charter you earn 15 points.  
Visit [www.liveitwithcharter.com](http://www.liveitwithcharter.com) to spend your points on cool stuff! Questions? Call 1-877-654-8348 \*May not reflect most recent account activity.

For your convenience in making payments, Charter has drop box sites at Hy-Vee downtown, Hy-Vee Adams St, at Cub Foods, and in the parking lot of the Dimensions Center in North Mankato. We also offer Auto-Pay and E-Bill! Please visit [www.charter.com](http://www.charter.com) or call Customer Service at 888-438-2427 for more information.

**Summary** details on following pages  
Service from 09/23/11 through 10/22/11

Previous Balance

Payments Received

Remaining Balance

Charter TV Services

Charter Internet Services

Charter Phone Services

Taxes and Fees

Current Charges

**Total Due by 10/03/11****Payment Options**

**Pay Online** - Create or Login to MyAccount to pay or view your bill online at [charter.com/myaccount](http://charter.com/myaccount).

**Pay by Mail** - Detach this portion of your statement and send it with your check made payable to Charter in the enclosed envelope. Please do not include correspondences of any type with payments. For questions or concerns, please call 1-888-438-2427.

- ☐ **Change of billing address**  
Check here and make changes on the back.

Account  
Phone Number  
For Service at [REDACTED]

September 12, 2011

MANKATO MN 56001 [REDACTED]

**Total Due by 10/03/11**

Amount you are enclosing: \$

CHARTER COMMUNICATIONS  
PO BOX 3149  
MILWAUKEE WI 53201-3149

CHARTER B000036



January 24, 2013  
 Account:  
 Phone Number:  
 Security Code:  
 Service At

MANKATO MN 56001

**Contact Us**  
 visit us at [www.charter.com](http://www.charter.com) or call  
 1-888-GET-CHARTER (1-888-438-2427)

### Summary

Previous Balance
Payments Received -Thank You!
<b>Remaining Balance</b>
Charter TV® Charter Internet® Charter Phone® Other Charges Taxes, Fees and Charges Current Charges
<b>Total Due by 02/14/13</b>

### Charter News

Attention - Phone Customer Notice enclosed

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.



MANKATO MN 56001

January 24, 2013

Account:  
 Phone Number:  
 Service at

MANKATO MN 56001

**Total Due by 02/14/13**

Amount you are enclosing

\$

CHARTER COMMUNICATIONS  
 PO BOX 3149  
 MILWAUKEE WI 53201-3149





November 2, 2014  
 Account:  
 Phone Number:  
 Security Code:  
 Service At

MANKATO MN 56001

**Contact Us**  
 visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
 call 1-888-GET-CHARTER (1-888-438-2427)

### Summary

Previous Balance
Payments Received -Thank You!
<b>Remaining Balance</b>
Charter Spectrum TV™
Charter Spectrum Internet™
Charter Spectrum Voice™
Other Charges
Taxes, Fees and Charges
Current Charges
<b>Total Due by 11/22/14</b>

### Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

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- ATRES Series HD will launch on Latino View channel 865
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- FX Movie Channel on channel 164 and 860 in HD will move from Digital View Plus / Digi Tier 1 to Expanded Service / Charter Select

Charter  
**Spectrum**



MANKATO MN 56001

November 2, 2014

Account:  
 Phone Number:  
 Service at

MANKATO MN 56001

**Total Due by 11/22/14**

Amount you are enclosing \$

CHARTER COMMUNICATIONS  
 PO BOX 3149  
 MILWAUKEE WI 53201-3149





October 27, 2014  
**Auto Pay Notice**  
 Account:  
 Phone Number:  
 Security Code:  
 Service At

MANKATO MN 56001

**Contact Us**  
 visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
 call 1-888-GET-CHARTER (1-888-438-2427)

### Summary

Previous Balance

Payments Received - Thank You!

#### Remaining Balance

Charter Spectrum TV™

Charter Spectrum Internet™

Charter Spectrum Voice™

Other Charges

Taxes, Fees and Charges

Current Charges

YOUR AUTO PAY WILL BE PROCESSED 11/17/14

**Total Due by Auto Pay**

### Charter News

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Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

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- FX Movie Channel on channel 164 and 860 in HD will move from Digital View Plus / Digi Tier 1 to Expanded Service / Charter Select



MANKATO MN 56001

October 27, 2014

Account:  
 Phone Number:  
 Service at

MANKATO MN 56001

**Total Due by Auto Pay**

CHARTER COMMUNICATIONS  
 PO BOX 3149  
 MILWAUKEE WI 53201-3149





October 17, 2014  
**Auto Pay Notice**  
 Account:  
 Phone Number:  
 Security Code:  
 Service At

MANKATO MN 56001

**Contact Us**  
 visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
 call 1-888-GET-CHARTER (1-888-438-2427)

### Summary

Previous Balance

Payments Received -Thank You!

Remaining Balance

Charter Spectrum TV™

Charter Spectrum Internet™

Charter Spectrum Voice™

Other Charges

Taxes, Fees and Charges

Current Charges

YOUR AUTO PAY WILL BE PROCESSED 11/07/14

Total Due by Auto Pay

### Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

Welcome to a bigger, faster, more powerful world!

-Your services have been upgraded to the new Charter Spectrum™ Triple Play at no cost to you. Watch over 200 available HD channels in mind-blowing clarity, surf with double the Internet speeds starting at 60 Mbps and call with advanced, reliable Voice service. Just sit back, relax and enjoy. To learn more, visit [charter.com/spectrum](http://charter.com/spectrum). Welcome to Charter Spectrum.

DVR - Fast forward to more DVR with 4 DVRs and over 780 hours of storage at \$19.99 per month (excludes equipment). Record up to 8 shows at once and have the ability to pause, play and rewind live TV in each room; so everyone in your home can watch what they want, when they want. Call 1-866-608-4185 to upgrade today.

Charter  
**Spectrum**



October 17, 2014

Account:  
 Phone Number:  
 Service at

MANKATO MN 56001

**Total Due by Auto Pay**

MANKATO MN 56001

CHARTER COMMUNICATIONS  
 PO BOX 3149  
 MILWAUKEE WI 53201-3149





October 27, 2014  
 Account:  
 Phone Number:  
 Security Code:  
 Service At

MANKATO MN 56001-

**Contact Us**  
 visit us at [charter.com](http://charter.com) or call  
 1-888-GET-CHARTER (1-888-438-2427)

### Summary

Previous Balance  
 Payments Received -Thank You!  
 Adjustments

**Remaining Balance**  
 Charter TV®  
 Charter Internet®  
 Charter Phone®  
 Taxes, Fees and Charges  
 Current Charges

**Total Due by 11/16/14**

### Charter News

**Important Information about your Channel Lineup -**  
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- ATRES Series HD will launch on Latino View channel 865
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- FX Movie Channel on channel 164 and 860 in HD will move from Digital View Plus / Digi Tier 1 to Expanded Service / Charter Select

**Adult Pay-Per-View** - Effective on or after December 9, 2014, Adult Pay-Per-View programming on channel(s) 961 - 970, will be removed from Charter's lineup. Adult On Demand content will still be available. To access Adult On Demand, press the On Demand button on your remote or go to channel 1.



MANKATO MN 56001-

October 27, 2014

Account:  
 Phone Number:  
 Service at

MANKATO MN 56001-

**Total Due by 11/16/14**

Amount you are enclosing

\$

CHARTER COMMUNICATIONS  
 PO BOX 3149  
 MILWAUKEE WI 53201-3149





November 4, 2014  
 Account:  
 Phone Number:  
 Security Code:  
 Service At

MANKATO MN 56001-

#### Contact Us

visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
 call 1-888-GET-CHARTER (1-888-438-2427)

#### Summary

Previous Balance  
 Payments Received -Thank You!

Remaining Balance  
 Charter Spectrum Internet™  
 Charter Spectrum Voice™

Current Charges

Total Due by 11/24/14

#### Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

**\$39.99 Spectrum TV** - Experience the best in TV entertainment with Charter Spectrum TV™. Enjoy crystal clear HD that won't go out in bad weather like satellite. With Charter TV, you'll get over 200 FREE HD channels available, instant access to thousands of movies and shows On Demand and advanced sound and picture that's up to 6x sharper resolution than standard TV. Call 1-877-961-8551 to add Charter Spectrum TV for \$39.99 per month for 12 months (excludes equipment).



MANKATO MN 56001

November 4, 2014

Account:  
 Phone Number:  
 Service at

MANKATO MN 56001

Total Due by 11/24/14

Amount you are enclosing

\$

CHARTER COMMUNICATIONS  
 PO BOX 3149  
 MILWAUKEE WI 53201-3149



November 12, 2014

Account:

Phone Number:

Security Code:

Service At

MANKATO MN 56001-

**Contact Us**visit us at [charter.com](http://charter.com) or call

1-888-GET-CHARTER (1-888-438-2427)

**Summary**

Previous Balance

Payments Received -Thank You!

Adjustments

**Remaining Balance**

Charter TV®

Charter Internet®

Charter-Phone®

Other Charges

Taxes, Fees and Charges

Current Charges

**Total Due by 12/02/14****Charter News****Important Information about your Channel Lineup -**

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November 12, 2014

Account:

Phone Number:

Service at

MANKATO MN 56001-

**Total Due by 12/02/14**

Amount you are enclosing

\$

CHARTER COMMUNICATIONS  
PO BOX 3149  
MILWAUKEE WI 53201-3149





October 20, 2014  
 Account:  
 Phone Number:  
 Security Code:  
 Service At

MANKATO MN 56001-

#### Contact Us

visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
 call 1-888-GET-CHARTER (1-888-438-2427)

#### Summary

Previous Balance

Payments Received -Thank You!

Remaining Balance

Charter Spectrum Internet™

Current Charges

Credit Balance - Do Not Pay

#### Charter News

Welcome to a bigger, faster, more powerful world!  
 -We've transformed your Internet into a high-powered information cannon and doubled your Internet speeds to 60 Mbps, 20x faster than DSL. There is no action required by you to enjoy these new speeds. Just sit back, surf and blast your way through the Web. Plus, add Charter Spectrum TV to your existing service and watch over 200 HD channels, the most HD you can get. Upgrade to Charter Spectrum TV at [charterspectrum.com](http://charterspectrum.com). Welcome to Charter Spectrum.™

**\$39.99 Spectrum TV** - Experience the best in TV entertainment with Charter Spectrum TV™. Enjoy crystal clear HD that won't go out in bad weather like satellite. With Charter TV, you'll get over 200 FREE HD channels available, instant access to thousands of movies and shows On Demand and advanced sound and picture that's up to 6x sharper resolution than standard TV. Call 1-866-517-6136 to add Charter Spectrum TV for \$39.99 per month for 12 months (excludes equipment).

Charter  
**Spectrum**

October 20, 2014

Account:  
 Phone Number:  
 Service at

MANKATO MN 56001-



MANKATO MN 56001-

Credit Balance - Do Not Pay

CHARTER COMMUNICATIONS  
 PO BOX 3149  
 MILWAUKEE WI 53201-3149





November 1, 2014  
 Account:  
 Phone Number:  
 Security Code:  
 Service At

MANKATO MN 56001

#### Contact Us

visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
 call 1-888-GET-CHARTER (1-888-438-2427)

#### Summary

Previous Balance

Payments Received

Past Due Balance - Due Now

Charter Spectrum TV™

Charter Spectrum Internet™

Charter Spectrum Voice™

Other Charges

Taxes, Fees and Charges

Current Charges Due By 11/21/14

Total Due

#### Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

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- FX Movie Channel on channel 164 and 860 in HD will move from Digital View Plus / Digi Tier 1 to Expanded Service / Charter Select



8413 EXCELSIOR DR 120 MADISON WI 53717-1970  
 8634 0140 NO RP 01 11022014 NYNNYYNN 01 014931 0045

DEBORAH DULL  
 14 MCELROY DR  
 MANKATO MN 56001-8744

November 1, 2014

Account:  
 Phone Number:  
 Service at

MANKATO MN 56001

#### Total Due

Amount you are enclosing \$

CHARTER COMMUNICATIONS  
 PO BOX 3149  
 MILWAUKEE WI 53201-3149





October 13, 2014  
 Account:  
 Phone Number:  
 Security Code:  
 Service At

MANKATO MN 56001

#### Contact Us

visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
 call 1-888-GET-CHARTER (1-888-438-2427)

#### Summary

Previous Balance

Payments Received

Past Due Balance - Due Now

Charter Spectrum TV™

Charter Spectrum Internet™

Charter Spectrum Voice™

Other Charges

Taxes, Fees and Charges

Current Charges Due By 11/02/14

Total Due

#### Charter News

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DVR - Fast forward to more DVR with 4 DVRs and over 780 hours of storage at \$19.99 per month (excludes equipment). Record up to 8 shows at once and have the ability to pause, play and rewind live TV in each room, so everyone in your home can watch what they want, when they want. Call 1-866-608-4185 to upgrade today.

Charter  
**Spectrum**



MANKATO MN 56001

October 13, 2014

Account:  
 Phone Number:  
 Service at

MANKATO MN 56001

Total Due

Amount you are enclosing

\$

CHARTER COMMUNICATIONS  
 PO BOX 3149  
 MILWAUKEE WI 53201-3149





October 17, 2014  
**Auto Pay Notice**  
 Account:  
 Phone Number:  
 Security Code:  
 Service At

MANKATO MN 56001-

**Contact Us**  
 visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
 call 1-888-GET-CHARTER (1-888-438-2427)

### Summary

Previous Balance

Payments Received -Thank You!

Adjustments

**Remaining Balance**

Charter Spectrum TV™

Charter Spectrum Internet™

Taxes, Fees and Charges

Current Charges

YOUR AUTO PAY WILL BE PROCESSED 11/07/14

**Total Due by Auto Pay**

### Charter News

Welcome to a bigger, faster, more powerful world! -  
 Your services have been upgraded to the new Charter Spectrum™ at no cost to you. Watch over 200 available HD channels in mind-blowing clarity and double the Internet speeds starting at 60 Mbps. Just sit back, relax and enjoy. To learn more, visit [charter.com/spectrum](http://charter.com/spectrum). Welcome to Charter Spectrum.

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Charter  
**Spectrum**



October 17, 2014

Account:  
 Phone Number:  
 Service at

MANKATO MN 56001-

**Total Due by Auto Pay**

MANKATO MN 56001-

CHARTER COMMUNICATIONS  
 PO BOX 3149  
 MILWAUKEE WI 53201-3149





October 26, 2014  
 Account:  
 Phone Number:  
 Security Code:  
 Service At

MANKATO MN 56001

### Contact Us

visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
 call 1-888-GET-CHARTER (1-888-438-2427)

### Summary

Previous Balance
Payments Received - Thank You!
Remaining Balance
Charter Spectrum TV™
Charter Spectrum Internet™
Charter Spectrum Voice™
Other Charges
Taxes, Fees and Charges
Current Charges
<b>Total Due by 11/15/14</b>

### Charter News

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MANKATO MN 56001

October 26, 2014

Account:  
 Phone Number:  
 Service at

MANKATO MN 56001

**Total Due by 11/15/14**

Amount you are enclosing

\$

CHARTER COMMUNICATIONS  
 PO BOX 3149  
 MILWAUKEE, WI 53201-3149





October 27, 2014  
 Account:  
 Phone Number:  
 Security Code:  
 Service At

MANKATO MN 56001

### Contact Us

visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
 call 1-888-GET-CHARTER (1-888-438-2427)

### Summary

Previous Balance

Payments Received

Past Due Balance - Due Now

Charter Spectrum TV™

Charter Spectrum Internet™

Charter Spectrum Voice™

Other Charges

Taxes, Fees and Charges

Current Charges Due By 11/16/14

Total Due

### Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

Important Information about your Channel Lineup - Effective on or after December 16, 2014, the following changes will be made to your channel lineup:

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- Mexico 22 HD will launch on Latino View channel 851
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- FOX Sports 2 on channel 408 and 812 in HD will move from Digital View / Digi Tier 1 & Sports View / Digi Tier 2 to Expanded Service / Charter Select
- FX Movie Channel on channel 164 and 860 in HD will move from Digital View Plus / Digi Tier 1 to Expanded Service / Charter Select



MANKATO MN 56001

October 27, 2014

Account:  
 Phone Number:  
 Service at

MANKATO MN 56001

### Total Due

Amount you are enclosing

\$

CHARTER COMMUNICATIONS  
 PO BOX 3149  
 MILWAUKEE WI 53201-3149





October 20, 2014  
 Account:  
 Phone Number:  
 Security Code:  
 Service At

MANKATO MN 56001

#### Contact Us

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 call 1-888-GET-CHARTER (1-888-438-2427)

#### Summary

Previous Balance
Payments Received -Thank You!
<b>Remaining Balance</b>
Charter Spectrum TV™
Charter Spectrum Internet™
Charter Spectrum Voice™
Other Charges
Taxes, Fees and Charges
Current Charges
<b>Total Due by 11/09/14</b>

#### Charter News

**Note** - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

**Welcome to a bigger, faster, more powerful world!**  
 -Your services have been upgraded to the new Charter Spectrum™ Triple Play at no cost to you. Watch over 200 available HD channels in mind-blowing clarity, surf with double the Internet speeds starting at 60 Mbps and call with advanced, reliable Voice service. Just sit back, relax and enjoy. To learn more, visit [charter.com/spectrum](http://charter.com/spectrum). Welcome to Charter Spectrum.

**Tip of the Month - Primetime On Demand** - Watch Primetime on your time with Charter On Demand. Access new Primetime shows the day after they air, catch up on past episodes or watch new ones. **IT'S EASY TO USE!** Press the On Demand button on your remote, go to channel 1 or visit [charter.net/ondemand](http://charter.net/ondemand) to learn more.



MANKATO MN 56001

October 20, 2014

Account:  
 Phone Number:  
 Service at

MANKATO MN 56001

**Total Due by 11/09/14**

Amount you are enclosing

\$

CHARTER COMMUNICATIONS  
 PO BOX 3149  
 MILWAUKEE WI 53201-3149





October 18, 2014  
 Account:  
 Phone Number:  
 Security Code:  
 Service At

MANKATO MN 56001-

**Contact Us**  
 visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
 call 1-888-GET-CHARTER (1-888-438-2427)

### Summary

Previous Balance  
 Payments Received -Thank You!

**Remaining Balance**  
 Charter Spectrum TV™  
 Charter Spectrum Internet™  
 Charter Spectrum Voice™  
 Other Charges  
 One-Time Charges  
 Taxes, Fees and Charges  
 Current Charges

**Total Due by 11/07/14**

### Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

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MANKATO MN 56001-

October 18, 2014

Account:  
 Phone Number:  
 Service at

MANKATO MN 56001-

**Total Due by 11/07/14**

Amount you are enclosing

\$

CHARTER COMMUNICATIONS  
 PO BOX 3149  
 MILWAUKEE WI 53201-3149





November 3, 2014  
 Account:  
 Phone Number:  
 Security Code:  
 Service At

MANKATO MN 56001

**Contact Us**  
 visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
 call 1-888-GET-CHARTER (1-888-438-2427)

### Summary

Previous Balance
Payments Received -Thank You!
<b>Remaining Balance</b>
Charter Spectrum TV™
Charter Spectrum Internet™
Charter Spectrum Voice™
Other Charges
Taxes, Fees and Charges
Current Charges

**Total Due by 11/23/14**

### Charter News

**Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.**

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- ATRES Series HD will launch on Latino View channel 865
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- FX Movie Channel on channel 164 and 860 in HD will move from Digital View Plus / Digi Tier 1 to Expanded Service / Charter Select



MANKATO MN 56001-

November 3, 2014

Account:  
 Phone Number:  
 Service at

MANKATO MN 56001

**Total Due by 11/23/14**

Amount you are enclosing

\$

CHARTER COMMUNICATIONS  
 PO BOX 3149  
 MILWAUKEE WI 53201-3149





October 20, 2014  
 Account:  
 Phone Number:  
 Security Code:  
 Service At

MANKATO MN 56001

#### Contact Us

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 call 1-888-GET-CHARTER (1-888-438-2427)

#### Summary

Previous Balance  
 Payments Received - Thank You!

**Remaining Balance**  
 Charter Spectrum TV™  
 Charter Spectrum Internet™  
 Charter Spectrum Voice™  
 Other Charges  
 Partial Month Charges  
 Taxes, Fees and Charges  
 Current Charges

**Total Due by 11/09/14**

#### Charter News

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Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

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MANKATO MN 56001

October 20, 2014

Account:  
 Phone Number:  
 Service at

MANKATO MN 56001

**Total Due by 11/09/14**

Amount you are enclosing

\$

CHARTER COMMUNICATIONS  
 PO BOX 3149  
 MILWAUKEE WI 53201-3149





November 5, 2014  
 Account: [REDACTED]  
 Phone Number: [REDACTED]  
 Security Code: [REDACTED]  
 Service At

MANKATO MN 56001 [REDACTED]

**Contact Us**  
 visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
 call 1-888-GET-CHARTER (1-888-438-2427)

### Summary

Previous Balance	[REDACTED]
Payments Received -Thank You!	[REDACTED]
<b>Remaining Balance</b>	[REDACTED]
Charter Spectrum TV™	[REDACTED]
Charter Spectrum Internet™	[REDACTED]
Charter Spectrum Voice™	[REDACTED]
Other Charges	[REDACTED]
Taxes, Fees and Charges	[REDACTED]
Current Charges	[REDACTED]
<b>Total Due by 11/25/14</b>	[REDACTED]

### Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

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- ATRES Series will replace La Familia Cosmovision on Latino View channel 257
- ATRES Series HD will launch on Latino View channel 865
- FOX Sports 2 on channel 408 and 812 in HD will move from Digital View / Digi Tier 1 & Sports View / Digi Tier 2 to Expanded Service / Charter Select
- FX Movie Channel on channel 164 and 860 in HD will move from Digital View Plus / Digi Tier 1 to Expanded Service / Charter Select



MANKATO MN 56001-6891

November 5, 2014

Account: [REDACTED]  
 Phone Number: [REDACTED]  
 Service at

MANKATO MN 56001 [REDACTED]

**Total Due by 11/25/14**

Amount you are enclosing

\$ [REDACTED]

CHARTER COMMUNICATIONS  
 PO BOX 3149  
 MILWAUKEE WI 53201-3149





November 7, 2014  
 Account:  
 Phone Number:  
 Security Code:  
 Service At

MANKATO MN 56001-

**Contact Us**  
 visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
 call 1-888-GET-CHARTER (1-888-438-2427)

### Summary

Previous Balance
Payments Received -Thank You!
<b>Remaining Balance</b>
Charter Spectrum TV™
Charter Spectrum Internet™
Charter Spectrum Voice™
Other Charges
Taxes, Fees and Charges
Current Charges
<b>Total Due by 11/27/14</b>

### Charter News

**Note** - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

**Important Account Update** - Thank you for being a Charter customer.

This is just a reminder as you review this month's statement that the discounted rate for the first part of your promotion period has ended, but Charter is pleased to provide you with a new discount off standard pricing for an additional 12 months. Your new monthly rate will be \$118.96 for Charter TV, \$44.99 for Charter Internet and \$19.99 for Charter Phone, plus applicable taxes and fees.

Again, thank you for your business. It is our pleasure to serve you.

Charter  
**Spectrum**



MANKATO MN 56001-

November 7, 2014

Account:  
 Phone Number:  
 Service at

MANKATO MN 56001-

**Total Due by 11/27/14**

Amount you are enclosing

\$

CHARTER COMMUNICATIONS  
 PO BOX 3149  
 MILWAUKEE WI 53201-3149





October 4, 2014  
 Account:  
 Phone Number:  
 Security Code:  
 Service At

MANKATO MN 56001-8730

**Contact Us**  
 visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
 call 1-888-GET-CHARTER (1-888-438-2427)

### Summary

Previous Balance
Payments Received -Thank You!
<b>Remaining Balance</b>
Charter Spectrum TV™
Charter Spectrum Internet™
Charter Spectrum Voice™
Other Charges
One-Time Charges
Taxes, Fees and Charges
<b>Current Charges</b>
<b>Total Due by 10/24/14</b>

### Charter News

**Note** - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

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**Tip of the Month** - Primetime On Demand - Watch Primetime on your time with Charter On Demand. Access new Primetime shows the day after they air, catch up on past episodes or watch new ones. **IT'S EASY TO USE!** Press the On Demand button on your remote, go to channel 1 or visit [charter.net/ondemand](http://charter.net/ondemand) to learn more.



MANKATO MN 56001

October 4, 2014

Account:  
 Phone Number:  
 Service at

MANKATO MN 56001

**Total Due by 10/24/14**

Amount you are enclosing

\$

CHARTER COMMUNICATIONS  
 PO BOX 3149  
 MILWAUKEE WI 53201-3149





November 8, 2014

Account:

Phone Number:

Security Code:

Service At

MANKATO MN 56001

**Contact Us**

visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
call 1-888-GET-CHARTER (1-888-438-2427)

**Summary**

Previous Balance

Payments Received -Thank You!

Remaining Balance

Charter Spectrum TV™

Charter Spectrum Internet™

Charter Spectrum Voice™

Other Charges

One-Time Charges

Taxes, Fees and Charges

Current Charges

**Total Due by 11/28/14****Charter News**

**Important Information about your Channel Lineup** -  
Effective on or after December 16, 2014, the following changes  
will be made to your channel lineup:

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- FX Movie Channel on channel 164 and 860 in HD will move from Digital View Plus / Digi Tier 1 to Expanded Service / Charter Select

**Adult Pay-Per-View** - Effective on or after December 9, 2014, Adult Pay-Per-View programming on channel(s) 961 - 970, will be removed from Charter's lineup. Adult On Demand content will still be available. To access Adult On Demand, press the On Demand button on your remote or go to channel 1.



November 8, 2014

Account:

Phone Number:

Service at

MANKATO MN 56001

MANKATO MN 56001

**Total Due by 11/28/14**

Amount you are enclosing

\$

CHARTER COMMUNICATIONS  
PO BOX 3149  
MILWAUKEE WI 53201-3149





November 12, 2014

**Auto Pay Notice**

Account:

Phone Number:

Security Code:

Service At

MANKATO MN 56001

**Contact Us**

visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
call 1-888-GET-CHARTER (1-888-438-2427)

**Summary**

Previous Balance

Payments Received -Thank You!

**Remaining Balance**

Charter Spectrum TV™

Charter Spectrum Internet™

Charter Spectrum Voice™

Other Charges

Taxes, Fees and Charges

Current Charges

YOUR AUTO PAY WILL BE PROCESSED 12/03/14

**Total Due by Auto Pay****Charter News**

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

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- FX Movie Channel on channel 164 and 860 in HD will move from Digital View Plus / Digi Tier 1 to Expanded Service / Charter Select



November 12, 2014

Account:

Phone Number:

Service at

MANKATO MN 56001-6498

**Total Due by Auto Pay**

MANKATO MN 56001

CHARTER COMMUNICATIONS  
PO BOX 3149  
MILWAUKEE WI 53201-3149



November 12, 2014  
 Account:  
 Phone Number:  
 Security Code:  
 Service At

MANKATO MN 56001

#### Contact Us

visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
 call 1-888-GET-CHARTER (1-888-438-2427)

#### Summary

Previous Balance
Payments Received -Thank You!
Remaining Balance
Charter Spectrum Internet™
Charter Spectrum Voice™
Other Charges
Taxes, Fees and Charges
Current Charges

Total Due by 12/02/14

#### Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

**\$39.99 Spectrum TV** - Experience the best in TV entertainment with Charter Spectrum TV™. Enjoy crystal clear HD that won't go out in bad weather like satellite. With Charter TV, you'll get over 200 FREE HD channels available, instant access to thousands of movies and shows On Demand and advanced sound and picture that's up to 6x sharper resolution than standard TV. Call 1-877-961-8551 to add Charter Spectrum TV for \$39.99 per month for 12 months (excludes equipment).



MANKATO MN 56001

November 12, 2014

Account:  
 Phone Number:  
 Service at

MANKATO MN 56001

Total Due by 12/02/14

Amount you are enclosing

\$

CHARTER COMMUNICATIONS  
 PO BOX 3149  
 MILWAUKEE WI 53201-3149





October 22, 2014  
**Auto Pay Notice**  
 Account:  
 Phone Number:  
 Security Code:  
 Service At

MANKATO MN 56001

**Contact Us**  
 visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
 call 1-888-GET-CHARTER (1-888-438-2427)

### Summary

Previous Balance  
 Payments Received - Thank You!  
 Adjustments

**Remaining Balance**  
 Charter TV®  
 Charter Spectrum Internet™  
 Charter Spectrum Voice™  
 Taxes, Fees and Charges

Current Charges

YOUR AUTO PAY WILL BE PROCESSED 11/12/14

**Total Due by Auto Pay**

### Charter News

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October 22, 2014

Account:  
 Phone Number:  
 Service at

MANKATO MN 56001

**Total Due by Auto Pay**

MANKATO MN 56001

CHARTER COMMUNICATIONS  
 PO BOX 3149  
 MILWAUKEE WI 53201-3149





November 8, 2014  
 Account:  
 Phone Number:  
 Security Code:  
 Service At

MANKATO MN 56001

#### Contact Us

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 call 1-888-GET-CHARTER (1-888-438-2427)

#### Summary

Previous Balance

Payments Received

Past Due Balance - Due Now

Charter Spectrum TV™

Charter Spectrum Internet™

One-Time Charges

Taxes, Fees and Charges

Current Charges Due By 11/28/14

Total Due

#### Charter News

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Charter  
**Spectrum**



MANKATO MN 56001

November 8, 2014

Account:  
 Phone Number:  
 Service at

MANKATO MN 56001

**Total Due**

Amount you are enclosing

\$

CHARTER COMMUNICATIONS  
 PO BOX 3149  
 MILWAUKEE WI 53201-3149





November 6, 2014  
 Account:  
 Phone Number:  
 Security Code:  
 Service At

MANKATO MN 56001

#### Contact Us

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 call 1-888-GET-CHARTER (1-888-438-2427)

#### Summary

Previous Balance

Payments Received -Thank You!

**Remaining Balance**

Charter Spectrum TV™

Charter Spectrum Internet™

Charter Spectrum Voice™

Other Charges

One-Time Charges

Taxes, Fees and Charges

Current Charges

**Total Due by 11/26/14**

#### Charter News

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Charter  
**Spectrum**



MANKATO MN 56001

November 6, 2014

Account:  
 Phone Number:  
 Service at

MANKATO MN 56001

**Total Due by 11/26/14**

Amount you are enclosing

\$

CHARTER COMMUNICATIONS  
 PO BOX 3149  
 MILWAUKEE WI 53201-3149

CHARTER B000062



November 10, 2014  
 Account:  
 Phone Number:  
 Security Code:  
 Service At

MANKATO MN 56001

**Contact Us**  
 visit us at [charter.com](http://charter.com) or call  
 1-888-GET-CHARTER (1-888-438-2427)

### Summary

Previous Balance
Payments Received -Thank You!
Adjustments
<b>Remaining Balance</b>
Charter TV®
Charter Internet®
Charter Phone®
One-Time Charges
Taxes, Fees and Charges
Current Charges

**Total Due by 11/30/14**

### Charter News

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MANKATO MN 56001

November 10, 2014

Account:  
 Phone Number:  
 Service at

MANKATO MN 56001

**Total Due by 11/30/14**

Amount you are enclosing \$

CHARTER COMMUNICATIONS  
 PO BOX 3149  
 MILWAUKEE WI 53201-3149





October 18, 2014  
 Account:  
 Phone Number:  
 Security Code:  
 Service At

MANKATO MN 56001

#### Contact Us

visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
 call 1-888-GET-CHARTER (1-888-438-2427)

#### Summary

Previous Balance
Payments Received - Thank You!
Remaining Balance
Charter Spectrum TV™
Charter Spectrum Internet™
Charter Spectrum Voice™
Other Charges
Taxes, Fees and Charges
Current Charges

Total Due by 11/07/14

#### Charter News

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Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

Welcome to a bigger, faster, more powerful world!

-Your services have been upgraded to the new Charter Spectrum™ Triple Play at no cost to you. Watch over 200 available HD channels in mind-blowing clarity, surf with double the Internet speeds starting at 60 Mbps and call with advanced, reliable Voice service. Just sit back, relax and enjoy. To learn more, visit [charter.com/spectrum](http://charter.com/spectrum). Welcome to Charter Spectrum.

DVR - Fast forward to more DVR with 4 DVRs and over 780 hours of storage at \$19.99 per month (excludes equipment). Record up to 8 shows at once and have the ability to pause, play and rewind live TV in each room, so everyone in your home can watch what they want, when they want. Call 1-866-608-4185 to upgrade today.

Charter  
**Spectrum**



October 18, 2014

Account:  
 Phone Number:  
 Service at

MANKATO MN 56001

Total Due by 11/07/14

Amount you are enclosing

\$

CHARTER COMMUNICATIONS  
 PO BOX 3149  
 MILWAUKEE WI 53201-3149





November 10, 2014

**Auto Pay Notice**

Account:

Phone Number:

Security Code:

Service At

MANKATO MN 56001-

**Contact Us**

visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
call 1-888-GET-CHARTER (1-888-438-2427)

**Summary**

Previous Balance

Payments Received -Thank You!

Adjustments

**Remaining Balance**

Charter Spectrum TV™

Charter Spectrum Internet™

Taxes, Fees and Charges

Current Charges

YOUR AUTO PAY WILL BE PROCESSED 12/01/14

**Total Due by Auto Pay****Charter News**

**Important Information about your Channel Lineup -**  
Effective on or after December 16, 2014, the following changes will be made to your channel lineup:

- mun2 will launch on Digi Tier 1 channel 286
- El Rey will launch on Digi Tier 1 channel 218 and 885 in HD
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- ATRES Series HD will launch on Latino View channel 865
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- FX Movie Channel on channel 164 and 860 in HD will move from Digital View Plus / Digi Tier 1 to Expanded Service / Charter Select

**Credit Card Expiration** - Our records indicate the credit card number you provided for recurring payment of your Charter services is set to expire in December 2014. In order to continue enjoying the benefits of automatic recurring payment, please provide your updated credit card information by calling 1-888-438-2427 or by going online at [www.charter.com/updatecreditcard](http://www.charter.com/updatecreditcard)

November 10, 2014

Account:

Phone Number:

Service at

MANKATO MN 56001-

**Total Due by Auto Pay**

MANKATO MN 56001-

CHARTER COMMUNICATIONS  
PO BOX 3149  
MILWAUKEE WI 53201-3149





October 24, 2014  
**Auto Pay Notice**  
 Account:  
 Phone Number:  
 Security Code:  
 Service At

MANKATO MN 56001-

**Contact Us**  
 visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
 call 1-888-GET-CHARTER (1-888-438-2427)

### Summary

Previous Balance

Payments Received -Thank You!

#### Remaining Balance

Charter Spectrum TV™

Charter Spectrum Internet™

Charter Spectrum Voice™

Other Charges

Taxes, Fees and Charges

Current Charges

YOUR AUTO PAY WILL BE PROCESSED 11/14/14

**Total Due by Auto Pay**

### Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

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October 24, 2014

Account:  
 Phone Number:  
 Service at

MANKATO MN 56001-

MANKATO MN 56001-

**Total Due by Auto Pay**

CHARTER COMMUNICATIONS  
 PO BOX 3149  
 MILWAUKEE WI 53201-3149



August 24, 2012  
 Account:  
 Phone Number:  
 Security Code:  
 Service At

MANKATO MN 56001

#### Contact Us

visit us at [www.charter.com](http://www.charter.com) or call  
 1-888-GET-CHARTER (1-888-438-2427)

#### Summary

Previous Balance

Payments Received -Thank You!

#### Remaining Balance



Charter TV®



Charter Internet®

Other Charges

One-Time Charges

Taxes, Fees and Charges

Current Charges

**Total Due by 09/14/12**

#### Charter News

**Mobile Bill Pay** - You can pay your bill on your mobile device at [m.charter.com](http://m.charter.com)! To learn more, visit [charter.com/support-Billing-Mobile/m.charter.com](http://charter.com/support-Billing-Mobile/m.charter.com).



August 24, 2012

Account:  
 Phone Number:  
 Service at

MANKATO MN 56001

**Total Due by 09/14/12**

Amount you are enclosing

\$

CHARTER COMMUNICATIONS  
 PO BOX 3149  
 MILWAUKEE WI 53201-3149





October 27, 2014  
**Auto Pay Notice**  
 Account:  
 Phone Number:  
 Security Code:  
 Service At

MANKATO MN 56001-

**Contact Us**  
 visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
 call 1-888-GET-CHARTER (1-888-438-2427)

### Summary

Previous Balance
Payments Received -Thank You!
<b>Remaining Balance</b>
Charter Spectrum Internet™
Charter Spectrum Voice™
<b>Current Charges</b>
YOUR AUTO PAY WILL BE PROCESSED 11/17/14
<b>Total Due by Auto Pay</b>

### Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

**\$39.99 Spectrum TV** - Experience the best in TV entertainment with Charter Spectrum TV™. Enjoy crystal clear HD that won't go out in bad weather like satellite. With Charter TV, you'll get over 200 FREE HD channels available, instant access to thousands of movies and shows On Demand and advanced sound and picture that's up to 6x sharper resolution than standard TV. Call 1-866-517-6136 to add Charter Spectrum TV for \$39.99 per month for 12 months (excludes equipment).

**Tip of the Month - Primetime On Demand** - Watch Primetime on your time with Charter On Demand. Access new Primetime shows the day after they air, catch up on past episodes or watch new ones. **IT'S EASY TO USE!** Press the On Demand button on your remote, go to channel 1 or visit [charter.net/ondemand](http://charter.net/ondemand) to learn more.



MANKATO MN 56001-

October 27, 2014

Account:  
 Phone Number:  
 Service at

MANKATO MN 56001-

**Total Due by Auto Pay**

CHARTER COMMUNICATIONS  
 PO BOX 3149  
 MILWAUKEE WI 53201-3149





October 15, 2014  
 Account:  
 Phone Number:  
 Security Code:  
 Service At

MANKATO MN 56001-

**Contact Us**  
 visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
 call 1-888-GET-CHARTER (1-888-438-2427)

### Summary

Previous Balance  
 Payments Received -Thank You!

**Remaining Balance**  
 Charter Spectrum TV™  
 Charter Spectrum Internet™  
 Charter Spectrum Voice™  
 Other Charges  
 Taxes, Fees and Charges  
 Current Charges

Total Due by 11/04/14

### Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

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MANKATO MN 56001-

October 15, 2014

Account:  
 Phone Number:  
 Service at

MANKATO MN 56001-

**Total Due by 11/04/14**

Amount you are enclosing

\$

CHARTER COMMUNICATIONS  
 PO BOX 3149  
 MILWAUKEE WI 53201-3149





October 24, 2014  
 Account:  
 Phone Number:  
 Security Code:  
 Service At

MANKATO MN 56001-

#### Contact Us

visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
 call 1-888-GET-CHARTER (1-888-438-2427)

#### Summary

Previous Balance
Payments Received -Thank You!
<b>Remaining Balance</b>
Charter Spectrum TV™
Charter Spectrum Internet™
Charter Spectrum Voice™
Other Charges
Taxes, Fees and Charges
Current Charges
<b>Total Due by 11/13/14</b>

#### Charter News

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- ATRES Series HD will launch on Latino View channel 865
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- FX Movie Channel on channel 164 and 860 in HD will move from Digital View Plus / Digi Tier 1 to Expanded Service / Charter Select



MANKATO MN 56001-

October 24, 2014

Account:  
 Phone Number:  
 Service at

MANKATO MN 56001-

**Total Due by 11/13/14**

Amount you are enclosing

\$

CHARTER COMMUNICATIONS  
 PO BOX 3149  
 MILWAUKEE WI 53201-3149





May 24, 2014  
 Account:  
 Phone Number:  
 Security Code:  
 Service At

MANKATO MN 56001

**Contact Us**  
 visit us at [www.charter.com](http://www.charter.com) or call  
 1-888-GET-CHARTER (1-888-438-2427)

### Summary

Previous Balance
Payments Received -Thank You!
<b>Remaining Balance</b>
Charter TV®
Charter Internet®
Other Charges
Taxes, Fees and Charges
Current Charges
<b>Total Due by 06/13/14</b>

### Charter News

**Promotion Discount** - Thank you for being a Charter customer. We hope you are continuing to take advantage of all that your Charter Services have to offer.

When you signed up for new Charter service, you received a discounted promotional rate on your bill. This promotion is coming to an end beginning with next month's statement.

Thank you again for your business. It is our pleasure to serve you.

**2014 Privacy Notices** - Charter's updated Privacy Policy is enclosed in this month's statement.

**Tip of the Month** - Are you planning a move? Charter can make it a little easier with one phone call. Give us a call and we'll transfer your services to your new address, at no cost to you. It's that simple. To learn more, visit [charter.com/move](http://charter.com/move) or call 1-888-GET-CHARTER.



MANKATO MN 56001

May 24, 2014

Account:  
 Phone Number:  
 Service at

MANKATO MN 56001

**Total Due by 06/13/14**

Amount you are enclosing

\$

CHARTER COMMUNICATIONS  
 PO BOX 3149  
 MILWAUKEE WI 53201-3149





October 22, 2014  
 Account:  
 Phone Number:  
 Security Code:  
 Service At

MANKATO MN 56001

#### Contact Us

visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
 call 1-888-GET-CHARTER (1-888-438-2427)

#### Summary

Previous Balance

Payments Received -Thank You!

#### Remaining Balance

Charter Spectrum TV™

Charter Spectrum Internet™

Other Charges

Taxes, Fees and Charges

Current Charges

Total Due by 11/11/14

#### Charter News

Important Information about your Channel Lineup -  
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MANKATO MN 56001

October 22, 2014

Account:  
 Phone Number:  
 Service at

MANKATO MN 56001

Total Due by 11/11/14

Amount you are enclosing

\$

CHARTER COMMUNICATIONS  
 PO BOX 3149  
 MILWAUKEE WI 53201-3149



October 27, 2014  
 Account:  
 Phone Number:  
 Security Code:  
 Service At

MANKATO MN 56001-

#### Contact Us

visit us at [charter.com](http://charter.com) or call  
 1-888-GET-CHARTER (1-888-438-2427)

#### Summary

Previous Balance

Payments Received -Thank You!

**Remaining Balance**

Charter TV®

Charter Internet®

Other Charges

Taxes, Fees and Charges

Current Charges

**Total Due by 11/16/14**

#### Charter News

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- Mexico 22 HD will launch on Latino View channel 851
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October 27, 2014

Account:  
 Phone Number:  
 Service at

MANKATO MN 56001-

**Total Due by 11/16/14**

Amount you are enclosing

\$



MANKATO MN 56001-

CHARTER COMMUNICATIONS  
 PO BOX 3149  
 MILWAUKEE WI 53201-3149





October 19, 2014  
 Account:  
 Phone Number:  
 Security Code:  
 Service At

MANKATO MN 56001-

#### Contact Us

visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
 call 1-888-GET-CHARTER (1-888-438-2427)

#### Summary

Previous Balance
Payments Received -Thank You!
<b>Remaining Balance</b>
Charter Spectrum TV™
Charter Spectrum Internet™
Charter Spectrum Voice™
Other Charges
Taxes, Fees and Charges
Current Charges
<b>Total Due by 11/08/14</b>

#### Charter News

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DVR - Fast forward to more DVR with 4 DVRs and over 780 hours of storage at \$19.99 per month (excludes equipment). Record up to 8 shows at once and have the ability to pause, play and rewind live TV in each room, so everyone in your home can watch what they want, when they want. Call 1-866-608-4185 to upgrade today.



MANKATO MN 56001-

October 19, 2014

Account:  
 Phone Number:  
 Service at

MANKATO MN 56001-

**Total Due by 11/08/14**

Amount you are enclosing

\$

CHARTER COMMUNICATIONS  
 PO BOX 3149  
 MILWAUKEE WI 53201-3149





October 27, 2014  
 Account:  
 Phone Number:  
 Security Code:  
 Service At

EAGLE LAKE MN 56024

**Contact Us**  
 visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
 call 1-888-GET-CHARTER (1-888-438-2427)

### Summary

Previous Balance
Payments Received -Thank You!
Remaining Balance
Charter Spectrum Internet™
Current Charges
<b>Total Due by 11/16/14</b>

### Charter News

**\$39.99 Spectrum TV** - Experience the best in TV entertainment with Charter Spectrum TV™. Enjoy crystal clear HD that won't go out in bad weather like satellite. With Charter TV, you'll get over 200 FREE HD channels available, instant access to thousands of movies and shows On Demand and advanced sound and picture that's up to 6x sharper resolution than standard TV. Call 1-866-517-6136 to add Charter Spectrum TV for \$39.99 per month for 12 months (excludes equipment).

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Charter  
**Spectrum**



EAGLE LAKE MN 56024

October 27, 2014

Account:  
 Phone Number:  
 Service at

EAGLE LAKE MN 56024

**Total Due by 11/16/14**

Amount you are enclosing

\$

CHARTER COMMUNICATIONS  
 PO BOX 3149  
 MILWAUKEE WI 53201-3149





November 12, 2014

**Auto Pay Notice**

Account:

Phone Number:

Security Code:

Service At

MANKATO MN 56001

**Contact Us**

visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
call 1-888-GET-CHARTER (1-888-438-2427)

**Summary**

Previous Balance

Payments Received -Thank You!

**Remaining Balance**

Charter TV®

Charter Spectrum Internet™

Taxes, Fees and Charges

Current Charges

YOUR AUTO PAY WILL BE PROCESSED 12/03/14

**Total Due by Auto Pay****Charter News**

Important Information about your Channel Lineup -  
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November 12, 2014

Account:

Phone Number:

Service at

MANKATO MN 56001

**Total Due by Auto Pay**

MANKATO MN 56001

CHARTER COMMUNICATIONS  
PO BOX 3149  
MILWAUKEE WI 53201-3149





November 2, 2014

**Auto Pay Notice**

Account:

Phone Number:

Security Code:

Service At

MANKATO MN 56001

**Contact Us**

visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
call 1-888-GET-CHARTER (1-888-438-2427)

**Summary**

Previous Balance

Payments Received -Thank You!

**Remaining Balance**

Charter TV®

Charter Spectrum Internet™

Other Charges

Taxes, Fees and Charges

Current Charges

YOUR AUTO PAY WILL BE PROCESSED 11/22/14

**Total Due by Auto Pay****Charter News**

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will be made to your channel lineup:

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- Multimedios TV HD will launch on Latino View channel 852
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November 2, 2014

Account:

Phone Number:

Service at

MANKATO MN 56001

MANKATO MN 56001

**Total Due by Auto Pay**

CHARTER COMMUNICATIONS  
PO BOX 3149  
MILWAUKEE WI 53201-3149





November 3, 2014  
**Auto Pay Notice**  
 Account:  
 Phone Number:  
 Security Code:  
 Service At

MANKATO MN 56001

**Contact Us**  
 visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
 call 1-888-GET-CHARTER (1-888-438-2427)

### Summary

Previous Balance

Payments Received -Thank You!

#### Remaining Balance

Charter Spectrum TV™

Charter Spectrum Internet™

Charter Spectrum Voice™

Other Charges

Taxes, Fees and Charges

Current Charges

YOUR AUTO PAY WILL BE PROCESSED 11/23/14

**Total Due by Auto Pay**

### Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

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MANKATO MN 56001-

November 3, 2014

Account:  
 Phone Number:  
 Service at

MANKATO MN 56001-

**Total Due by Auto Pay**

CHARTER COMMUNICATIONS  
 PO BOX 3149  
 MILWAUKEE WI 53201-3149



October 20, 2014  
 Account:  
 Phone Number:  
 Security Code:  
 Service At

MANKATO MN 56001

**Contact Us**  
 visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
 call 1-888-GET-CHARTER (1-888-438-2427)

### Summary

Previous Balance  
 Payments Received -Thank You!  
 Adjustments

Remaining Balance  
 Charter Spectrum Internet™  
 Current Charges

**Total Due by 11/09/14**

### Charter News

Welcome to a bigger, faster, more powerful world! We've transformed your Internet into a high-powered information cannon and doubled your Internet speeds to 60 Mbps, 20x faster than DSL. There is no action required by you to enjoy these new speeds. Just sit back, surf and blast your way through the Web. Plus, add Charter Spectrum TV to your existing service and watch over 200 HD channels, the most HD you can get. Upgrade to Charter Spectrum TV at [charterspectrum.com](http://charterspectrum.com). Welcome to Charter Spectrum.™

**\$39.99 Spectrum TV** - Experience the best in TV entertainment with Charter Spectrum TV™. Enjoy crystal clear HD that won't go out in bad weather like satellite. With Charter TV, you'll get over 200 FREE HD channels available, instant access to thousands of movies and shows On Demand and advanced sound and picture that's up to 6x sharper resolution than standard TV. Call 1-866-517-6136 to add Charter Spectrum TV for \$39.99 per month for 12 months (excludes equipment).



MANKATO MN 56001

October 20, 2014

Account:  
 Phone Number:  
 Service at

MANKATO MN 56001

**Total Due by 11/09/14**

Amount you are enclosing

\$

CHARTER COMMUNICATIONS  
 PO BOX 3149  
 MILWAUKEE WI 53201-3149





October 24, 2014  
 Account:  
 Phone Number:  
 Security Code:  
 Service At

MANKATO MN 56001

**Contact Us**  
 visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
 call 1-888-GET-CHARTER (1-888-438-2427)

### Summary

Previous Balance  
 Payments Received - Thank You!  
 Remaining Balance  
 Charter Spectrum Internet™  
 Current Charges

**Total Due by 11/13/14**

### Charter News

**\$39.99 Spectrum TV** - Experience the best in TV entertainment with Charter Spectrum TV™. Enjoy crystal clear HD that won't go out in bad weather like satellite. With Charter TV, you'll get over 200 FREE HD channels available, instant access to thousands of movies and shows On Demand and advanced sound and picture that's up to 6x sharper resolution than standard TV. Call 1-866-517-6136 to add Charter Spectrum TV for \$39.99 per month for 12 months (excludes equipment).

**Tip of the Month - Primetime On Demand** - Watch Primetime on your time with Charter On Demand. Access new Primetime shows the day after they air, catch up on past episodes or watch new ones. **IT'S EASY TO USE!** Press the On Demand button on your remote, go to channel 1 or visit [charter.net/ondemand](http://charter.net/ondemand) to learn more.



MANKATO MN 56001

October 24, 2014

Account:  
 Phone Number:  
 Service at

MANKATO MN 56001

**Total Due by 11/13/14**

Amount you are enclosing

\$

CHARTER COMMUNICATIONS  
 PO BOX 3149  
 MILWAUKEE WI 53201-3149



October 16, 2014  
 Account:  
 Phone Number:  
 Security Code:  
 Service At

MANKATO MN 56001-

#### Contact Us

visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
 call 1-888-GET-CHARTER (1-888-438-2427)

#### Summary

Previous Balance
Payments Received -Thank You!
Past Due Balance - Due Now
Charter Spectrum Internet™
Charter Spectrum Voice™
One-Time Charges
Current Charges Due By 11/05/14
<b>Total Due</b>

#### Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

**Promotion Discount** - Thank you for being a Charter customer. We hope you are continuing to take advantage of all that your Charter Services have to offer.

When you signed up for your new Charter service, you received a discounted promotional rate on your bill. This promotion is coming to an end beginning with your next monthly statement.

Thank you again for your business. It is our pleasure to serve you.

**Tip of the Month - Primetime On Demand** - Watch Primetime on your time with Charter On Demand. Access new Primetime shows the day after they air, catch up on past episodes or watch new ones. **IT'S EASY TO USE!** Press the On Demand button on your remote, go to channel 1 or visit [charter.net/ondemand](http://charter.net/ondemand) to learn more.



MANKATO MN 56001-

October 16, 2014

Account:  
 Phone Number:  
 Service at

MANKATO MN 56001-

**Total Due**

Amount you are enclosing

\$

CHARTER COMMUNICATIONS  
 PO BOX 3149  
 MILWAUKEE WI 53201-3149





November 2, 2014  
 Account:  
 Phone Number:  
 Security Code:  
 Service At

MANKATO MN 56001-

**Contact Us**  
 visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
 call 1-888-GET-CHARTER (1-888-438-2427)

### Summary

Previous Balance  
 Payments Received -Thank You!  
 Remaining Balance  
 Charter Spectrum Internet™  
 Charter Spectrum Voice™  
 Current Charges

**Total Due by 11/22/14**

### Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

**\$39.99 Spectrum TV** - Experience the best in TV entertainment with Charter Spectrum TV™. Enjoy crystal clear HD that won't go out in bad weather like satellite. With Charter TV, you'll get over 200 FREE HD channels available, instant access to thousands of movies and shows On Demand and advanced sound and picture that's up to 6x sharper resolution than standard TV. Call 1-877-961-8551 to add Charter Spectrum TV for \$39.99 per month for 12 months (excludes equipment).

Añade el NUEVO Latino View por solo \$6.99 al mes / Add the NEW Latino View for only \$6.99 a month - Gózate más de 50 canales en español por solo \$6.99 al mes. Lo mejor en deportes, novelas, películas, videos musicales y mucho más. Enjoy more than 50 channels in Spanish for only \$6.99 per month. The best sports, soap operas, movies, music videos and much more. Call 1-866-980-3069 to upgrade today!



MANKATO MN 56001-

November 2, 2014

Account:  
 Phone Number:  
 Service at

MANKATO MN 56001-

**Total Due by 11/22/14**

Amount you are enclosing

\$

CHARTER COMMUNICATIONS  
 PO BOX 3149  
 MILWAUKEE WI 53201-3149



November 12, 2014

Account:

Phone Number:

Security Code:

Service At

MANKATO MN 56001

**Contact Us**

visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
call 1-888-GET-CHARTER (1-888-438-2427)

**Summary**

Previous Balance

Payments Received -Thank You!

Remaining Balance

Charter Spectrum TV™

Charter Spectrum Internet™

One-Time Charges

Taxes, Fees and Charges

Current Charges

**Total Due by 12/02/14****Charter News**

Important Information about your Channel Lineup -  
Effective on or after December 16, 2014, the following changes  
will be made to your channel lineup:

- mun2 will launch on Digi Tier 1 channel 286
- El Rey will launch on Digi Tier 1 channel 218 and 885 in HD
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- Multimedios TV HD will launch on Latino View channel 852
- ATRES Series will replace La Familia Cosmovision on Latino View channel 257
- ATRES Series HD will launch on Latino View channel 865
- FOX Sports 2 on channel 408 and 812 in HD will move from Digital View / Digi Tier 1 & Sports View / Digi Tier 2 to Expanded Service / Charter Select
- FX Movie Channel on channel 164 and 860 in HD will move from Digital View Plus / Digi Tier 1 to Expanded Service / Charter Select

**Adult Pay-Per-View** - Effective on or after December 9, 2014, Adult Pay-Per-View programming on channel(s) 961 - 970, will be removed from Charter's lineup. Adult On Demand content will still be available. To access Adult On Demand, press the On Demand button on your remote or go to channel 1.



November 12, 2014

Account:

Phone Number:

Service at

MANKATO MN 56001

**Total Due by 12/02/14**

Amount you are enclosing

\$

CHARTER COMMUNICATIONS  
PO BOX 3149  
MILWAUKEE WI 53201-3149





October 18, 2014

**Auto Pay Notice**

Account:

Phone Number:

Security Code:

Service At

MANKATO MN 56001

**Contact Us**

visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
call 1-888-GET-CHARTER (1-888-438-2427)

**Summary**

Previous Balance

Payments Received -Thank You!

Remaining Balance

Charter Spectrum Internet™

Charter Spectrum Voice™

Current Charges

YOUR AUTO PAY WILL BE PROCESSED 11/08/14

Total Due by Auto Pay

**Charter News**

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

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October 18, 2014

Account:

Phone Number:

Service at

MANKATO MN 56001

**Total Due by Auto Pay**

CHARTER COMMUNICATIONS  
PO BOX 3149  
MILWAUKEE WI 53201-3149



October 15, 2014  
 Account:  
 Phone Number:  
 Security Code:  
 Service At

MANKATO MN 56001

**Contact Us**  
 visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
 call 1-888-GET-CHARTER (1-888-438-2427)

### Summary

Previous Balance
Payments Received -Thank You!
Adjustments
Past Due Balance - Due Now
Charter Spectrum TV™
Charter Spectrum Internet™
Charter Spectrum Voice™
Other Charges
One-Time Charges
Partial Month Charges
Taxes, Fees and Charges
Current Charges Due By 11/04/14
<b>Total Due</b>

### Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

**Important Account Update** - Thank you for being a Charter customer.

This is just a reminder as you review this month's statement that the discounted rate for the first part of your promotion period has ended, but Charter is pleased to provide you with a new discount off standard pricing for an additional 12 months. Your new monthly rate will be \$132.94 for Charter TV, \$44.99 for Charter Internet and \$19.99 for Charter Phone, plus applicable taxes and fees.

Again, thank you for your business. It is our pleasure to serve you.

Charter  
**Spectrum**



MANKATO MN 56001

October 15, 2014

Account:  
 Phone Number:  
 Service at

MANKATO MN 56001

**Total Due**

Amount you are enclosing

\$

CHARTER COMMUNICATIONS  
 PO BOX 3149  
 MILWAUKEE WI 53201-3149





October 18, 2014  
 Account:  
 Phone Number:  
 Security Code:  
 Service At

MANKATO MN 56001

**Contact Us**  
 visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
 call 1-888-GET-CHARTER (1-888-438-2427)

### Summary

Previous Balance
Payments Received -Thank You!
<b>Remaining Balance</b>
Charter Spectrum TV™
Charter Spectrum Internet™
Charter Spectrum Voice™
Other Charges
One-Time Charges
Taxes, Fees and Charges
Current Charges

**Total Due by 11/07/14**

### Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

**Welcome to a bigger, faster, more powerful world!**  
 -Your services have been upgraded to the new Charter Spectrum™ Triple Play at no cost to you. Watch over 200 available HD channels in mind-blowing clarity, surf with double the Internet speeds starting at 60 Mbps and call with advanced, reliable Voice service. Just sit back, relax and enjoy. To learn more, visit [charter.com/spectrum](http://charter.com/spectrum). Welcome to Charter Spectrum.

**Tip of the Month - Primetime On Demand - Watch Primetime on your time with Charter On Demand.** Access new Primetime shows the day after they air, catch up on past episodes or watch new ones. **IT'S EASY TO USE!** Press the On Demand button on your remote, go to channel 1 or visit [charter.net/ondemand](http://charter.net/ondemand) to learn more.



MANKATO MN 56001

October 18, 2014

Account:  
 Phone Number:  
 Service at

MANKATO MN 56001

**Total Due by 11/07/14**

Amount you are enclosing

\$

CHARTER COMMUNICATIONS  
 PO BOX 3149  
 MILWAUKEE WI 53201-3149



November 9, 2014  
 Account:  
 Phone Number:  
 Security Code:  
 Service At

MANKATO MN 56001-

**Contact Us**  
 visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
 call 1-888-GET-CHARTER (1-888-438-2427)

### Summary

Previous Balance
Payments Received -Thank You!
<b>Remaining Balance</b>
Charter Spectrum TV™
Charter Spectrum Internet™
Charter Spectrum Voice™
Other Charges
Taxes, Fees and Charges
Current Charges
<b>Total Due by 11/29/14</b>

### Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

**Important Information about your Channel Lineup -**  
 Effective on or after December 16, 2014, the following changes will be made to your channel lineup:

- mun2 will launch on Digi Tier 1 channel 286
- El Rey will launch on Digi Tier 1 channel 218 and 885 in HD
- Mexico 22 HD will launch on Latino View channel 851
- Multimedios TV HD will launch on Latino View channel 852
- ATRES Series will replace La Familia Cosmovision on Latino View channel 257
- ATRES Series HD will launch on Latino View channel 865
- FOX Sports 2 on channel 408 and 812 in HD will move from Digital View / Digi Tier 1 & Sports View / Digi Tier 2 to Expanded Service / Charter Select
- FX Movie Channel on channel 164 and 860 in HD will move from Digital View Plus / Digi Tier 1 to Expanded Service / Charter Select

Charter  
**Spectrum**



MANKATO MN 56001-

November 9, 2014

Account:  
 Phone Number:  
 Service at

MANKATO MN 56001-

**Total Due by 11/29/14**

Amount you are enclosing \$

CHARTER COMMUNICATIONS  
 PO BOX 3149  
 MILWAUKEE WI 53201-3149





October 13, 2014

Account:

Phone Number:

Security Code:

Service At

MANKATO MN 56001-

**Contact Us**

visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
call 1-888-GET-CHARTER (1-888-438-2427)

**Summary**

Previous Balance

Payments Received -Thank You!

**Remaining Balance**

Charter Spectrum TV™

Charter Spectrum Internet™

Charter Spectrum Voice™

Other Charges

One-Time Charges

Taxes, Fees and Charges

Current Charges

**Total Due by 11/02/14****Charter News**

**Note** - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

**Welcome to a bigger, faster, more powerful world!**

-Your services have been upgraded to the new Charter Spectrum™ Triple Play at no cost to you. Watch over 200 available HD channels in mind-blowing clarity, surf with double the Internet speeds starting at 60 Mbps and call with advanced, reliable Voice service. Just sit back, relax and enjoy. To learn more, visit [charter.com/spectrum](http://charter.com/spectrum). Welcome to Charter Spectrum.

**DVR** - Fast forward to more DVR with 4 DVRs and over 780 hours of storage at \$19.99 per month (excludes equipment). Record up to 8 shows at once and have the ability to pause, play and rewind live TV in each room, so everyone in your home can watch what they want, when they want. Call 1-866-608-4185 to upgrade today.



October 13, 2014

Account:

Phone Number:

Service at

MANKATO MN 56001-

MANKATO MN 56001-

**Total Due by 11/02/14**

Amount you are enclosing

\$

CHARTER COMMUNICATIONS  
PO BOX 3149  
MILWAUKEE WI 53201-3149

CHARTER B000088



October 27, 2014  
 Account:  
 Phone Number:  
 Security Code:  
 Service At

MANKATO MN 56001-

**Contact Us**  
 visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
 call 1-888-GET-CHARTER (1-888-438-2427)

### Summary

Previous Balance
Payments Received
Past Due Balance - Due Now
Charter Spectrum TV™
Charter Spectrum Internet™
Charter Spectrum Voice™
Other Charges
One-Time Charges
Taxes, Fees and Charges
Current Charges Due By 11/16/14
<b>Total Due</b>

### Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

**Important Information about your Channel Lineup -**  
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- ATRES Series HD will launch on Latino View channel 865
- FOX Sports 2 on channel 408 and 812 in HD will move from Digital View / Digi Tier 1 & Sports View / Digi Tier 2 to Expanded Service / Charter Select
- FX Movie Channel on channel 164 and 860 in HD will move from Digital View Plus / Digi Tier 1 to Expanded Service / Charter Select



MANKATO MN 56001

October 27, 2014

Account:  
 Phone Number:  
 Service at

MANKATO MN 56001-

**Total Due**

Amount you are enclosing

\$

CHARTER COMMUNICATIONS  
 PO BOX 3149  
 MILWAUKEE WI 53201-3149





November 1, 2014  
 Account:  
 Phone Number:  
 Security Code:  
 Service At

MANKATO MN 56001

**Contact Us**  
 visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
 call 1-888-GET-CHARTER (1-888-438-2427)

### Summary

Previous Balance
Payments Received -Thank You!
<b>Remaining Balance</b>
Charter Spectrum Internet™
Charter Spectrum Voice™
Other Charges
Taxes, Fees and Charges
Current Charges Due By 11/21/14
<b>No Payment Due</b>

### Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

**\$39.99 Spectrum TV** - Experience the best in TV entertainment with Charter Spectrum TV™. Enjoy crystal clear HD that won't go out in bad weather like satellite. With Charter TV, you'll get over 200 FREE HD channels available, instant access to thousands of movies and shows On Demand and advanced sound and picture that's up to 6x sharper resolution than standard TV. Call 1-877-961-8551 to add Charter Spectrum TV for \$39.99 per month for 12 months (excludes equipment).



MANKATO MN 56001

November 1, 2014

Account:  
 Phone Number:  
 Service at

MANKATO MN 56001

**No Payment Due**

CHARTER COMMUNICATIONS  
 PO BOX 3149  
 MILWAUKEE WI 53201-3149



November 6, 2014  
 Account:  
 Phone Number:  
 Security Code:  
 Service At

MANKATO MN 56001

**Contact Us**  
 visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
 call 1-888-GET-CHARTER (1-888-438-2427)

### Summary

Previous Balance  
 Payments Received -Thank You!  
**Remaining Balance**  
 Charter Spectrum TV™  
 Charter Spectrum Internet™  
 Charter Spectrum Voice™  
 Other Charges  
 Taxes, Fees and Charges  
 Current Charges

**Total Due by 11/26/14**

### Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

Important Information about your Channel Lineup - Effective on or after December 16, 2014, the following changes will be made to your channel lineup:

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- ATRES Series HD will launch on Latino View channel 865
- FOX Sports 2 on channel 408 and 812 in HD will move from Digital View / Digi Tier 1 & Sports View / Digi Tier 2 to Expanded Service / Charter Select
- FX Movie Channel on channel 164 and 860 in HD will move from Digital View Plus / Digi Tier 1 to Expanded Service / Charter Select

Charter  
**Spectrum**



MANKATO MN 56001

November 6, 2014

Account:  
 Phone Number:  
 Service at

MANKATO MN 56001

**Total Due by 11/26/14**

Amount you are enclosing

\$

CHARTER COMMUNICATIONS  
 PO BOX 3149  
 MILWAUKEE WI 53201-3149





November 4, 2014  
 Account:  
 Phone Number:  
 Security Code:  
 Service At

MANKATO MN 56001-

**Contact Us**  
 visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
 call 1-888-GET-CHARTER (1-888-438-2427)

### Summary

Previous Balance  
 Payments Received -Thank You!  
 Adjustments

**Remaining Balance**  
 Charter Spectrum TV™  
 Charter Spectrum Internet™  
 Charter Spectrum Voice™  
 Other Charges  
 One-Time Charges  
 Partial Month Charges  
 Taxes, Fees and Charges  
 Current Charges

**Total Due by 11/24/14**

### Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

#### Important Information about your Channel Lineup -

Effective on or after December 16, 2014, the following changes will be made to your channel lineup:

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- ATRES Series HD will launch on Latino View channel 865
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- FX Movie Channel on channel 164 and 860 in HD will move from Digital View Plus / Digi Tier 1 to Expanded Service / Charter Select



MANKATO MN 56001-

November 4, 2014

Account:  
 Phone Number:  
 Service at

MANKATO MN 56001-

**Total Due by 11/24/14**

Amount you are enclosing

\$

CHARTER COMMUNICATIONS  
 PO BOX 3149  
 MIL WAUKEE WI 53201-3149



October 26, 2014  
 Account:  
 Phone Number:  
 Security Code:  
 Service At

MANKATO MN 56001

### Contact Us

visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
 call 1-888-GET-CHARTER (1-888-438-2427)

### Summary

Previous Balance

Payments Received -Thank You!

#### Remaining Balance

Charter Spectrum TV™

Charter Spectrum Internet™

Charter Spectrum Voice™

Other Charges

Taxes, Fees and Charges

Current Charges

**Total Due by 11/15/14**

### Charter News

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- ATRES Series HD will launch on Latino View channel 865
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- FX Movie Channel on channel 164 and 860 in HD will move from Digital View Plus / Digi Tier 1 to Expanded Service / Charter Select



October 26, 2014

Account:

Phone Number:

Service at

MANKATO MN 56001

**Total Due by 11/15/14**

Amount you are enclosing

\$



MANKATO MN 56001

CHARTER COMMUNICATIONS  
 PO BOX 3149  
 MILWAUKEE WI 53201-3149





October 13, 2014  
 Account:  
 Phone Number:  
 Security Code:  
 Service At

MANKATO MN 56001

**Contact Us**  
 visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
 call 1-888-GET-CHARTER (1-888-438-2427)

### Summary

Previous Balance
Payments Received -Thank You!
<b>Remaining Balance</b>
Charter Spectrum TV™
Charter Spectrum Internet™
Charter Spectrum Voice™
Other Charges
Taxes, Fees and Charges
Current Charges
<b>Total Due by 11/02/14</b>

### Charter News

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**DVR** - Fast forward to more DVR with 4 DVRs and over 780 hours of storage at \$19.99 per month (excludes equipment). Record up to 8 shows at once and have the ability to pause, play and rewind live TV in each room, so everyone in your home can watch what they want, when they want. Call 1-866-608-4185 to upgrade today.



MANKATO MN 56001

October 13, 2014

Account:  
 Phone Number:  
 Service at

MANKATO MN 56001

**Total Due by 11/02/14**

Amount you are enclosing

\$

CHARTER COMMUNICATIONS  
 PO BOX 3149  
 MILWAUKEE WI 53201-3149



October 22, 2014  
 Account:  
 Phone Number:  
 Security Code:  
 Service At

MANKATO MN 56001

**Contact Us**  
 visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
 call 1-888-GET-CHARTER (1-888-438-2427)

### Summary

Previous Balance
Payments Received -Thank You!
Remaining Balance
Charter Spectrum Internet™
Current Charges
<b>Total Due by 11/11/14</b>

### Charter News

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Charter  
**Spectrum**



MANKATO MN 56001

October 22, 2014

Account:  
 Phone Number:  
 Service at

MANKATO MN 56001

**Total Due by 11/11/14**

Amount you are enclosing \$

CHARTER COMMUNICATIONS  
 PO BOX 3149  
 MILWAUKEE WI 53201-3149





September 27, 2012  
 Account:  
 Phone Number:  
 Security Code:  
 Service At

MANKATO MN 56001

**Contact Us**  
 visit us at [www.charter.com](http://www.charter.com) or call  
 1-888-GET-CHARTER (1-888-438-2427)

### Summary

Previous Balance  
 Payments Received -Thank You!  
 Adjustments

#### Remaining Balance

Charter TV®  
 Charter Internet®  
 Charter Phone®  
 Other Charges  
 One-Time Charges  
 Taxes, Fees and Charges  
 Current Charges

**Total Due by 10/18/12**

### Charter News

**NOTICE OF YOUR RIGHTS REGARDING THE NATIONAL DO NOT CALL REGISTRY:** You have a right to give or revoke notification of your objection to receiving telephone solicitations via the National Do Not Call Registry. To obtain more information or to register online, contact <http://www.donotcall.gov> or call 1-888-382-1222 or to register by TTY, call 1-866-290-4236.

**Mobile Bill Pay** - You can pay your bill on your mobile device at [m.charter.com](http://m.charter.com)! To learn more, visit [charter.com/support/Billing-Mobile/m.charter.com](http://charter.com/support/Billing-Mobile/m.charter.com).



MANKATO MN 56001

September 27, 2012

Account:  
 Phone Number:  
 Service at

MANKATO MN 56001

**Total Due by 10/18/12**

Amount you are enclosing

\$

CHARTER COMMUNICATIONS  
 PO BOX 3149  
 MILWAUKEE WI 53201-3149



October 20, 2014  
 Account:  
 Phone Number:  
 Security Code:  
 Service At

MANKATO MN 56001-

**Contact Us**  
 visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
 call 1-888-GET-CHARTER (1-888-438-2427)

### Summary

Previous Balance
Payments Received - Thank You!
Past Due Balance - Due Now
Charter Spectrum TV™
Charter Spectrum Internet™
Charter Spectrum Voice™
Other Charges
One-Time Charges
Taxes, Fees and Charges
Current Charges Due By 11/09/14
<b>Total Due</b>

### Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

Welcome to a bigger, faster, more powerful world!  
 -Your services have been upgraded to the new Charter Spectrum™ Triple Play at no cost to you. Watch over 200 available HD channels in mind-blowing clarity, surf with double the Internet speeds starting at 60 Mbps and call with advanced, reliable Voice service. Just sit back, relax and enjoy. To learn more, visit [charter.com/spectrum](http://charter.com/spectrum). Welcome to Charter Spectrum.

DVR - Fast forward to more DVR with 4 DVRs and over 780 hours of storage at \$19.99 per month (excludes equipment). Record up to 8 shows at once and have the ability to pause, play and rewind live TV in each room, so everyone in your home can watch what they want, when they want. Call 1-866-608-4185 to upgrade today.

Charter  
**Spectrum**



NORTH MANKATO MN 56003

October 20, 2014

Account:  
 Phone Number:  
 Service at

MANKATO MN 56001

### Total Due

Amount you are enclosing

\$

CHARTER COMMUNICATIONS  
 PO BOX 3149  
 MILWAUKEE WI 53201-3149





November 3, 2014  
 Account:  
 Phone Number:  
 Security Code:  
 Service At

MANKATO MN 56001-

**Contact Us**  
 visit us at [charter.com](http://charter.com) or call  
 1-888-GET-CHARTER (1-888-438-2427)

### Summary

Previous Balance
Payments Received - Thank You!
Adjustments
Past Due Balance - Due Now
Charter TV®
Charter Internet®
Charter Phone®
Other Charges
One-Time Charges
Taxes, Fees and Charges
Current Charges Due By 11/23/14
<b>Total Due</b>

### Charter News

**Important Information about your Channel Lineup** -  
 Effective on or after December 16, 2014, the following changes  
 will be made to your channel lineup:

- mun2 will launch on Digi Tier 1 channel 286
- El Rey will launch on Digi Tier 1 channel 218 and 885 in HD
- Mexico 22 HD will launch on Latino View channel 851
- Multimedios TV HD will launch on Latino View channel 852
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- ATRES Series HD will launch on Latino View channel 865
- FOX Sports 2 on channel 408 and 812 in HD will move from Digital View / Digi Tier 1 & Sports View / Digi Tier 2 to Expanded Service / Charter Select
- FX Movie Channel on channel 164 and 860 in HD will move from Digital View Plus / Digi Tier 1 to Expanded Service / Charter Select

**Adult Pay-Per-View** - Effective on or after December 9, 2014, Adult Pay-Per-View programming on channel(s) 961 - 970, will be removed from Charter's lineup. Adult On Demand content will still be available. To access Adult On Demand, press the On Demand button on your remote or go to channel 1.



MANKATO MN 56001

November 3, 2014

Account:  
 Phone Number:  
 Service at

MANKATO MN 56001

**Total Due**

Amount you are enclosing

\$

CHARTER COMMUNICATIONS  
 PO BOX 3149  
 MILWAUKEE WI 53201-3149



November 6, 2014  
 Account:  
 Phone Number:  
 Security Code:  
 Service At

MANKATO MN 56001-

**Contact Us**  
 visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
 call 1-888-GET-CHARTER (1-888-438-2427)

### Summary

Previous Balance
Payments Received - Thank You!
<b>Remaining Balance</b>
Charter Spectrum TV™
Charter Spectrum Voice™
Other Charges
Taxes, Fees and Charges
Current Charges

**Total Due by 11/26/14**

### Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

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- FX Movie Channel on channel 164 and 860 in HD will move from Digital View Plus / Digi Tier 1 to Expanded Service / Charter Select

Charter  
**Spectrum**



MANKATO MN 56001-

November 6, 2014

Account:  
 Phone Number:  
 Service at

MANKATO MN 56001-

**Total Due by 11/26/14**

Amount you are enclosing

\$

CHARTER COMMUNICATIONS  
 PO BOX 3149  
 MILWAUKEE WI 53201-3149





November 1, 2014

**Auto Pay Notice**

Account:

Phone Number:

Security Code:

Service At

MANKATO MN 56001

**Contact Us**

visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
call 1-888-GET-CHARTER (1-888-438-2427)

**Summary**

Previous Balance

Payments Received -Thank You!

Remaining Balance

Charter Spectrum TV™

Charter Spectrum Internet™

Charter Spectrum Voice™

Other Charges

Taxes, Fees and Charges

Current Charges

YOUR AUTO PAY WILL BE PROCESSED 11/22/14

**Total Due by Auto Pay****Charter News**

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- FX Movie Channel on channel 164 and 860 in HD will move from Digital View Plus / Digi Tier 1 to Expanded Service / Charter Select



November 1, 2014

Account:

Phone Number:

Service at

MANKATO MN 56001

MANKATO MN 56001

**Total Due by Auto Pay**

CHARTER COMMUNICATIONS  
PO BOX 3149  
MILWAUKEE WI 53201-3149



November 12, 2014

**Auto Pay Notice**

Account:

Phone Number:

Security Code:

Service At

MANKATO MN 56001-

**Contact Us**visit us at [charter.com](http://charter.com) or call

1-888-GET-CHARTER (1-888-438-2427)

**Summary**

Previous Balance

Payments Received -Thank You!

Remaining Balance

Charter TV®

Charter Internet®

Taxes, Fees and Charges

Current Charges

YOUR AUTO PAY WILL BE PROCESSED 12/03/14

Total Due by Auto Pay

**Charter News****Important Information about your Channel Lineup -**

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- ATRES Series HD will launch on Latino View channel 885
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November 12, 2014

Account:

Phone Number:

Service at

MANKATO MN 56001-

**Total Due by Auto Pay**

MANKATO MN 56001-

CHARTER COMMUNICATIONS  
PO BOX 3149  
MILWAUKEE WI 53201-3149





November 1, 2014

Account:

Phone Number:

Security Code:

Service At

MANKATO MN 56001-

**Contact Us**

visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
call 1-888-GET-CHARTER (1-888-438-2427)

**Summary**

Previous Balance

Payments Received -Thank You!

Remaining Balance

Charter Spectrum TV™

Charter Spectrum Internet™

Charter Spectrum Voice™

Other Charges

Taxes, Fees and Charges

Current Charges

Total Due by 11/21/14

**Charter News**

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

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- FX Movie Channel on channel 164 and 860 in HD will move from Digital View Plus / Digi Tier 1 to Expanded Service / Charter Select



November 1, 2014

Account:

Phone Number:

Service at

MANKATO MN 56001-

MANKATO MN 56001

**Total Due by 11/21/14**

Amount you are enclosing

\$

CHARTER COMMUNICATIONS  
PO BOX 3149  
MILWAUKEE WI 53201-3149



October 18, 2014  
 Account:  
 Phone Number:  
 Security Code:  
 Service At

MANKATO MN 56001-

**Contact Us**  
 visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
 call 1-888-GET-CHARTER (1-888-438-2427)

### Summary

Previous Balance
Payments Received -Thank You!
<b>Remaining Balance</b>
Charter Spectrum TV™
Charter Spectrum Internet™
Charter Spectrum Voice™
Other Charges
One-Time Charges
Taxes, Fees and Charges
<b>Current Charges</b>

**Total Due by 11/07/14**

### Charter News

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Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

**Welcome to a bigger, faster, more powerful world!**  
 -Your services have been upgraded to the new Charter Spectrum™ Triple Play at no cost to you. Watch over 200 available HD channels in mind-blowing clarity, surf with double the Internet speeds starting at 60 Mbps and call with advanced, reliable Voice service. Just sit back, relax and enjoy. To learn more, visit [charter.com/spectrum](http://charter.com/spectrum). Welcome to Charter Spectrum.

**DVR - Fast forward to more DVR with 4 DVRs and over 780 hours of storage at \$19.99 per month (excludes equipment). Record up to 8 shows at once and have the ability to pause, play and rewind live TV in each room, so everyone in your home can watch what they want, when they want. Call 1-866-608-4185 to upgrade today.**



MANKATO MN 56001-

October 18, 2014

Account:  
 Phone Number:  
 Service at

MANKATO MN 56001-

**Total Due by 11/07/14**

Amount you are enclosing

\$

CHARTER COMMUNICATIONS  
 PO BOX 3149  
 MILWAUKEE WI 53201-3149





October 23, 2014  
**Auto Pay Notice**  
 Account:  
 Phone Number:  
 Security Code:  
 Service At

MANKATO MN 56001-

**Contact Us**  
 visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
 call 1-888-GET-CHARTER (1-888-438-2427)

### Summary

Previous Balance
Payments Received -Thank You!
<b>Remaining Balance</b>
Charter Spectrum TV™
Charter Spectrum Internet™
Other Charges
Taxes, Fees and Charges
<b>Current Charges</b>
YOUR AUTO PAY WILL BE PROCESSED 11/13/14
<b>Total Due by Auto Pay</b>

### Charter News

**Important Information about your Channel Lineup** -  
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- ATRES Series HD will launch on Latino View channel 865
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Charter  
**Spectrum**



MANKATO MN 56001-

October 23, 2014

Account:  
 Phone Number:  
 Service at

MANKATO MN 56001-

**Total Due by Auto Pay**

CHARTER COMMUNICATIONS  
 PO BOX 3149  
 MILWAUKEE WI 53201-3149



October 27, 2014  
 Account:  
 Phone Number:  
 Security Code:  
 Service At

MANKATO MN 56001-

**Contact Us**  
 visit us at [charter.com](http://charter.com) or call  
 1-888-GET-CHARTER (1-888-438-2427)

### Summary

Previous Balance
Payments Received -Thank You!
<b>Remaining Balance</b>
Charter TV®
Charter Internet®
One-Time Charges
Taxes, Fees and Charges
Current Charges

**Total Due by 11/16/14**

### Charter News

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- ATRES Series HD will launch on Latino View channel 865
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MANKATO MN 56001-

October 27, 2014

Account:  
 Phone Number:  
 Service at

MANKATO MN 56001-

**Total Due by 11/16/14**

Amount you are enclosing

\$

CHARTER COMMUNICATIONS  
 PO BOX 3149  
 MILWAUKEE WI 53201-3149





October 14, 2014  
 Account:  
 Phone Number:  
 Security Code:  
 Service At

EAGLE LAKE MN 56024

#### Contact Us

visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
 call 1-888-GET-CHARTER (1-888-438-2427)

#### Summary

Previous Balance
Payments Received
Past Due Balance - Due Now
Charter Spectrum TV™
Charter Spectrum Internet™
Charter Spectrum Voice™
Other Charges
One-Time Charges
Taxes, Fees and Charges
Current Charges Due By 11/03/14
<b>Total Due</b>

#### Charter News

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Tip of the Month - Primetime On Demand - Watch Primetime on your time with Charter On Demand. Access new Primetime shows the day after they air, catch up on past episodes or watch new ones. **IT'S EASY TO USE!** Press the On Demand button on your remote, go to channel 1 or visit [charter.net/ondemand](http://charter.net/ondemand) to learn more.



EAGLE LAKE MN 56024

October 14, 2014

Account:  
 Phone Number:  
 Service at

EAGLE LAKE MN 56024

**Total Due**

Amount you are enclosing

\$

CHARTER COMMUNICATIONS  
 PO BOX 3149  
 MILWAUKEE WI 53201-3149



November 1, 2014  
 Account:  
 Phone Number:  
 Security Code:  
 Service At

**Contact Us**  
 visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
 call 1-888-GET-CHARTER (1-888-438-2427)

### Summary

Previous Balance
Payments Received
Past Due Balance - Due Now
Charter Spectrum TV™
Charter Spectrum Internet™
Charter Spectrum Voice™
Other Charges
Taxes, Fees and Charges
Current Charges Due By 11/21/14
<b>Total Due</b>

### Charter News

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- ATRES Series HD will launch on Latino View channel 865
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- FX Movie Channel on channel 164 and 860 in HD will move from Digital View Plus / Digi Tier 1 to Expanded Service / Charter Select



MANKATO MN 56001

November 1, 2014

Account:  
 Phone Number:  
 Service at

EAGLE LAKE MN 56024

### Total Due

Amount you are enclosing

\$

CHARTER COMMUNICATIONS  
 PO BOX 3149  
 MILWAUKEE WI 53201-3149





February 3, 2013  
 Account:  
 Phone Number:  
 Security Code:  
 Service At

EAGLE LAKE MN 56024

**Contact Us**  
 visit us at [www.charter.com](http://www.charter.com) or call  
 1-888-GET-CHARTER (1-888-438-2427)

### Summary

Previous Balance
Payments Received -Thank You!
<b>Remaining Balance</b>
Charter TV®
Charter Internet®
Charter Phone®
Other Charges
Taxes, Fees and Charges
Current Charges

**Total Due by 02/24/13**

### Charter News

Attention - Phone Customer Notice enclosed

**Important Information** - Effective on or after April 2, 2013, OVN and OVN HD will be available on the Expanded Service tier and will no longer be offered on Digital View, Digital View Plus or Charter TV Select service tiers. The channel number for OVN will remain the same. Please call 1-888-GET-CHARTER with any questions.

**New Store Hours** - Beginning Monday, January 28th we are changing our store hours to better serve you, our customer. Here are our new hours: Monday thru Friday - 9:00am to 6:00pm; Saturday - 9:00am to 12:00pm



EAGLE LAKE MN 56024

February 3, 2013

Account:  
 Phone Number:  
 Service at

EAGLE LAKE MN 56024

**Total Due by 02/24/13**

Amount you are enclosing

\$

CHARTER COMMUNICATIONS  
 PO BOX 3149  
 MILWAUKEE WI 53201-3149



October 13, 2014  
**Auto Pay Notice**  
 Account:  
 Phone Number:  
 Security Code:  
 Service At

EAGLE LAKE MN 56024

**Contact Us**  
 visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
 call 1-888-GET-CHARTER (1-888-438-2427)

### Summary

Previous Balance  
 Payments Received -Thank You!

**Remaining Balance**  
 Charter Spectrum TV™  
 Charter Spectrum Internet™  
 Charter Spectrum Voice™  
 Other Charges  
 Partial Month Charges  
 Taxes, Fees and Charges

Current Charges

YOUR AUTO PAY WILL BE PROCESSED 11/04/14

**Total Due by Auto Pay**

### Charter News

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Charter  
**Spectrum**



EAGLE LAKE MN 56024

October 13, 2014

Account:  
 Phone Number:  
 Service at

EAGLE LAKE MN 56024

**Total Due by Auto Pay**

CHARTER COMMUNICATIONS  
 PO BOX 3149  
 MILWAUKEE WI 53201-3149





October 18, 2014  
**Auto Pay Notice**  
 Account:  
 Phone Number:  
 Security Code:  
 Service At

EAGLE LAKE MN 56024

**Contact Us**  
 visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
 call 1-888-GET-CHARTER (1-888-438-2427)

### Summary

Previous Balance  
 Payments Received -Thank You!

**Remaining Balance**  
 Charter Spectrum TV™  
 Charter Spectrum Internet™  
 Charter Spectrum Voice™

Other Charges  
 One-Time Charges  
 Partial Month Charges  
 Taxes, Fees and Charges

Current Charges  
 YOUR AUTO PAY WILL BE PROCESSED 11/08/14

**Total Due by Auto Pay**

### Charter News

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Charter  
**Spectrum**

October 18, 2014

Account:  
 Phone Number:  
 Service at

EAGLE LAKE MN 56024

**Total Due by Auto Pay**



EAGLE LAKE MN 56024

CHARTER COMMUNICATIONS  
 PO BOX 3149  
 MILWAUKEE WI 53201-3149



October 25, 2014  
 Account:  
 Phone Number:  
 Security Code:  
 Service At

MANKATO MN 56001

**Contact Us**  
 visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
 call 1-888-GET-CHARTER (1-888-438-2427)

### Summary

Previous Balance
Payments Received
Past Due Balance - Due Now
Charter TV®
Charter Spectrum Internet™
One-Time Charges
Taxes, Fees and Charges
Current Charges Due By 11/14/14
<b>Total Due</b>

### Charter News

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Charter  
**Spectrum**



MANKATO MN 56001

October 25, 2014

Account:  
 Phone Number:  
 Service at

MANKATO MN 56001

**Total Due**

Amount you are enclosing

\$

CHARTER COMMUNICATIONS  
 PO BOX 3149  
 MILWAUKEE WI 53201-3149





October 18, 2014  
 Account:  
 Phone Number:  
 Security Code:  
 Service At

MANKATO MN 56001-

**Contact Us**  
 visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
 call 1-888-GET-CHARTER (1-888-438-2427)

### Summary

Previous Balance
Payments Received -Thank You!
<b>Remaining Balance</b>
Charter Spectrum TV™
Charter Spectrum Internet™
Other Charges
Taxes, Fees and Charges
Current Charges

**Total Due by 11/07/14**

### Charter News

Welcome to a bigger, faster, more powerful world! -  
 Your services have been upgraded to the new Charter Spectrum™ at no cost to you. Watch over 200 available HD channels in mind-blowing clarity and double the Internet speeds starting at 60 Mbps. Just sit back, relax and enjoy. To learn more, visit [charter.com/spectrum](http://charter.com/spectrum). Welcome to Charter Spectrum.

**Important Information about your Channel Lineup -**  
 Effective on or after December 16, 2014, the following changes will be made to your channel lineup:

- mun2 will launch on Digi Tier 1 channel 286
- El Rey will launch on Digi Tier 1 channel 218 and 885 in HD
- Mexico 22 HD will launch on Latino View channel 851
- Multimedios TV HD will launch on Latino View channel 852
- ATRES Series will replace La Familia Cosmovision on Latino View channel 257
- ATRES Series HD will launch on Latino View channel 865
- FOX Sports 2 on channel 408 and 812 in HD will move from Digital View / Digi Tier 1 & Sports View / Digi Tier 2 to Expanded Service / Charter Select
- FX Movie Channel on channel 164 and 860 in HD will move from Digital View Plus / Digi Tier 1 to Expanded Service / Charter Select

Charter  
**Spectrum**



MANKATO MN 56001-

October 18, 2014

Account:  
 Phone Number:  
 Service at

MANKATO MN 56001-

**Total Due by 11/07/14**

Amount you are enclosing

\$

CHARTER COMMUNICATIONS  
 PO BOX 3149  
 MILWAUKEE WI 53201-3149



July 18, 2012  
 Account:  
 Phone Number:  
 Security Code:  
 Service At

MANKATO MN 56001-

#### Contact Us

visit us at [www.charter.com](http://www.charter.com) or call  
 1-888-GET-CHARTER (1-888-438-2427)

#### Summary

Previous Balance  
 Payments Received -Thank You!  
 Adjustments

#### Past Due Balance



Charter TV®

Charter Internet®



Charter Phone®

One-Time Charges

Taxes, Fees and Charges

Current Charges due by 08/08/12

Total Due

#### Charter News

2012 Privacy Notices - Charter's updated privacy policy is enclosed in this month's statement.

Playboy TV Subscription Service - Effective 8/21, Playboy TV subscription service will move from Channel 570 to Channel 969. Please make updates to your parental control settings to accommodate this move. Call us at 1-888-GET CHARTER for more information or to subscribe to Playboy TV.

Charter is Hiring - Charter is now hiring to fill new Field Sales and Technical positions! Help represent one of the nation's largest providers of advanced Video, Internet and Phone services; by providing an unmatched experience to our customers. Charter rewards its teams with competitive wages, comprehensive benefits and opportunities for advancement within the organization. Join the Charter team today!

Vote Now - Help Choose the Winner in the 2nd Annual Charter Center Stage- Battle of the Bands Contest. Get to know the bands, listen to their music and vote for your favorite. Vote once every day from July 9-August 20 at [facebook.com/chartercom](http://facebook.com/chartercom)! Plus, you can enter for a chance to win awesome prizes. Bands- You can still enter the battle. Submit your video by July 30th at [charter.com/centerstage](http://charter.com/centerstage).



MANKATO MN 56001-

July 18, 2012

Account:  
 Phone Number:  
 Service at

MANKATO MN 56001-

Total Due

Amount you are enclosing

\$

CHARTER COMMUNICATIONS  
 PO BOX 3149  
 MILWAUKEE WI 53201-3149





October 25, 2014

**Auto Pay Notice**

Account:

Phone Number:

Security Code:

Service At

MANKATO MN 56001-

**Contact Us**visit us at [charter.com/spectrum](http://charter.com/spectrum) or

call 1-888-GET-CHARTER (1-888-438-2427)

**Summary**

Previous Balance

Payments Received - Thank You!

**Remaining Balance**

Charter Spectrum TV™

Charter Spectrum Internet™

Charter Spectrum Voice™

Other Charges

Taxes, Fees and Charges

Current Charges

YOUR AUTO PAY WILL BE PROCESSED 11/15/14

**Total Due by Auto Pay****Charter News**

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

**Important Information about your Channel Lineup -**  
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- ATRES Series HD will launch on Latino View channel 865
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- FX Movie Channel on channel 164 and 860 in HD will move from Digital View Plus / Digi Tier 1 to Expanded Service / Charter Select



October 25, 2014

Account:

Phone Number:

Service at

MANKATO MN 56001-

**Total Due by Auto Pay**

CHARTER COMMUNICATIONS  
PO BOX 3149  
MILWAUKEE WI 53201-3149



November 12, 2014

**Auto Pay Notice**

Account:

Phone Number:

Security Code:

Service At

MANKATO MN 56001-

**Contact Us**visit us at [charter.com](http://charter.com) or call

1-888-GET-CHARTER (1-888-438-2427)

**Summary**

Previous Balance

Payments Received - Thank You!

**Remaining Balance**

Charter TV®

Charter Internet®

Taxes, Fees and Charges

Current Charges

YOUR AUTO PAY WILL BE PROCESSED 12/03/14

**Total Due by Auto Pay****Charter News**

**Important Information about your Channel Lineup** - Effective on or after December 16, 2014, the following changes will be made to your channel lineup:

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**Adult Pay-Per-View** - Effective on or after December 9, 2014, Adult Pay-Per-View programming on channel(s) 961 - 970, will be removed from Charter's lineup. Adult On Demand content will still be available. To access Adult On Demand, press the On Demand button on your remote or go to channel 1.



November 12, 2014

Account:

Phone Number:

Service at

MANKATO MN 56001-

**Total Due by Auto Pay**

CHARTER COMMUNICATIONS  
PO BOX 3149  
MILWAUKEE WI 53201-3149





November 10, 2014  
**Auto Pay Notice**  
 Account:  
 Phone Number:  
 Security Code:  
 Service At

MANKATO MN 56001

**Contact Us**  
 visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
 call 1-888-GET-CHARTER (1-888-438-2427)

### Summary

Previous Balance

Payments Received -Thank You!

**Remaining Balance**

Charter Spectrum TV™

Charter Spectrum Internet™

Charter Spectrum Voice™

Other Charges

Taxes, Fees and Charges

Current Charges

YOUR AUTO PAY WILL BE PROCESSED 12/01/14

**Total Due by Auto Pay**

### Charter News

**Note** - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

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- FX Movie Channel on channel 164 and 860 in HD will move from Digital View Plus / Digi Tier 1 to Expanded Service / Charter Select



November 10, 2014

Account:  
 Phone Number:  
 Service at

MANKATO MN 56001

MANKATO MN 56001

**Total Due by Auto Pay**

CHARTER COMMUNICATIONS  
 PO BOX 3149  
 MILWAUKEE WI 53201-3149



November 7, 2014  
 Account:  
 Phone Number:  
 Security Code:  
 Service At

MANKATO MN 56001-

**Contact Us**  
 visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
 call 1-888-GET-CHARTER (1-888-438-2427)

### Summary

Previous Balance  
 Payments Received -Thank You!

**Remaining Balance**  
 Charter Spectrum TV™  
 Charter Spectrum Internet™  
 Charter Spectrum Voice™  
 Other Charges  
 Taxes, Fees and Charges  
 Current Charges

**Total Due by 11/27/14**

### Charter News

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Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

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- Multimedios TV HD will launch on Latino View channel 852
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- ATRES Series HD will launch on Latino View channel 865
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- FX Movie Channel on channel 164 and 860 in HD will move from Digital View Plus / Digi Tier 1 to Expanded Service / Charter Select



MANKATO MN 56001-

November 7, 2014

Account:  
 Phone Number:  
 Service at

MANKATO MN 56001-

**Total Due by 11/27/14**

Amount you are enclosing

\$

CHARTER COMMUNICATIONS  
 PO BOX 3149  
 MILWAUKEE WI 53201-3149





October 17, 2014  
 Account:  
 Phone Number:  
 Security Code:  
 Service At

MANKATO MN 56001

**Contact Us**  
 visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
 call 1-888-GET-CHARTER (1-888-438-2427)

### Summary

Previous Balance
Payments Received -Thank You!
Adjustments
<b>Past Due Balance - Due Now</b>
Charter Spectrum TV™
Charter Spectrum Internet™
One-Time Charges
Taxes, Fees and Charges
<b>Current Charges Due By 11/06/14</b>
<b>Total Due</b>

### Charter News

Welcome to a bigger, faster, more powerful world! -  
 Your services have been upgraded to the new Charter Spectrum™ at no cost to you. Watch over 200 available HD channels in mind-blowing clarity and double the Internet speeds starting at 60 Mbps. Just sit back, relax and enjoy. To learn more, visit [charter.com/spectrum](http://charter.com/spectrum). Welcome to Charter Spectrum.

**Important Information about your Channel Lineup** -  
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- ATRES Series HD will launch on Latino View channel 865
- FOX Sports 2 on channel 408 and 812 in HD will move from Digital View / Digi Tier 1 & Sports View / Digi Tier 2 to Expanded Service / Charter Select
- FX Movie Channel on channel 164 and 860 in HD will move from Digital View Plus / Digi Tier 1 to Expanded Service / Charter Select

Charter  
**Spectrum**



MANKATO MN 56001

October 17, 2014

Account:  
 Phone Number:  
 Service at

MANKATO MN 56001

### Total Due

Amount you are enclosing

\$

CHARTER COMMUNICATIONS  
 PO BOX 3149  
 MILWAUKEE WI 53201-3149



November 1, 2014

Account:

Phone Number:

Security Code:

Service At

MANKATO MN 56001

**Contact Us**

visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
call 1-888-GET-CHARTER (1-888-438-2427)

**Summary**

Previous Balance

Payments Received -Thank You!

**Remaining Balance**

Charter Spectrum TV™

Charter Spectrum Internet™

Taxes, Fees and Charges

Current Charges

**Total Due by 11/21/14****Charter News****Important Information about your Channel Lineup**

Effective on or after December 16, 2014, the following changes will be made to your channel lineup:

- mun2 will launch on Digi Tier 1 channel 286
- El Rey will launch on Digi Tier 1 channel 218 and 885 in HD
- Mexico 22 HD will launch on Latino View channel 851
- Multimedios TV HD will launch on Latino View channel 852
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- ATRES Series HD will launch on Latino View channel 865
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- FX Movie Channel on channel 164 and 860 in HD will move from Digital View Plus / Digi Tier 1 to Expanded Service / Charter Select

**Adult Pay-Per-View** - Effective on or after December 9, 2014, Adult Pay-Per-View programming on channel(s) 961 - 970, will be removed from Charter's lineup. Adult On Demand content will still be available. To access Adult On Demand, press the On Demand button on your remote or go to channel 1.



November 1, 2014

Account:

Phone Number:

Service at

MANKATO MN 56001

MANKATO MN 56001

**Total Due by 11/21/14**

Amount you are enclosing

\$

CHARTER COMMUNICATIONS  
PO BOX 3149  
MILWAUKEE WI 53201-3149





October 27, 2014  
 Account:  
 Phone Number:  
 Security Code:  
 Service At

MANKATO MN 56001-

**Contact Us**  
 visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
 call 1-888-GET-CHARTER (1-888-438-2427)

### Summary

Previous Balance
Payments Received -Thank You!
<b>Remaining Balance</b>
Charter Spectrum TV™
Charter Spectrum Internet™
Other Charges
Taxes, Fees and Charges
Current Charges
<b>Total Due by 11/16/14</b>

### Charter News

**Important Information about your Channel Lineup -**  
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- ATRES Series HD will launch on Latino View channel 865
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- FX Movie Channel on channel 164 and 860 in HD will move from Digital View Plus / Digi Tier 1 to Expanded Service / Charter Select

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Charter  
**Spectrum**



MANKATO MN 56001

October 27, 2014

Account:  
 Phone Number:  
 Service at

MANKATO MN 56001-

**Total Due by 11/16/14**

Amount you are enclosing

\$

CHARTER COMMUNICATIONS  
 PO BOX 3149  
 MILWAUKEE WI 53201-3149



October 17, 2014  
 Account:  
 Phone Number:  
 Security Code:  
 Service At

MANKATO MN 56001-

**Contact Us**  
 visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
 call 1-888-GET-CHARTER (1-888-438-2427)

### Summary

Previous Balance  
 Payments Received -Thank You!

**Remaining Balance**  
 Charter Spectrum TV™  
 Charter Spectrum Internet™  
 Charter Spectrum Voice™  
 Other Charges  
 One-Time Charges  
 Partial Month Charges  
 Taxes, Fees and Charges

Current Charges

**Total Due by 11/06/14**

### Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

**Welcome to a bigger, faster, more powerful world!**  
 -Your services have been upgraded to the new Charter Spectrum™ Triple Play at no cost to you. Watch over 200 available HD channels in mind-blowing clarity, surf with double the Internet speeds starting at 60 Mbps and call with advanced, reliable Voice service. Just sit back, relax and enjoy. To learn more, visit [charter.com/spectrum](http://charter.com/spectrum). Welcome to Charter Spectrum.

**DVR - Fast forward to more DVR with 4 DVRs and over 780 hours of storage at \$19.99 per month (excludes equipment). Record up to 8 shows at once and have the ability to pause, play and rewind live TV in each room, so everyone in your home can watch what they want, when they want. Call 1-866-608-4185 to upgrade today.**

Charter  
**Spectrum**



MANKATO MN 56002

October 17, 2014

Account:  
 Phone Number:  
 Service at

MANKATO MN 56001-

**Total Due by 11/06/14**

Amount you are enclosing

\$

CHARTER COMMUNICATIONS  
 PO BOX 3149  
 MILWAUKEE WI 53201-3149





November 6, 2014  
 Account:  
 Phone Number:  
 Security Code:  
 Service At

MANKATO MN 56001

**Contact Us**  
 visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
 call 1-888-GET-CHARTER (1-888-438-2427)

### Summary

Previous Balance
Payments Received -Thank You!
<b>Remaining Balance</b>
Charter Spectrum Internet™
Charter Spectrum Voice™
Current Charges
<b>Total Due by 11/26/14</b>

### Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

**\$39.99 Spectrum TV** - Experience the best in TV entertainment with Charter Spectrum TV™. Enjoy crystal clear HD that won't go out in bad weather like satellite. With Charter TV, you'll get over 200 FREE HD channels available, instant access to thousands of movies and shows On Demand and advanced sound and picture that's up to 6x sharper resolution than standard TV. Call 1-877-961-8551 to add Charter Spectrum TV for \$39.99 per month for 12 months (excludes equipment).

Charter  
**Spectrum**



MANKATO MN 56001

November 6, 2014

Account:  
 Phone Number:  
 Service at

MANKATO MN 56001

**Total Due by 11/26/14**

Amount you are enclosing

\$

CHARTER COMMUNICATIONS  
 PO BOX 3149  
 MILWAUKEE WI 53201-3149



October 19, 2014  
**Auto Pay Notice**  
 Account:  
 Phone Number:  
 Security Code:  
 Service At

MANKATO MN 56001-

**Contact Us**  
 visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
 call 1-888-GET-CHARTER (1-888-438-2427)

### Summary

Previous Balance
Payments Received -Thank You!
<b>Remaining Balance</b>
Charter Spectrum TV™
Charter Spectrum Internet™
Charter Spectrum Voice™
Other Charges
Taxes, Fees and Charges
<b>Current Charges</b>
YOUR AUTO PAY WILL BE PROCESSED 11/09/14
<b>Total Due by Auto Pay</b>

### Charter News

**Note** - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

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 -Your services have been upgraded to the new Charter Spectrum™ Triple Play at no cost to you. Watch over 200 available HD channels in mind-blowing clarity, surf with double the Internet speeds starting at 60 Mbps and call with advanced, reliable Voice service. Just sit back, relax and enjoy. To learn more, visit [charter.com/spectrum](http://charter.com/spectrum). Welcome to Charter Spectrum.

**Tip of the Month - Primetime On Demand** - Watch Primetime on your time with Charter On Demand. Access new Primetime shows the day after they air, catch up on past episodes or watch new ones. **IT'S EASY TO USE!** Press the On Demand button on your remote, go to channel 1 or visit [charter.net/ondemand](http://charter.net/ondemand) to learn more.



MANKATO MN 56001-

October 19, 2014

Account:  
 Phone Number:  
 Service at

MANKATO MN 56001-

**Total Due by Auto Pay**

CHARTER COMMUNICATIONS  
 PO BOX 3149  
 MILWAUKEE WI 53201-3149





October 20, 2014  
 Account:  
 Phone Number:  
 Security Code:  
 Service At

MANKATO MN 56001

**Contact Us**  
 visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
 call 1-888-GET-CHARTER (1-888-438-2427)

### Summary

Previous Balance  
 Payments Received -Thank You!

Remaining Balance  
 Charter Spectrum Internet™  
 One-Time Charges  
 Current Charges

**Total Due by 11/09/14**

### Charter News

Welcome to a bigger, faster, more powerful world!  
 -We've transformed your Internet into a high-powered information cannon and doubled your Internet speeds to 60 Mbps, 20x faster than DSL. There is no action required by you to enjoy these new speeds. Just sit back, surf and blast your way through the Web. Plus, add Charter Spectrum TV to your existing service and watch over 200 HD channels, the most HD you can get. Upgrade to Charter Spectrum TV at [charterspectrum.com](http://charterspectrum.com). Welcome to Charter Spectrum.™

**\$39.99 Spectrum TV** - Experience the best in TV entertainment with Charter Spectrum TV™. Enjoy crystal clear HD that won't go out in bad weather like satellite. With Charter TV, you'll get over 200 FREE HD channels available, instant access to thousands of movies and shows On Demand and advanced sound and picture that's up to 6x sharper resolution than standard TV. Call 1-866-517-6136 to add Charter Spectrum TV for \$39.99 per month for 12 months (excludes equipment).

Charter  
**Spectrum**



MANKATO MN 56001

October 20, 2014

Account:  
 Phone Number:  
 Service at

MANKATO MN 56001

**Total Due by 11/09/14**

Amount you are enclosing

\$

CHARTER COMMUNICATIONS  
 PO BOX 3149  
 MILWAUKEE WI 53201-3149



October 24, 2014  
 Account:  
 Phone Number:  
 Security Code:  
 Service At

MANKATO MN 56001

**Contact Us**  
 visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
 call 1-888-GET-CHARTER (1-888-438-2427)

### Summary

Previous Balance
Payments Received
Past Due Balance - Due Now
Charter Spectrum Internet™
Current Charges Due By 11/13/14
<b>Total Due</b>

### Charter News

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MANKATO MN 56001

October 24, 2014

Account:  
 Phone Number:  
 Service at

MANKATO MN 56001

**Total Due**

Amount you are enclosing

\$

CHARTER COMMUNICATIONS  
 PO BOX 3149  
 MILWAUKEE WI 53201-3149





November 6, 2014  
 Account:  
 Phone Number:  
 Security Code:  
 Service At

MANKATO MN 56001

#### Contact Us

visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
 call 1-888-GET-CHARTER (1-888-438-2427)

#### Summary

Previous Balance
Payments Received -Thank You!
<b>Remaining Balance</b>
Charter Spectrum TV™
Charter Spectrum Internet™
Taxes, Fees and Charges
Current Charges

**Total Due by 11/26/14**

#### Charter News

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- ATRES Series HD will launch on Latino View channel 865
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Charter  
**Spectrum**



MANKATO MN 56001

November 6, 2014

Account:  
 Phone Number:  
 Service at

MANKATO MN 56001

**Total Due by 11/26/14**

Amount you are enclosing

\$

CHARTER COMMUNICATIONS  
 PO BOX 3149  
 MILWAUKEE WI 53201-3149



October 24, 2014  
 Account:  
 Phone Number:  
 Security Code:  
 Service At

MANKATO MN 56001

**Contact Us**  
 visit us at [charter.com](http://charter.com) or call  
 1-888-GET-CHARTER (1-888-438-2427)

### Summary

Previous Balance
Payments Received -Thank You!
Adjustments
Past Due Balance - Due Now
Charter TV®
Charter Internet®
Charter Phone®
Other Charges
One-Time Charges
Taxes, Fees and Charges
Current Charges Due By 11/13/14
<b>Total Due</b>

### Charter News

**Important Information about your Channel Lineup -**  
 Effective on or after December 16, 2014, the following changes will be made to your channel lineup:

- mun2 will launch on Digi Tier 1 channel 286
- El Rey will launch on Digi Tier 1 channel 218 and 885 in HD
- Mexico 22 HD will launch on Latino View channel 851
- Multimedios TV HD will launch on Latino View channel 852
- ATRES Series will replace La Familia Cosmovision on Latino View channel 257
- ATRES Series HD will launch on Latino View channel 865
- FOX Sports 2 on channel 408 and 812 in HD will move from Digital View / Digi Tier 1 & Sports View / Digi Tier 2 to Expanded Service / Charter Select
- FX Movie Channel on channel 164 and 860 in HD will move from Digital View Plus / Digi Tier 1 to Expanded Service / Charter Select

**Adult Pay-Per-View** - Effective on or after December 9, 2014, Adult Pay-Per-View programming on channel(s) 961 - 970, will be removed from Charter's lineup. Adult On Demand content will still be available. To access Adult On Demand, press the On Demand button on your remote or go to channel 1.



MANKATO MN 56001

October 24, 2014

Account:  
 Phone Number:  
 Service at

MANKATO MN 56001

### Total Due

Amount you are enclosing

\$

CHARTER COMMUNICATIONS  
 PO BOX 3149  
 MILWAUKEE WI 53201-3149





October 23, 2014  
 Account:  
 Phone Number:  
 Security Code:  
 Service At

MANKATO MN 56001

### Contact Us

visit us at [charter.com](http://charter.com) or call  
 1-888-GET-CHARTER (1-888-438-2427)

### Summary

Previous Balance
Payments Received -Thank You!
Adjustments
<b>Remaining Balance</b>
Charter TV®
Charter Internet®
Charter Phone®
One-Time Charges
Taxes, Fees and Charges
Current Charges
<b>Total Due by 11/12/14</b>

### Charter News

Important Information about your Channel Lineup -  
 Effective on or after December 16, 2014, the following changes  
 will be made to your channel lineup:

- mun2 will launch on Digi Tier 1 channel 286
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MANKATO MN 56001

October 23, 2014

Account:  
 Phone Number:  
 Service at

MANKATO MN 56001

**Total Due by 11/12/14**

Amount you are enclosing

\$

CHARTER COMMUNICATIONS  
 PO BOX 3149  
 MILWAUKEE WI 53201-3149



October 14, 2014  
 Account:  
 Phone Number:  
 Security Code:  
 Service At

MANKATO MN 56001

**Contact Us**  
 visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
 call 1-888-GET-CHARTER (1-888-438-2427)

### Summary

Previous Balance
Payments Received -Thank You!
<b>Remaining Balance</b>
Charter Spectrum TV™
Charter Spectrum Internet™
Charter Spectrum Voice™
Other Charges
Taxes, Fees and Charges
Current Charges

**Total Due by 11/03/14**

### Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

**Welcome to a bigger, faster, more powerful world!**  
 -Your services have been upgraded to the new Charter Spectrum™ Triple Play at no cost to you. Watch over 200 available HD channels in mind-blowing clarity, surf with double the Internet speeds starting at 60 Mbps and call with advanced, reliable Voice service. Just sit back, relax and enjoy. To learn more, visit [charter.com/spectrum](http://charter.com/spectrum). Welcome to Charter Spectrum.

**DVR - Fast forward to more DVR with 4 DVRs and over 780 hours of storage at \$19.99 per month (excludes equipment). Record up to 8 shows at once and have the ability to pause, play and rewind live TV in each room, so everyone in your home can watch what they want, when they want. Call 1-866-608-4185 to upgrade today.**

Charter  
**Spectrum**



MANKATO MN 56001

October 14, 2014

Account:  
 Phone Number:  
 Service at

MANKATO MN 56001

**Total Due by 11/03/14**

Amount you are enclosing

\$

CHARTER COMMUNICATIONS  
 PO BOX 3149  
 MILWAUKEE WI 53201-3149





November 12, 2014  
 Account:  
 Phone Number:  
 Security Code:  
 Service At

MANKATO MN 56001

**Contact Us**  
 visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
 call 1-888-GET-CHARTER (1-888-438-2427)

### Summary

Previous Balance
Payments Received -Thank You!
<b>Remaining Balance</b>
Charter Spectrum TV™
Charter Spectrum Internet™
Taxes, Fees and Charges
Current Charges

**Total Due by 12/02/14**

### Charter News

**Important Information about your Channel Lineup -**  
 Effective on or after December 16, 2014, the following changes will be made to your channel lineup:

- mun2 will launch on Digi Tier 1 channel 286
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- FX Movie Channel on channel 164 and 860 in HD will move from Digital View Plus / Digi Tier 1 to Expanded Service / Charter Select

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Charter  
**Spectrum**



MANKATO MN 56001

November 12, 2014

Account:  
 Phone Number:  
 Service at

MANKATO MN 56001

**Total Due by 12/02/14**

Amount you are enclosing

\$

CHARTER COMMUNICATIONS  
 PO BOX 3149  
 MILWAUKEE WI 53201-3149



February 19, 2014  
 Account:  
 Phone Number:  
 Security Code:  
 Service At

MANKATO MN 56001-

Charter News

**Contact Us**

visit us at [www.charter.com](http://www.charter.com) or call  
 1-888-GET-CHARTER (1-888-438-2427)

**Summary**

Previous Balance

Payments Received

Remaining Balance



Charter TV®

Charter Internet®



Charter Phone®

Other Charges

One-Time Charges

Taxes, Fees and Charges

Current Charges

**Total Due by 03/11/14**



MANKATO MN 56001-

February 19, 2014

Account:  
 Phone Number:  
 Service at

MANKATO MN 56001-

**Total Due by 03/11/14**

Amount you are enclosing

\$

CHARTER COMMUNICATIONS  
 PO BOX 3149  
 MILWAUKEE WI 53201-3149





January 15, 2013  
 Account:  
 Phone Number:  
 Security Code:  
 Service At

MANKATO MN 56001

Charter News

**Contact Us**  
 visit us at [www.charter.com](http://www.charter.com) or call  
 1-888-GET-CHARTER (1-888-438-2427)

### Summary

Previous Balance
Payments Received
<b>Remaining Balance</b>
HD Charter TV®
Charter Internet®
Charter Phone®
Taxes, Fees and Charges
Current Charges

**Total Due by 02/05/13**



MANKATO MN 56001

January 15, 2013

Account:  
 Phone Number:  
 Service at

MANKATO MN 56001

**Total Due by 02/05/13**

Amount you are enclosing

\$

CHARTER COMMUNICATIONS  
 PO BOX 3149  
 MILWAUKEE WI 53201-3149



January 21, 2012

Account:

Phone Number:

Security Code:

Service at:

Mankato MN 56001-

**Contact Us**

visit us at [www.charter.com](http://www.charter.com) or call  
1-888-GET-CHARTER (1-888-438-2427)

**Summary**

Previous Balance

Payments Received

**Past Due Balance**

Charter Internet®

One-Time Charges

Taxes, Fees and Charges

Current Charges due by 02/11/12

**Total Due****Charter News**

**IMPORTANT INTERNET UPDATE:** Great news! We've increased our speeds for Charter Internet Lite, and Express customers. Enjoy! You can learn more at [charter.com/speed](http://charter.com/speed). Thank you for choosing Charter Internet.



**ADDRESS CHANGES:** If you have an address change, please do not send it with your payment. Instead, submit it by calling 888-GET-CHARTER or online at [www.charter.com/myaccount](http://www.charter.com/myaccount).



**QUESTIONS ABOUT YOUR BILL:** Watch the video titled Understanding your Charter Statement to answer questions you may have about charges on your bill. This video is available at Charter On Demand or [www.charter.com/helpvideos](http://www.charter.com/helpvideos). You may also visit [www.charter.com/statementinfo](http://www.charter.com/statementinfo) for further information.

*details on following pages*

January 21, 2012

Account:

Phone Number:

Service at:

Mankato MN 56001-

**Total Due**

Amount you are enclosing

\$

MANKATO MN 56001

CHARTER COMMUNICATIONS  
PO BOX 3149  
MILWAUKEE WI 53201-3149





October 27, 2014  
 Account:  
 Phone Number:  
 Security Code:  
 Service At

MANKATO MN 56001

#### Contact Us

visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
 call 1-888-GET-CHARTER (1-888-438-2427)

#### Summary

Previous Balance

Payments Received -Thank You!

#### Remaining Balance

Charter Spectrum TV™

Charter Spectrum Internet™

Charter Spectrum Voice™

Other Charges

Taxes, Fees and Charges

Current Charges

Total Due by 11/16/14

#### Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

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Charter  
**Spectrum**



MANKATO MN 56001

October 27, 2014

Account:  
 Phone Number:  
 Service at

MANKATO MN 56001

Total Due by 11/16/14

Amount you are enclosing

\$

CHARTER COMMUNICATIONS  
 PO BOX 3149  
 MILWAUKEE WI 53201-3149



November 12, 2014  
 Account:  
 Phone Number:  
 Security Code:  
 Service At

MANKATO MN 56001

**Contact Us**  
 visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
 call 1-888-GET-CHARTER (1-888-438-2427)

### Summary

Previous Balance
Payments Received -Thank You!
<b>Remaining Balance</b>
Charter Spectrum TV™
Charter Spectrum Internet™
Charter Spectrum Voice™
Other Charges
Taxes, Fees and Charges
Current Charges

**Total Due by 12/02/14**

### Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

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- El Rey will launch on Digi Tier 1 channel 218 and 885 in HD
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- FX Movie Channel on channel 164 and 860 in HD will move from Digital View Plus / Digi Tier 1 to Expanded Service / Charter Select

Charter  
**Spectrum**



MANKATO MN 56001

November 12, 2014

Account:  
 Phone Number:  
 Service at

MANKATO MN 56001

**Total Due by 12/02/14**

Amount you are enclosing

\$

CHARTER COMMUNICATIONS  
 PO BOX 3149  
 MILWAUKEE WI 53201-3149





October 20, 2014  
 Account:  
 Phone Number:  
 Security Code:  
 Service At

MANKATO MN 56001

**Contact Us**  
 visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
 call 1-888-GET-CHARTER (1-888-438-2427)

### Summary

Previous Balance
Payments Received -Thank You!
<b>Remaining Balance</b>
Charter Spectrum TV™
Charter Spectrum Internet™
Charter Spectrum Voice™
Other Charges
Taxes, Fees and Charges
Current Charges

**Total Due by 11/09/14**

### Charter News

**Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.**

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

**Welcome to a bigger, faster, more powerful world!**  
 -Your services have been upgraded to the new Charter Spectrum™ Triple Play at no cost to you. Watch over 200 available HD channels in mind-blowing clarity, surf with double the Internet speeds starting at 60 Mbps and call with advanced, reliable Voice service. Just sit back, relax and enjoy. To learn more, visit [charter.com/spectrum](http://charter.com/spectrum). Welcome to Charter Spectrum.

**DVR - Fast forward to more DVR with 4 DVRs and over 780 hours of storage at \$19.99 per month (excludes equipment). Record up to 8 shows at once and have the ability to pause, play and rewind live TV in each room, so everyone in your home can watch what they want, when they want. Call 1-866-608-4185 to upgrade today.**



MANKATO MN 56001

October 20, 2014

Account:  
 Phone Number:  
 Service at

MANKATO MN 56001

**Total Due by 11/09/14**

Amount you are enclosing

\$

CHARTER COMMUNICATIONS  
 PO BOX 3149  
 MILWAUKEE WI 53201-3149



October 14, 2014  
 Account:  
 Phone Number:  
 Security Code:  
 Service At

MANKATO MN 56001

#### Contact Us

visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
 call 1-888-GET-CHARTER (1-888-438-2427)

#### Summary

Previous Balance  
 Payments Received -Thank You!

**Remaining Balance**  
 Charter Spectrum TV™  
 Charter Spectrum Internet™  
 Charter Spectrum Voice™  
 Other Charges  
 Taxes, Fees and Charges  
 Current Charges

**Total Due by 11/03/14**

#### Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

**Promotion Discount** - Thank you for being a Charter customer. We hope you are continuing to take advantage of all that your Charter Services have to offer.

When you signed up for your new Charter service, you received a discounted promotional rate on your bill. Although the discounted rate for the first part of your promotion is about to end, Charter is pleased to continue to provide you a discount off standard pricing for an additional 12 months, beginning with your next monthly statement.

Thank you again for your business. It is our pleasure to serve you.



MANKATO MN 56001

October 14, 2014

Account:  
 Phone Number:  
 Service at

MANKATO MN 56001

**Total Due by 11/03/14**

Amount you are enclosing \$

CHARTER COMMUNICATIONS  
 PO BOX 3149  
 MILWAUKEE WI 53201-3149





October 23, 2014  
 Account:  
 Phone Number:  
 Security Code:  
 Service At

MANKATO MN 56001

#### Contact Us

visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
 call 1-888-GET-CHARTER (1-888-438-2427)

#### Summary

Previous Balance
Payments Received -Thank You!
Past Due Balance - Due Now
Charter Spectrum Internet™
One-Time Charges
Current Charges Due By 11/12/14
<b>Total Due</b>

#### Charter News

**\$39.99 Spectrum TV** - Experience the best in TV entertainment with Charter Spectrum TV™. Enjoy crystal clear HD that won't go out in bad weather like satellite. With Charter TV, you'll get over 200 FREE HD channels available, instant access to thousands of movies and shows On Demand and advanced sound and picture that's up to 6x sharper resolution than standard TV. Call 1-866-517-6136 to add Charter Spectrum TV for \$39.99 per month for 12 months (excludes equipment).

**Tip of the Month - Primetime On Demand** - Watch Primetime on your time with Charter On Demand. Access new Primetime shows the day after they air, catch up on past episodes or watch new ones. **IT'S EASY TO USE!** Press the On Demand button on your remote, go to channel 1 or visit [charter.net/ondemand](http://charter.net/ondemand) to learn more.

Charter  
**Spectrum**



MANKATO MN 56001

October 23, 2014

Account:  
 Phone Number:  
 Service at

MANKATO MN 56001

**Total Due**

Amount you are enclosing

\$

CHARTER COMMUNICATIONS  
 PO BOX 3149  
 MILWAUKEE WI 53201-3149



October 19, 2014  
 Account:  
 Phone Number:  
 Security Code:  
 Service At

MANKATO MN 56001

#### Contact Us

visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
 call 1-888-GET-CHARTER (1-888-438-2427)

#### Summary

Previous Balance  
 Payments Received -Thank You!  
 Remaining Balance  
 Charter Spectrum Internet™  
 Current Charges

Total Due by 11/08/14

#### Charter News

Welcome to a bigger, faster, more powerful world! -We've transformed your Internet into a high-powered information cannon and doubled your Internet speeds to 60 Mbps, 20x faster than DSL. There is no action required by you to enjoy these new speeds. Just sit back, surf and blast your way through the Web. Plus, add Charter Spectrum TV to your existing service and watch over 200 HD channels, the most HD you can get. Upgrade to Charter Spectrum TV at [charterspectrum.com](http://charterspectrum.com). Welcome to Charter Spectrum.™

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Charter  
**Spectrum**



MANKATO MN 56001

October 19, 2014

Account:  
 Phone Number:  
 Service at

MANKATO MN 56001

Total Due by 11/08/14

Amount you are enclosing

\$

CHARTER COMMUNICATIONS  
 PO BOX 3149  
 MILWAUKEE WI 53201-3149





July 1, 2012  
 Account:  
 Phone Number:  
 Security Code:  
 Service At

MANKATO MN 56001

**Contact Us**  
 visit us at [www.charter.com](http://www.charter.com) or call  
 1-888-GET-CHARTER (1-888-438-2427)

### Summary

Previous Balance  
 Payments Received -Thank You!

#### Past Due Balance

HD	Charter TV®
	Charter Internet®
	Charter Phone®
	One-Time Charges
	Taxes, Fees and Charges
Current Charges due by 07/22/12	
<b>Total Due</b>	

### Charter News

**2012 Privacy Notices** - Charter's updated privacy policy is enclosed in this month's statement.

**We're one step closer to the future of TV** - Beginning June 27, 2012, Charter TV expands to include over 100 HD channels. To accommodate this exciting change, Charter will be moving 6 channels from an analog format to a digital format. This means in order to watch these channels, you will need to equip each television with a Charter receiver. Call 1-888-901-0747 or visit [charter.com/futureTV](http://charter.com/futureTV) to enjoy all this amazing content on every TV in your home.

**Channel Change** - Effective August 1, 2012 Music Choice will introduce MCU (Music Choice University) on Channel 905, replacing the MC Mix Tape channel. This is a unique, hour-long themed-block of music programming -- with college targeted music!

**Playboy TV Subscription Service** - Effective 8/21, Playboy TV subscription service will move from Channel 570 to Channel 969. Please make updates to your parental control settings to accommodate this move. Call us at 1-888-GET CHARTER for more information or to subscribe to Playboy TV.

July 1, 2012

Account:  
 Phone Number:  
 Service at

MANKATO MN 56001



MANKATO MN 56001

**Total Due**

Amount you are enclosing

\$

CHARTER COMMUNICATIONS  
 PO BOX 3149  
 MILWAUKEE WI 53201-3149



October 18, 2014  
**Auto Pay Notice**  
 Account:  
 Phone Number:  
 Security Code:  
 Service At

MANKATO MN 56001

**Contact Us**  
 visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
 call 1-888-GET-CHARTER (1-888-438-2427)

### Summary

Previous Balance

Payments Received -Thank You!

Remaining Balance

Charter Spectrum Internet™

Current Charges

YOUR AUTO PAY WILL BE PROCESSED 11/08/14

Total Due by Auto Pay

### Charter News

Welcome to a bigger, faster, more powerful world! -We've transformed your Internet into a high-powered information cannon and doubled your Internet speeds to 60 Mbps, 20x faster than DSL. There is no action required by you to enjoy these new speeds. Just sit back, surf and blast your way through the Web. Plus, add Charter Spectrum TV to your existing service and watch over 200 HD channels, the most HD you can get. Upgrade to Charter Spectrum TV at [charterspectrum.com](http://charterspectrum.com). Welcome to Charter Spectrum.™

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Charter  
**Spectrum**

October 18, 2014

Account:  
 Phone Number:  
 Service at

MANKATO MN 56001

**Total Due by Auto Pay**



MANKATO MN 56001

CHARTER COMMUNICATIONS  
 PO BOX 3149  
 MILWAUKEE WI 53201-3149





October 27, 2014  
 Account:  
 Phone Number:  
 Security Code:  
 Service At

MANKATO MN 56001-

#### Contact Us

visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
 call 1-888-GET-CHARTER (1-888-438-2427)

#### Summary

Previous Balance
Payments Received -Thank You!
Remaining Balance
Charter Spectrum Internet™
Current Charges
<b>Total Due by 11/16/14</b>

#### Charter News

**\$39.99 Spectrum TV** - Experience the best in TV entertainment with Charter Spectrum TV™. Enjoy crystal clear HD that won't go out in bad weather like satellite. With Charter TV, you'll get over 200 FREE HD channels available, instant access to thousands of movies and shows On Demand and advanced sound and picture that's up to 6x sharper resolution than standard TV. Call 1-866-517-6136 to add Charter Spectrum TV for \$39.99 per month for 12 months (excludes equipment).

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MANKATO MN 56001-

October 27, 2014

Account:  
 Phone Number:  
 Service at

MANKATO MN 56001-

**Total Due by 11/16/14**

Amount you are enclosing

\$

CHARTER COMMUNICATIONS  
 PO BOX 3149  
 MILWAUKEE WI 53201-3149



November 5, 2014  
 Account:  
 Phone Number:  
 Security Code:  
 Service At

MANKATO MN 56001

**Contact Us**  
 visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
 call 1-888-GET-CHARTER (1-888-438-2427)

### Summary

Previous Balance
Payments Received -Thank You!
Adjustments
Past Due Balance - Due Now
Charter Spectrum TV™
Charter Spectrum Internet™
Charter Spectrum Voice™
Other Charges
One-Time Charges
Taxes, Fees and Charges
Current Charges Due By 11/25/14
<b>Total Due</b>

### Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

**Important Account Update** - Thank you for being a Charter customer.

This is just a reminder as you review this month's statement that the discounted rate for the first part of your promotion period has ended, but Charter is pleased to provide you with a new discount off standard pricing for an additional 12 months. Your new monthly rate will be \$51.98 for Charter TV, \$44.99 for Charter Internet and \$19.99 for Charter Phone, plus applicable taxes and fees.

Again, thank you for your business. It is our pleasure to serve you.

Charter  
**Spectrum**



MANKATO MN 56001

November 5, 2014

Account:  
 Phone Number:  
 Service at

MANKATO MN 56001

**Total Due**

Amount you are enclosing \$

CHARTER COMMUNICATIONS  
 PO BOX 3149  
 MILWAUKEE WI 53201-3149





October 24, 2014

Account:

Phone Number:

Security Code:

Service At

MANKATO MN 56001

**Contact Us**

visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
call 1-888-GET-CHARTER (1-888-438-2427)

**Summary**

Previous Balance

Payments Received -Thank You!

**Remaining Balance**

Charter Spectrum TV™

Charter Spectrum Internet™

Charter Spectrum Voice™

Other Charges

Taxes, Fees and Charges

Current Charges

**Total Due by 11/13/14****Charter News**

**Note** - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

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- ATRES Series HD will launch on Latino View channel 865
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- FX Movie Channel on channel 164 and 860 in HD will move from Digital View Plus / Digi Tier 1 to Expanded Service / Charter Select



October 24, 2014

Account:

Phone Number:

Service at

MANKATO MN 56001

MANKATO MN 56001

**Total Due by 11/13/14**

Amount you are enclosing

\$

CHARTER COMMUNICATIONS  
PO BOX 3149  
MILWAUKEE WI 53201-3149



November 1, 2014  
 Account:  
 Phone Number:  
 Security Code:  
 Service At

MANKATO MN 56001

**Contact Us**  
 visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
 call 1-888-GET-CHARTER (1-888-438-2427)

### Summary

Previous Balance

Payments Received

Past Due Balance - Due Now

Charter Spectrum TV™

Charter Spectrum Internet™

Charter Spectrum Voice™

Other Charges

One-Time Charges

Taxes, Fees and Charges

Current Charges Due By 11/21/14

**Total Due**

### Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

**Important Information about your Channel Lineup -**  
 Effective on or after December 16, 2014, the following changes will be made to your channel lineup:

- mun2 will launch on Digi Tier 1 channel 286
- El Rey will launch on Digi Tier 1 channel 218 and 885 in HD
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- FX Movie Channel on channel 164 and 860 in HD will move from Digital View Plus / Digi Tier 1 to Expanded Service / Charter Select



MANKATO MN 56001

November 1, 2014

Account:  
 Phone Number:  
 Service at

MANKATO MN 56001

**Total Due**

Amount you are enclosing

\$

CHARTER COMMUNICATIONS  
 PO BOX 3149  
 MILWAUKEE WI 53201-3149





October 22, 2014  
 Account:  
 Phone Number:  
 Security Code:  
 Service At

MANKATO MN 56001

### Contact Us

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 call 1-888-GET-CHARTER (1-888-438-2427)

### Summary

Previous Balance
Payments Received -Thank You!
Past Due Balance - Due Now
Charter Spectrum TV™
Charter Spectrum Internet™
Charter Spectrum Voice™
Other Charges
One-Time Charges
Taxes, Fees and Charges
Current Charges Due By 11/11/14
<b>Total Due</b>

### Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

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- FX Movie Channel on channel 164 and 860 in HD will move from Digital View Plus / Digi Tier 1 to Expanded Service / Charter Select

Charter  
**Spectrum**



MANKATO MN 56001

October 22, 2014

Account:  
 Phone Number:  
 Service at

MANKATO MN 56001

**Total Due**

Amount you are enclosing

\$

CHARTER COMMUNICATIONS  
 PO BOX 3149  
 MILWAUKEE WI 53201-3149



February 23, 2014  
 Account:  
 Phone Number:  
 Security Code:  
 Service At

MANKATO MN 56001

**Contact Us**  
 visit us at [www.charter.com](http://www.charter.com) or call  
 1-888-GET-CHARTER (1-888-438-2427)

### Summary

Previous Balance
Payments Received -Thank You!
Adjustments
<b>Past Due Balance - Due Now</b>
Charter TV®
Charter Internet®
Charter Phone®
Other Charges
One-Time Charges
Taxes, Fees and Charges
Current Charges Due By 03/15/14
<b>Total Due</b>

### Charter News

**Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.**

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

February 23, 2014



MANKATO MN 56001

Account:  
 Phone Number:  
 Service at

MANKATO MN 56001

**Total Due**

Amount you are enclosing

\$

CHARTER COMMUNICATIONS  
 PO BOX 3149  
 MILWAUKEE WI 53201-3149





October 27, 2014  
 Account:  
 Phone Number:  
 Security Code:  
 Service At

MANKATO MN 56001

#### Contact Us

visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
 call 1-888-GET-CHARTER (1-888-438-2427)

#### Summary

Previous Balance
Payments Received -Thank You!
<b>Remaining Balance</b>
Charter Spectrum TV™
Charter Spectrum Internet™
Other Charges
Taxes, Fees and Charges
Current Charges

Total Due by 11/16/14

#### Charter News

**Important Information about your Channel Lineup -**  
 Effective on or after December 16, 2014, the following changes will be made to your channel lineup:

- mun2 will launch on Digi Tier 1 channel 286
- El Rey will launch on Digi Tier 1 channel 218 and 885 in HD
- Mexico 22 HD will launch on Latino View channel 851
- Multimedios TV HD will launch on Latino View channel 852
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**Adult Pay-Per-View** - Effective on or after December 9, 2014, Adult Pay-Per-View programming on channel(s) 961 - 970, will be removed from Charter's lineup. Adult On Demand content will still be available. To access Adult On Demand, press the On Demand button on your remote or go to channel 1.

Charter  
**Spectrum**



MANKATO MN 56001

October 27, 2014

Account:  
 Phone Number:  
 Service at

MANKATO MN 56001

Total Due by 11/16/14

Amount you are enclosing

\$

CHARTER COMMUNICATIONS  
 PO BOX 3149  
 MILWAUKEE WI 53201-3149



November 10, 2014

**Auto Pay Notice**

Account:

Phone Number:

Security Code:

Service At

MANKATO MN 56001

**Contact Us**

visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
call 1-888-GET-CHARTER (1-888-438-2427)

**Summary**

Previous Balance

Payments Received -Thank You!

**Remaining Balance**

Charter Spectrum TV™

Charter Spectrum Internet™

Charter Spectrum Voice™

Other Charges

Taxes, Fees and Charges

Current Charges

YOUR AUTO PAY WILL BE PROCESSED 12/01/14

**Total Due by Auto Pay****Charter News**

**Note** - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

**Promotion Discount** - Thank you for being a Charter customer. We hope you are continuing to take advantage of all that your Charter Services have to offer.

When you signed up for new Charter service, you received a discounted promotional rate on your bill. This promotion is coming to an end beginning with next month's statement.

Thank you again for your business. It is our pleasure to serve you.

**Tip of Month - Networks On The Go** - Watch more on-the-go. Now you can take even more of your favorite shows, movies and sporting events with you wherever you go. With over 45 available networks on-the-go, you can watch TV even when you're away from home. To catch up on shows you've missed, simply download the apps to your mobile devices and start watching. Visit [charter.net/onthego](http://charter.net/onthego) to learn more.



November 10, 2014

Account:

Phone Number:

Service at

MANKATO MN 56001



MANKATO MN 56001

**Total Due by Auto Pay**

CHARTER COMMUNICATIONS  
PO BOX 3149  
MILWAUKEE WI 53201-3149





October 27, 2014  
**Auto Pay Notice**  
 Account:  
 Phone Number:  
 Security Code:  
 Service At

MANKATO MN 56001

**Contact Us**  
 visit us at [charter.com](http://charter.com) or call  
 1-888-GET-CHARTER (1-888-438-2427)

### Summary

Previous Balance

Payments Received -Thank You!

#### Remaining Balance

Charter TV®

Charter Internet®

Charter Phone®

Other Charges

Taxes, Fees and Charges

Current Charges

YOUR AUTO PAY WILL BE PROCESSED 11/18/14

**Total Due by Auto Pay**

### Charter News

**Important Information about your Channel Lineup -**  
 Effective on or after December 16, 2014, the following changes will be made to your channel lineup:

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**Adult Pay-Per-View** - Effective on or after December 9, 2014, Adult Pay-Per-View programming on channel(s) 961 - 970, will be removed from Charter's lineup. Adult On Demand content will still be available. To access Adult On Demand, press the On Demand button on your remote or go to channel 1.

October 27, 2014

Account:  
 Phone Number:  
 Service at

MANKATO MN 56001

**Total Due by Auto Pay**



MANKATO MN 56001

CHARTER COMMUNICATIONS  
 PO BOX 3149  
 MILWAUKEE WI 53201-3149



October 17, 2014  
 Account:  
 Phone Number:  
 Security Code:  
 Service At

MANKATO MN 56001

**Contact Us**  
 visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
 call 1-888-GET-CHARTER (1-888-438-2427)

### Summary

Previous Balance
Payments Received - Thank You!
<b>Remaining Balance</b>
Charter Spectrum TV™
Charter Spectrum Internet™
Charter Spectrum Voice™
Other Charges
Taxes, Fees and Charges
Current Charges

**Total Due by 11/06/14**

### Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

**Welcome to a bigger, faster, more powerful world!**  
 -Your services have been upgraded to the new Charter Spectrum™ Triple Play at no cost to you. Watch over 200 available HD channels in mind-blowing clarity, surf with double the Internet speeds starting at 60 Mbps and call with advanced, reliable Voice service. Just sit back, relax and enjoy. To learn more, visit [charter.com/spectrum](http://charter.com/spectrum). Welcome to Charter Spectrum.

**DVR - Fast forward to more DVR with 4 DVRs and over 780 hours of storage at \$19.99 per month (excludes equipment). Record up to 8 shows at once and have the ability to pause, play and rewind live TV in each room, so everyone in your home can watch what they want, when they want. Call 1-866-608-4185 to upgrade today.**

Charter  
**Spectrum**



MANKATO MN 56001

October 17, 2014

Account:  
 Phone Number:  
 Service at

MANKATO MN 56001

**Total Due by 11/06/14**

Amount you are enclosing

\$

CHARTER COMMUNICATIONS  
 PO BOX 3149  
 MILWAUKEE WI 53201-3149





November 6, 2014  
 Account:  
 Phone Number:  
 Security Code:  
 Service At

MANKATO MN 56001

**Contact Us**  
 visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
 call 1-888-GET-CHARTER (1-888-438-2427)

### Summary

Previous Balance  
 Payments Received -Thank You!  
**Remaining Balance**  
 Charter Spectrum TV™  
 Charter Spectrum Internet™  
 Charter Spectrum Voice™  
 Other Charges  
 Taxes, Fees and Charges  
 Current Charges

**Total Due by 11/26/14**

### Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

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- FX Movie Channel on channel 164 and 860 in HD will move from Digital View Plus / Digi Tier 1 to Expanded Service / Charter Select

Charter  
**Spectrum**



MANKATO MN 56001

November 6, 2014

Account:  
 Phone Number:  
 Service at

MANKATO MN 56001

**Total Due by 11/26/14**

Amount you are enclosing \$

CHARTER COMMUNICATIONS  
 PO BOX 3149  
 MILWAUKEE WI 53201-3149



November 11, 2014  
 Account:  
 Phone Number:  
 Security Code:  
 Service At

MANKATO MN 56001-

#### Contact Us

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 call 1-888-GET-CHARTER (1-888-438-2427)

#### Summary

Previous Balance
Payments Received -Thank You!
<b>Remaining Balance</b>
Charter Spectrum TV™
Charter Internet®
Charter Spectrum Voice™
Taxes, Fees and Charges
Current Charges
<b>Total Due by 12/01/14</b>

#### Charter News

**Note** - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

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- FX Movie Channel on channel 164 and 860 in HD will move from Digital View Plus / Digi Tier 1 to Expanded Service / Charter Select



MANKATO MN 56001-

November 11, 2014

Account:  
 Phone Number:  
 Service at

MANKATO MN 56001-

**Total Due by 12/01/14**

Amount you are enclosing

\$

CHARTER COMMUNICATIONS  
 PO BOX 3149  
 MILWAUKEE WI 53201-3149





October 18, 2014

Account:

Phone Number:

Security Code:

Service At

MANKATO MN 56001

**Contact Us**

visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
call 1-888-GET-CHARTER (1-888-438-2427)

**Summary**

Previous Balance

Payments Received -Thank You!

**Remaining Balance**

Charter Spectrum TV™

Charter Spectrum Internet™

One-Time Charges

Taxes, Fees and Charges

Current Charges

**Total Due by 11/07/14****Charter News**

Welcome to a bigger, faster, more powerful world!

Your services have been upgraded to the new Charter Spectrum™ at no cost to you. Watch over 200 available HD channels in mind-blowing clarity and double the Internet speeds starting at 60 Mbps. Just sit back, relax and enjoy. To learn more, visit [charter.com/spectrum](http://charter.com/spectrum). Welcome to Charter Spectrum.

Important Information about your Channel Lineup - Effective on or after December 16, 2014, the following changes will be made to your channel lineup:

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- FX Movie Channel on channel 164 and 860 in HD will move from Digital View Plus / Digi Tier 1 to Expanded Service / Charter Select

October 18, 2014

Account:

Phone Number:

Service at

MANKATO MN 56001



MANKATO MN 56001

**Total Due by 11/07/14**

Amount you are enclosing

\$

CHARTER COMMUNICATIONS  
PO BOX 3149  
MILWAUKEE WI 53201-3149

CHARTER B000154



October 23, 2014  
 Account:  
 Phone Number:  
 Security Code:  
 Service At

MANKATO MN 56001

**Contact Us**  
 visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
 call 1-888-GET-CHARTER (1-888-438-2427)

### Summary

Previous Balance
Payments Received -Thank You!
<b>Remaining Balance</b>
Charter TV®
Charter Spectrum Internet™
Charter Spectrum Voice™
One-Time Charges
Partial Month Charges
Taxes, Fees and Charges
<b>Current Charges</b>
<b>Total Due by 11/12/14</b>

### Charter News

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Charter  
**Spectrum**

October 23, 2014

Account:  
 Phone Number:  
 Service at

MANKATO MN 56001



MANKATO MN 56001

**Total Due by 11/12/14**

Amount you are enclosing

\$

CHARTER COMMUNICATIONS  
 PO BOX 3149  
 MILWAUKEE WI 53201-3149





October 24, 2014  
**Auto Pay Notice**  
 Account:  
 Phone Number:  
 Security Code:  
 Service At

MANKATO MN 56001

**Contact Us**  
 visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
 call 1-888-GET-CHARTER (1-888-438-2427)

### Summary

Previous Balance

Payments Received -Thank You!

#### Remaining Balance

Charter Spectrum TV™

Charter Spectrum Internet™

Charter Spectrum Voice™

Other Charges

Taxes, Fees and Charges

Current Charges

YOUR AUTO PAY WILL BE PROCESSED 11/14/14

**Total Due by Auto Pay**

### Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

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- FX Movie Channel on channel 164 and 860 in HD will move from Digital View Plus / Digi Tier 1 to Expanded Service / Charter Select



MANKATO MN 56001

October 24, 2014

Account:  
 Phone Number:  
 Service at

MANKATO MN 56001

**Total Due by Auto Pay**

CHARTER COMMUNICATIONS  
 PO BOX 3149  
 MILWAUKEE WI 53201-3149



November 8, 2014  
 Account:  
 Phone Number:  
 Security Code:  
 Service At

MANKATO MN 56001

**Contact Us**  
 visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
 call 1-888-GET-CHARTER (1-888-438-2427)

### Summary

Previous Balance
Payments Received
Past Due Balance - Due Now
Charter Spectrum TV™
Charter Spectrum Internet™
Charter Spectrum Voice™
Other Charges
One-Time Charges
Partial Month Charges
Taxes, Fees and Charges
Current Charges Due By 11/28/14
<b>Total Due</b>

### Charter News

**Important Information about your Channel Lineup -**  
 Effective on or after December 16, 2014, the following changes will be made to your channel lineup:

- mun2 will launch on Digi Tier 1 channel 286
- El Rey will launch on Digi Tier 1 channel 218 and 885 in HD
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Charter  
**Spectrum**



MANKATO MN 56001

November 8, 2014

Account:  
 Phone Number:  
 Service at

MANKATO MN 56001

**Total Due**

Amount you are enclosing \$

CHARTER COMMUNICATIONS  
 PO BOX 3149  
 MILWAUKEE WI 53201-3149





October 28, 2014  
 Account:  
 Phone Number:  
 Security Code:  
 Service At

MANKATO MN 56001

**Contact Us**  
 visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
 call 1-888-GET-CHARTER (1-888-438-2427)

### Summary

Previous Balance  
 Payments Received - Thank You!

**Remaining Balance**  
 Charter Spectrum TV™  
 Charter Spectrum Internet™  
 Charter Spectrum Voice™  
 Other Charges  
 Taxes, Fees and Charges  
 Current Charges

**Total Due by 11/17/14**

### Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

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MANKATO MN 56001

October 28, 2014

Account:  
 Phone Number:  
 Service at

MANKATO MN 56001

**Total Due by 11/17/14**

Amount you are enclosing

\$

CHARTER COMMUNICATIONS  
 PO BOX 3149  
 MILWAUKEE WI 53201-3149



October 20, 2014  
 Account:  
 Phone Number:  
 Security Code:  
 Service At

MANKATO MN 56001

**Contact Us**  
 visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
 call 1-888-GET-CHARTER (1-888-438-2427)

### Summary

Previous Balance  
 Payments Received - Thank You!  
 Past Due Balance - Due Now  
 Charter Spectrum Internet™  
 Charter Spectrum Voice™  
 One-Time Charges  
 Current Charges Due By 11/09/14  
 Total Due

### Charter News

**Note** - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

**\$39.99 Spectrum TV** - Experience the best in TV entertainment with Charter Spectrum TV™. Enjoy crystal clear HD that won't go out in bad weather like satellite. With Charter TV, you'll get over 200 FREE HD channels available, instant access to thousands of movies and shows On Demand and advanced sound and picture that's up to 6x sharper resolution than standard TV. Call 1-866-517-6136 to add Charter Spectrum TV for \$39.99 per month for 12 months (excludes equipment).

**Tip of the Month - Primetime On Demand** - Watch Primetime on your time with Charter On Demand. Access new Primetime shows the day after they air, catch up on past episodes or watch new ones. **IT'S EASY TO USE!** Press the On Demand button on your remote, go to channel 1 or visit [charter.net/ondemand](http://charter.net/ondemand) to learn more.

Charter  
**Spectrum**



MANKATO MN 56001

October 20, 2014

Account:  
 Phone Number:  
 Service at

MANKATO MN 56001

**Total Due**

Amount you are enclosing \$

CHARTER COMMUNICATIONS  
 PO BOX 3149  
 MILWAUKEE WI 53201-3149





November 5, 2014

Account:

Phone Number:

Security Code:

Service At

MANKATO MN 56001

**Contact Us**

visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
call 1-888-GET-CHARTER (1-888-438-2427)

**Summary**

Previous Balance

Payments Received -Thank You!

**Remaining Balance**

Charter Spectrum TV™

Charter Spectrum Internet™

Charter Spectrum Voice™

Other Charges

Taxes, Fees and Charges

Current Charges

**Total Due by 11/25/14****Charter News**

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

Important Information about your Channel Lineup - Effective on or after December 16, 2014, the following changes will be made to your channel lineup:

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- El Rey will launch on Digi Tier 1 channel 218 and 885 in HD
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- FOX Sports 2 on channel 408 and 812 in HD will move from Digital View / Digi Tier 1 & Sports View / Digi Tier 2 to Expanded Service / Charter Select
- FX Movie Channel on channel 164 and 860 in HD will move from Digital View Plus / Digi Tier 1 to Expanded Service / Charter Select



November 5, 2014

Account:

Phone Number:

Service at

MANKATO MN 56001

MANKATO MN 56001

**Total Due by 11/25/14**

Amount you are enclosing

\$

CHARTER COMMUNICATIONS  
PO BOX 3149  
MILWAUKEE WI 53201-3149



November 6, 2014  
 Account:  
 Phone Number:  
 Security Code:  
 Service At

MANKATO MN 56001

#### Contact Us

visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
 call 1-888-GET-CHARTER (1-888-438-2427)

#### Summary

Previous Balance

Payments Received - Thank You!

#### Remaining Balance

Charter Spectrum TV™

Charter Spectrum Internet™

Charter Spectrum Voice™

Other Charges

Taxes, Fees and Charges

Current Charges

Total Due by 11/26/14

#### Charter News

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November 6, 2014

Account:  
 Phone Number:  
 Service at

MANKATO MN 56001

Total Due by 11/26/14

Amount you are enclosing

\$

CHARTER COMMUNICATIONS  
 PO BOX 3149  
 MILWAUKEE WI 53201-3149





October 24, 2014  
**Auto Pay Notice**  
 Account:  
 Phone Number:  
 Security Code:  
 Service At

MANKATO MN 56001

**Contact Us**  
 visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
 call 1-888-GET-CHARTER (1-888-438-2427)

### Summary

Previous Balance	
Payments Received -Thank You!	
<b>Remaining Balance</b>	
Charter Spectrum TV™	
Charter Spectrum Internet™	
Charter Spectrum Voice™	
Other Charges	
Taxes, Fees and Charges	
Current Charges	
YOUR AUTO PAY WILL BE PROCESSED 11/15/14	
<b>Total Due by Auto Pay</b>	

### Charter News

**Note** - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

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MANKATO MN 56001

October 24, 2014

Account:  
 Phone Number:  
 Service at

MANKATO MN 56001

**Total Due by Auto Pay**

CHARTER COMMUNICATIONS  
 PO BOX 3149  
 MILWAUKEE WI 53201-3149



October 24, 2014  
 Account:  
 Phone Number:  
 Security Code:  
 Service At

MANKATO MN 56001

#### Contact Us

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#### Summary

Previous Balance
Payments Received - Thank You!
<b>Remaining Balance</b>
Charter Spectrum TV™
Charter Spectrum Internet™
Charter Spectrum Voice™
Other Charges
One-Time Charges
Taxes, Fees and Charges
Current Charges

**Total Due by 11/13/14**

#### Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

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Charter  
**Spectrum**



MANKATO MN 56001

October 24, 2014

Account:  
 Phone Number:  
 Service at

MANKATO MN 56001

**Total Due by 11/13/14**

Amount you are enclosing

\$

CHARTER COMMUNICATIONS  
 PO BOX 3149  
 MILWAUKEE WI 53201-3149





October 23, 2014  
**Auto Pay Notice**  
 Account:  
 Phone Number:  
 Security Code:  
 Service At

MANKATO MN 56001

**Contact Us**  
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 call 1-888-GET-CHARTER (1-888-438-2427)

### Summary

Previous Balance
Payments Received - Thank You!
<b>Remaining Balance</b>
Charter Spectrum TV™
Charter Spectrum Internet™
Charter Spectrum Voice™
Other Charges
One-Time Charges
Taxes, Fees and Charges
<b>Current Charges</b>
YOUR AUTO PAY WILL BE PROCESSED 11/13/14
<b>Total Due by Auto Pay</b>

### Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

**Important Information about your Channel Lineup -**  
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- El Rey will launch on Digi Tier 1 channel 218 and 885 in HD
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- FX Movie Channel on channel 164 and 860 in HD will move from Digital View Plus / Digi Tier 1 to Expanded Service / Charter Select

Charter  
**Spectrum**



MANKATO MN 56001

October 23, 2014

Account:  
 Phone Number:  
 Service at

MANKATO MN 56001

**Total Due by Auto Pay**

CHARTER COMMUNICATIONS  
 PO BOX 3149  
 MILWAUKEE WI 53201-3149



November 10, 2014

Account:

Phone Number:

Security Code:

Service At

MANKATO MN 56001

**Contact Us**

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call 1-888-GET-CHARTER (1-888-438-2427)

**Summary**

Previous Balance

Payments Received -Thank You!

Past Due Balance - Due Now

Charter Spectrum TV™

Charter Spectrum Internet™

Charter Spectrum Voice™

Other Charges

One-Time Charges

Taxes, Fees and Charges

Current Charges Due By 11/30/14

**Total Due****Charter News**

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

Important Information about your Channel Lineup -  
Effective on or after December 16, 2014, the following changes will be made to your channel lineup:

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- FX Movie Channel on channel 164 and 860 in HD will move from Digital View Plus / Digi Tier 1 to Expanded Service / Charter Select



November 10, 2014

Account:

Phone Number:

Service at

MANKATO MN 56001

MANKATO MN 56001

**Total Due**

Amount you are enclosing

\$

CHARTER COMMUNICATIONS  
PO BOX 3149  
MILWAUKEE WI 53201-3149





October 17, 2014  
 Account:  
 Phone Number:  
 Security Code:  
 Service At

MANKATO MN 56001

**Contact Us**  
 visit us at [charter.com](http://charter.com) or call  
 1-888-GET-CHARTER (1-888-438-2427)

### Summary

Previous Balance
Payments Received -Thank You!
Adjustments
<b>Remaining Balance</b>
Charter TV®
Charter Internet®
Charter Phone®
Other Charges
Taxes, Fees and Charges
Current Charges
<b>Total Due by 11/06/14</b>

### Charter News

Important Information about your Channel Lineup -  
 Effective on or after December 16, 2014, the following changes  
 will be made to your channel lineup:

- mun2 will launch on Digi Tier 1 channel 286
- El Rey will launch on Digi Tier 1 channel 218 and 885 in HD
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**Tip of the Month - Primetime On Demand - Watch**  
 Primetime on your time with Charter On Demand. Access  
 new Primetime shows the day after they air, catch up on  
 past episodes or watch new ones. **IT'S EASY TO USE!**  
 Press the On Demand button on your remote, go to  
 channel 1 or visit [charter.net/ondemand](http://charter.net/ondemand) to learn more.



MANKATO MN 56001

October 17, 2014

Account:  
 Phone Number:  
 Service at

MANKATO MN 56001

**Total Due by 11/06/14**

Amount you are enclosing

\$

CHARTER COMMUNICATIONS  
 PO BOX 3149  
 MILWAUKEE WI 53201-3149



October 14, 2014  
 Account:  
 Phone Number:  
 Security Code:  
 Service At

MANKATO MN 56001

**Contact Us**  
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 call 1-888-GET-CHARTER (1-888-438-2427)

### Summary

Previous Balance
Payments Received - Thank You!
Remaining Balance
Charter Spectrum TV™
Charter Spectrum Internet™
Charter Spectrum Voice™
Other Charges
Taxes, Fees and Charges
Current Charges
<b>Total Due by 11/03/14</b>

### Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

**Important Account Update** - Thank you for being a Charter customer.

This is just a reminder as you review this month's statement that the promotional period for one or more of your Charter services has now come to an end. Your new monthly rate will be \$110.96 for Charter TV, \$49.99 for Charter Internet and \$19.99 for Charter Phone, plus applicable taxes and fees.

Again, thank you for your business. It is our pleasure to serve you.



MANKATO MN 56001

October 14, 2014

Account:  
 Phone Number:  
 Service at

MANKATO MN 56001

**Total Due by 11/03/14**

Amount you are enclosing

\$

CHARTER COMMUNICATIONS  
 PO BOX 3149  
 MILWAUKEE WI 53201-3149